

<b>Outcomes and Actions</b>	<b>Performance Indicator</b>	<b>Source</b>	<b>Target/direction of travel</b>	<b>Time scale</b>
<b>Priority 1: Improve access to housing in all tenures and alleviate housing need</b>				
increase the supply of affordable housing	New Build Completions - all tenures	Moray Housing Land Audit	Achieve HLA target	2019/20
	Number of completions of affordable housing	SHIP	increase	2019/20
	Ratio of households in housing need to affordable housing relets	Allocations Policy Annual Performance Monitoring	reduction	2019/20
Make best use of existing housing	% of Moray Council allocations by List	Allocations Policy Annual Performance Monitoring	increase	2019/20
	Moray Council Void Performance (time taken to re-let properties)	ARC Indicator 35	increase	2019/20
	% of empty homes (including second/holiday homes)	Council Tax Register	reduction	2019/20
	% of dwellings long term empty (6 months or more) (Discounts plus Levy)	Council Tax Register	reduction	2019/20
<b>Priority 2: Prevent and alleviate homelessness</b>				
provide a high quality Housing Options service	No of Housing Options cases received	PREVENT1		
	% of Housing Options cases referred for homeless assessment	PREVENT1		
	Ratio of homeless presentations to all households	HL1/Council Tax Register	reduction	2019/20

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	No of households referred for housing options advice (completed enquiries)	PREVENT1 -Outcomes	reduction	2019/20
	% of Housing Options approaches resulting in a homelessness application being made	PREVENT1 -Outcomes	reduction	2019/20
	Average time taken to Homeless decision (calendar days)	Council records	reduction	2019/20
Rapid Rehousing Transition Plan	Number of cases where any member of the applicant household slept rough during the 3 months preceding their application	HL1 (12)	reduction	2019/20
	Number of different households placed in Temporary Accommodation	ARC Indicator 25	reduction	2019/20
	Average length of stay in temporary or emergency accommodation (nights)	ARC Indicator 25	reduction	2019/20
	% of refusals of offers of temporary accommodation	Moray Council ARC/HL3	reduction	2019/20
	Housing support is available for all tenures and household types (not just homeless) Based on number of support cases received.	Council records	tba	
Housing First	Number of cases where any member of the applicant household slept rough on the night immediately preceding their application	HL1 (13)	reduction	2019/20
	No of repeat homelessness presentations	HL1 (4)	reduction	2019/20

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<b>Priority 3: Assist people requiring specialist housing</b>				
Implement the Protocol and Guidelines for the Response to Unauthorised Camping in Moray	Number of unauthorised encampments	Council records	reduction	2019/20
	Average length (days) of unauthorised encampments	Council records	reduction	2019/20
<b>Priority 4: Improve the condition and energy efficiency of housing, and minimise fuel poverty</b>				
Social Housing Condition	% Council Properties achieving EESSH standard	ARC Indicator	increase	2019/20
	No of households accessing energy efficiency measures to their homes via Home Energy Efficiency Programme Scotland	HEEPS Monitoring Reports	n/a	2019/20
Private Housing Condition	Ratio of known BTS properties, to all Moray properties	Environmental Health records/ Council Tax Register	reduction	2019/20
	Ratio of Closing Orders/Maintenance orders, to all Moray dwellings	Council Tax Register	reduction	2019/20