



Chief Planning Officer
Moray Council
Council Offices
High Street
Elgin IV30 1BX

16th September 2016

TIME SENSITIVE - 90 Day Consultation period end date: 15th December 2016

Dear Sir/Madam,

Further to our previous letter, we are writing to you as part of a formal consultation process regarding our current programme of intended public payphone removals. This letter formally starts our consultation with you and the local community.

There are currently 57 public payphones in your area which have been identified and proposed for removal by BT under the 90-day consultation process and details of these payphones are shown below.

To ensure that the local community are fully informed, we have placed consultation notices on the relevant payphones, and a sample notice is enclosed. We have also included the date we posted these notices on the payphones. The consultation period will close on 15th December 2016. Unless you contact us to agree otherwise, responses received after this date will not be accepted.

This consultation process gives your local communities the opportunity to adopt a traditional red 'heritage' phone box and make them an asset that local people can enjoy. It's really simple to do and it costs just £1 - <http://business.bt.com/phone-services/payphone-services/adopt-a-kiosk/>

Overall use of payphones has declined by over 90 per cent in the last decade and the need to provide payphones for use in emergency situations is diminishing all the time, with at least 98 per cent of the UK having either 3G or 4G coverage. This is important because as long as there is network coverage, it's now possible to call the emergency services, even when there is no credit or no coverage from your own mobile provider.

You may also want to consider the recent Ofcom affordability report which found that most people do not view payphones as essential for most consumers in most circumstances - http://stakeholders.ofcom.org.uk/binaries/research/affordability/affordability_report.pdf

On the 14th March 2006 the Office of Communications (Ofcom) published a statement following their 2005 review of universal service in the Telecommunications market, which includes a requirement for payphone

provision to meet reasonable needs. Part of that statement amended our obligations with regard to the removal of payphone service - http://stakeholders.ofcom.org.uk/consultations/uso/uso_statement/

As stated in Ofcom's 2005 review, it is the responsibility of the local authority to initiate its own consultation process to canvas the views of the local community. They would normally expect these consultations to involve other public organisations such as the Parish or Community councils and work within the terms of the Communications Act 2003. This means that you must be able to objectively justify your decisions.

Full guidance on the removal process can be viewed at:

<http://stakeholders.ofcom.org.uk/binaries/consultations/uso/statement/removals.pdf>

and a summary is available at:

http://stakeholders.ofcom.org.uk/binaries/consultations/uso/statement/removing_callboxes.pdf

The guidance also details the appeals process we must follow in case of unreasonable objections.

What you need to do next

Please complete and return the attached annex with your decision on each payphone.

If the decision is that the local community wish to 'adopt', please provide their contact details and we'll do the rest.

If you wish to 'object', you'll need to complete the last column with your reasons, having reviewed all of the factors set out in Annex 1 of Ofcom's guidance (see link above), and the information sent to you in our previous letter.

If the information is incomplete for any payphone in the list, then we'll assume you have no objection to its removal and also that you do not wish to adopt it.

The best way to respond to us is by email at bt.authorisation.team@bt.com. Please retain proof that the email was sent or apply a read receipt. If you would prefer to respond by post please use the following address and allow at least two days for postal delivery:

BT Payphones

pp 4th Floor Monument TE
11 – 13 Great Tower Street
London
EC3R 5AQ

You will need to obtain proof of postage from your local post office and be aware that we are unable to receive mail that requires a signature.

If you've got any questions then please get in touch with us by emailing bt.authorisation.team@bt.com.

Yours sincerely

Rick Thompson
Payphone Planning Officer

British Telecommunications plc
Registered office:
81 Newgate Street
London EC1A 7AJ
Registered in England No 1800000
www.bt.com

Moray

Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
01309611207	OUTSIDE TELEPHONE EXCHANGE DUNPHAIL FORRES	IV36 2QH	9	14/08/2016		
01309611213	PCO PCO RELUGAS VILLAGE DUNPHAIL FORRES	IV36 2QL	1	14/08/2016		
01309611270	PUBLIC CALL OFFICE LOGIE POST OFFICE DUNPHAIL FORRES	IV36 2QG	4	14/08/2016		
01309641234	COUNTRYFARE 1PCO BRODIE FORRES	IV36 2TD	23	14/08/2016		
01309641260	O/S TELEPHONE EXCHANGE COUNTY HOUSES DYKE FORRES	IV36 2TQ	55	14/08/2016		
01309641279	O/S POST OFFICE CONICAVEL FORRES	IV36 2TU	1	14/08/2016		
01309641311	O/S POST OFFICE WHITEMIRE FORRES	IV36 2TW	1	14/08/2016		
01309672520	PCO MANNACHIE TERRACE FORRES	IV36 2RS	5	14/08/2016		

Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
01309672593	MUNDOL COURT RIVER VIEW LEISURE PARK FORRES	IV36 2SZ	2	14/08/2016		
01309673530	JCN CALIFER ROAD PILMUIR RD FORRES	IV36 1HE	195	14/08/2016		
01309690384	OUTSIDE POST OFFICE OUTSIDE POST OFFICE KINLOSS FORRES	IV36 2QL	83	14/08/2016		
01340810220	O/S TELEPHONE EXCHANGE PCO CARRON ABERLOUR	AB38 7RE	72	14/08/2016		
01340810289	PCO DAILUAIN COTTAGES CARRON ABERLOUR	AB38 7RG	8	14/08/2016		
01340810300	PUBLIC CALL OFFICE POST OFFICE CARRON ABERLOUR	AB38 7QP	3	14/08/2016		
01340810308	P.C.O POST OFFICE KNOCKANDO ABERLOUR	AB38 7RX	4	14/08/2016		
01340810309	P.C.O POST OFFICE KNOCKANDO ABERLOUR	AB38 7RP	0	14/08/2016		

Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
01340831280	JCN NEW ST SCHOOL TERRACE ROTHES ABERLOUR	AB38 7AB	49	15/08/2016		
01340831439	PCO PROVOST CHRISTIE DRIVE ROTHES ABERLOUR	AB38 7BU	4	15/08/2016		
01340881240	PCO TELEPHONE EXCHANGE VICTORIA ST CRAIGELLACHIE ABERLOUR	AB38 9SR	71	15/08/2016		
01340881343	PCO SPEY RD CRAIGELLACHIE ABERLOUR	AB38 9TA	0	15/08/2016		
01343542307	PCO PCO COVESEA RD ELGIN	IV30 4JX	478	15/08/2016		
01343542322	JCN QUEBEC PL MANITOBA AVENUE ELGIN	IV30 6RB	116	15/08/2016		
01343543643	JUNCTION OF GORDON ST MUIRFIELD RD ELGIN	IV30 6DB	49	15/08/2016		
01343547795	PCO PUBLIC CALL OFFICE PINEFIELD CRESCENT ELGIN	IV30 6HZ	62	15/08/2016		

Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
01343547909	PCO 1PCO MILTONDUFF ELGIN	IV30 8TG	23	14/08/2016		
01343547915	O/S TELEPHONE EXCHANGE HIGH STREET ELGIN	IV30 1BW	361	15/08/2016		
01343813155	ELGIN RD / MORAY ST 1PCO ELGIN RD LOSSIEMOUTH	IV31 6HG	74	15/08/2016		
01343813210	P C O (OUTSIDE ROYAL AIR FORCE STATION LOSSIEMOUTH	IV31 6SD	0	15/08/2016		
01343820510	PUBLIC CALL OFFICE AUCHENHALRIG AUCHENHALRIG SPEY BAY FOCHABERS	IV32 7PP	0	15/08/2016		
01343830218	PCO POST OFFICE HOPEMAN RD DUFFUS ELGIN	IV30 5RR	18	15/08/2016		
01343842200	O/S TENNANT ARMS ST ANDREWS RD LHANBRYDE ELGIN	IV30 8NZ	97	15/08/2016		
01343842597	PCO ST BRYDES COURT LHANBRYDE ELGIN	IV30 8PN	109	15/08/2016		

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01343842644	LAY-BY A96 SHERIFFSTON 1PCO ELGIN	IV30 8LA	1	15/08/2016		
01343842689	PCO PCO LOCHHILLS ELGIN	IV30 8LT	2	15/08/2016		
01343850200	PCO ALVES ELGIN	IV30 8XD	42	14/08/2016		
01343860200	PCO TELEPHONE EXCHANGE LONGMORN ELGIN	IV30 8SN	3	15/08/2016		
01343870254	PCO BT PAYPHONE NEAR TO MARY COTTAGE HIGH ST GARMOUTH FOCHABERS	IV32 7NQ	1	15/08/2016		
01343890200	PCO THE HOULDSWORTH INSTITUTE DALLAS FORRES	IV36 2SA	6	14/08/2016		
01343890283	PCO PCO PLUSCARDEN ELGIN	IV30 8TZ	1	14/08/2016		
01466700377	NEAR LETTOCH 1PCO GLASS HUNTLY	AB54 4XX	0	15/08/2016		

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01466702247	O/S POST OFFICE CABRACH HUNTLY	AB54 4HQ	0	15/08/2016		
01466711200	O/S EXCHANGE PCO ROTHIMAY HUNTLY	AB54 7LT	1	15/08/2016		
01466771241	O/S TELEPHONE EXCHANGE PCO KNOCK HUNTLY	AB54 7LL	0	15/08/2016		
01542831094	PCO BEDE RD RATHVEN BUCKIE	AB56 4DG	0	15/08/2016		
01542840550	O/S DESKFORD COMMUNITY CENTE DESKFORD COMMUNITY CENTE/1PCO SEAFIELD STREET CULLEN BUCKIE	AB56 4SG	6	15/08/2016		
01542850256	LAY-BY A98 SLACKHEAD ENZIE BUCKIE	AB56 5BJ	0	15/08/2016		
01542860200	PCO TELEPHONE EXCHANGE MULBEN KEITH	AB55 6XJ	0	15/08/2016		
01542870200	PCO U A X GRANGE KEITH	AB55 6SH	35	15/08/2016		

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01542870679	PCO 1PCO CROSSROADS KEITH	AB55 6LS	2	15/08/2016		
01542882104	PCO DEN CRESCENT KEITH	AB55 5JZ	43	15/08/2016		
01542882413	PCO PCO NELSON TERRACE KEITH	AB55 5EF	11	15/08/2016		
01542882444	PCO MAIN ST NEWMILL KEITH	AB55 6UR	5	15/08/2016		
01542882451	PCO AULTMORE DISTILLERY HOUSE KEITH	AB55 6QY	2	15/08/2016		
01542882772	ADJ TO BUS STANCE REIDHAVEN SQUARE KEITH	AB55 5AB	448	15/08/2016		
01542882810	PCO REGENT SQUARE KEITH	AB55 5DX	124	15/08/2016		
01807500259	PCO NEAR TO POST OFFICE MARYPARK BALLINDALLOCH	AB37 9BG	1	14/08/2016		

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01807590249	O/S TELEPHONE EXCHANGE PCO GLENLIVET BALLINDALLOCH	AB37 9BT	17	14/08/2016		

Signature:

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