

2019-20 Quarter Year to December - Financial Services Performance Indicators




Financial Services - Accountancy												
Cat	Code & Name	Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Local	FS001 Annual Accounts submitted by 30th June to External Audit	Yes	Yes	Yes	Yes	Measured annually			Measured annually			✓
Local	FS002 Was Unqualified Audit Certificate Received (end September)	Yes	Yes	Yes	Yes	Measured annually			Measured annually			✓
Local	FS003 Provide Report to Council to allow C Tax setting	Yes	Yes	Yes	N/A	Measured annually			Measured annually		Agreed at special meeting 27 Feb 2019	✓
Local	FS008 Percentage of budget monitoring reports issued to budget managers within target timescales	100%	100%	83.33%	100%	66.67%	100%	66.67%	100%	100%		✓





Financial Services - Payments												
Cat	Code & Name	Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Nat(b)	FS101 Percentage of invoices sampled paid within 30 days	85%	90.58%	88.11%	89.98%	89.53%	89.74%	88.11%	91.69%	90.87%		✓
Local	FS111 Payroll: Accuracy - Number	99.5%	99.89%	99.87%	99.88%	99.92%	99.9%	99.88%	99.9%	99.94%	In Quarter 3 there were 15091 employees paid of which 31 of them were paid incorrectly.	✓
Local	FS112 Payroll: Accuracy - Value	99.85%	99.97%	99.99%	99.99%	99.99%	99.99%	99.99%	100%	100%	In quarter 3 there was £28,832,535.92 paid to employees of which £6,798.95 was paid incorrectly.	✓

2019-20 Quarter Year to December – Human Resources, Organisational Development & ICT Performance Indicators



Human Resources & Organisational Development												
Cat	Code & Name	Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Nat(b)	CS016B.1 Sickness Absence Rates - Average number of working days per employee lost through sickness absence - Teachers	6.4	6.4	6.48	N/A	Measured annually			Measured annually			
Nat(b)	CS016B.2 Sickness Absence Rates - Average number of working days per employee lost through sickness absence - all other local government employees	11.5	11.5	12.45	N/A	Measured annually			Measured annually			
Local	CS024a Number of Health and Safety Incidents reported (target based on previous 3 years average per quarter)	59	251	240	121	43	43	96	62	59		
Local	CS024b Number of Violence and Aggression Incidents reported (target based on previous 3 years average per quarter)	242	1,189	1,199	678	190	320	401	365	313		
Nat(b)	CS037.1 Equal Opportunities Percentage of highest paid 5% of earners that are women	50%	52.7%	54.8%	N/A	Measured annually			Measured annually			
Local	CS045 Working days lost due to industrial injury / accidents (based on average of past 3 years)		510	261	40	77	15	73	15	25		
Local	CS146 Human Resources - Employee Engagement Index Score	70	73	N/A	N/A	Measured annually			Measured annually		Survey completed and analysis under way	

ICT Applications												
Cat	Code & Name	Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Local	FICT173 ICT Action Plan completion percentage (cumulative)	69%	89%	65%	70%	48%	60%	65%	70%		<i>Some delays due to restructure and holidays in this quarter.</i>	




ICT Infrastructure												
Cat	Code & Name	Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Local	CPS041 Help desk - Percentage resolution of calls within target timescale	90%	95.23%	95.21%	94.75%	94.14%	94.5%	95.54%	97.43%	93.95%	1808 out of 1948 calls resolved within target for all call priorities during Q3 2019/20.	
Local	CS147 Schools ICT - Customer Satisfaction Index	N/A	N/A	N/A	N/A	Measured annually			Measured annually		The ICT survey for schools has been issued - awaiting responses.	
Local	CS148 Corporate ICT - Customer Satisfaction Index (This indicator covers ICT Applications and ICT Infrastructure)	75.8	N/A	N/A	N/A	Measured annually			Measured annually			
Local	FICT174 Percentage availability of the Moray Council Website	99%	99.98%	99.98%	100%	100%	99.99%	99.96%	100%	99.99%	There was no downtime for the Council website during Quarter 3 2019/20.	


2019-20 Quarter Year to December – Legal and Democratic Services Performance Indicators





Committee Services												
Cat	Code & Name	Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Local	CS001 Committee Agenda - Percentage issued on time or early	85%	98%	98%	97%	100%	100%	91%	100%	100%	One issued 1 day late at the request of Chf Exec	
Local	CS002 Committee Action Sheets - Percentage issued on time or early	85%	85.4%	91.5%	51.5%	88.9%	80%	90.9%	72.7%	100%		
Local	CS003 Committee Draft minutes - Percentage issued on time or early	85%	63.2%	80.8%	63.9%	88.9%	70%	81.8%	63.6%	66.7%	Draft minutes issued late due to staff being off sick and on holiday.	
Local	CS133 Committee Services - Customer Satisfaction Index	N/A	N/A	N/A	N/A	Measured annually			Measured annually			

