



getting it right

for every child in Moray

16 Plus Named Person Service

Information Leaflet for
Parents and
Carers



What is GIRFEC?

Getting it right for every child is a national policy to help all children and young people grow, develop and reach their full potential. Its focus is to improve outcomes for children and their families based on a shared understanding of their wellbeing. It puts children and young people at the heart of everything we do.

What does GIRFEC mean for you?

You and your son or daughter will be fully involved in any processes and decisions which affect you. It involves working together to ensure the best possible outcomes for your son or daughter.

It enables you to:

- understand your responsibilities and the responsibility of others in developing your son or daughter's wellbeing
- be treated consistently as an individual in a language you understand
- access services more easily and be helped in the right way by the right people at the right time
- experience positive relationships with practitioners and others

The majority of young people in Moray will initially receive all the help and support they need from their families. Also opportunities and support exist in neighbourhoods and communities, as well as the universal services of education and health.

If you do need help:

Getting it right for every child aims to have the right people in place so that young people get the help they need at the right time. Access to help is made easier when young people, families and practitioners working with young people, know who to contact.

16 Plus Named Person Service:

Is your son or daughter planning to leave school before their 18th birthday?

The 16 Plus Named Person Service will be the key point of contact for the young person and their parents/carers, professionals and members of community when the young person has a wellbeing need. The Named Person Service will work with you to resolve any concerns.

Lead Professional:

In some circumstances, it becomes clear that a young person needs more co-ordinated and/or specialist help. When two or more agencies need to work together to help your son or daughter and family, a Lead Professional will be identified to manage assessment and planning to agree a way forward.

Information Sharing:

When people work together to provide extra support for a young person and their family/carers, they need to share relevant information to get the right help as quickly as possible. We will advise children, young people, and

their families/carers before sharing information, unless this places your son or daughter at risk of harm.

If you require further information:

- ask people who are there to help your son or daughter, for example the 16 Plus Named Person Service, a teacher, social worker, voluntary worker or Skills Development Scotland worker. They should be able to answer your questions or find out the answer for you
- www.moray.gov.uk
- www.scotland.gov.uk/gettingitright
- 16 Plus Named Person Service contact no: 01343 563 374 (Office Hours). Email: Educationandsocialcare@moray.gov.uk

If you have concerns that a Young Person is at risk of serious harm, please contact the Social Work Triage Team in the first instance, Office Hours: 01343 563900

In an emergency contact OUT OF HOURS SOCIAL WORK on 03457 565656 and/or the Police on 101.



**Moray
Community Planning
Partnership**