Customer Services												
Cat	Code & Name	Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Local(b)	CPS058 Percentage of telephone calls answered against those received	93%	92.81%	91.82%	91.48%	91.53%	93.13%	90.86%	90.41%	92.62%	Calls have continued to increase from the same period last year. As previously advised staffing levels have reduced due to Budget cuts and we continue to carry long term absence.	
Local(b)	CPS059 Percentage of telephone calls answered within 20 seconds	74%	68.11%	63.98%	64.35%	63.74%	66.9%	62.27%	61.32%	67.5%	Calls have continued to increase from the same period last year. As previously advised staffing levels have reduced due to Budget cuts and we continue to carry long term absence.	
Local	CPS062 Customer Services - Customer Satisfaction Index	N/A	N/A	N/A	N/A	Measured annually			Measured annually		Survey completed and reported to committee. No significant findings.	










Legal Services												
Cat	Code & Name	Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Local(b)	CS126 Total cost of the legal function as a percentage of organisational running costs (expenditure)	N/A	0.28%	N/A	N/A	Measured annually			Measured annually			
Local(b)	CS132 Cost per hour of providing legal work	N/A	£56.22	N/A	N/A	Measured annually			Measured annually			
Local	CS136 Legal Services - Customer Satisfaction Index	84%	86%	N/A	N/A	Measured annually			Measured annually			

Performance Management												
Cat	Code & Name	Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Nat(b)	CORP1 Support services as a % of total gross expenditure	4.37%	4.58%	4.29%	N/A	Measured annually			Measured annually		Moray - Support Services as a % of Total Gross Expenditure (2018/19) - 4.29% (Rank 16th) (Central Support Services budget 10,210,000 / Gross expenditure £238,055,000 = 4.29%) Comparator Benchmarking Authorities: East Ayrshire - 3.40% East Lothian - 5.30% Fife - 4.76% North Ayrshire - 2.72% Perth & Kinross - 4.18% South Ayrshire - 4.37% Stirling - 4.18% Scotland - 4.37%	

Registrars												
Cat	Code & Name	Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Local(b)	CS031 General Register Office Report - % error rate in Registration of Births, Marriages and Deaths	3%	1.63%	1.34%	2.76%	Measured annually			Measured annually		A good interim result to end August 2019 of 97.24%. Well done. This is a bit down on your overall score of 98.66% for the whole of 2018 but I know you have had some staff changes this year so a slight dip in performance is perfectly understandable.	

Cat	Code & Name	Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Local	CS143 Registrars - Customer Satisfaction Index	N/A	N/A	N/A	N/A	Measured annually			Measured annually		Customer Satisfaction Survey carried out in 2017. Next survey to be carried out in 3 years' time.	

Revenues

Cat	Code & Name	Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Local	FICT137 Gross cost of collecting Non Domestic Rates per property.	£33.00	£30.58	N/A	N/A	Measured annually			Measured annually			
Nat(b)	SBA1e Gross administration cost per benefits case	£71.00	£60.53	N/A	N/A	Measured annually			Measured annually			
Nat(b)	SCM5 Cost of collecting council tax per dwelling	£14.00	£9.30	£8.98	N/A	Measured annually			Measured annually			
Nat(b)	SCM6b Percentage of current year council tax received (cumulative)	81%	96.7%	96.9%	81.6%	54.9%	81.3%	96.9%		55.3%		
Nat(b)	CPS011 Average time in days to process new housing benefits (HB) claims (cumulative for the year)	21	27.37	24.81	20.46	24.62	24.58	24.81	19	20.9		
Nat(b)	CPS012 Average time in days to process notifications of changes of circumstances in housing benefits (HB) claims (cumulative for the year)	9	10.86	9.35	5.04	9.63	10.06	8.63	4	5.49		
Nat	FS210 Total value of housing benefits (HB) overpayments outstanding at the start of each quarter	N/A	£3,544,060	£3,821,348	£2,948,197	£963,818	£967,217	£965,976	£969,682	£976,901		
Nat	FS211 Total value of housing benefits (HB) overpayments created this quarter	N/A	£292,412	£321,721	£245,261	£84,092	£75,325	£71,643	£84,789	£84,247		
Nat	FS212 Total value of housing benefit (HB) overpayment recovered during the quarter	N/A	£252,037	£239,002	£194,482	£72,594	£55,988	£59,402	£71,324	£58,461		

2019-20 Quarter Year to December – Economic Growth and Development (formerly Development) Services Performance Indicators




Not produced for 2019/20



2019-20 Quarter Year to December – Housing and Property Services Performance Indicators













1. THE CUSTOMER/LANDLORD RELATIONSHIP												
Cat	PI Code & Short Name	Target	2016/17	2017/18	2018/19	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Nat(b)	H1.1 % of tenants satisfied with the overall services provided by their landlord	90%	N/A	N/A	79.6%	Not measured for Quarters			Not measured for Quarters		Major tenant satisfaction survey carried out every three years. A report presented to Communities Committee on 27 August 2019 sets out the areas identified for improvement.	
Nat(b)	H1.3 % who feel landlord is good at keeping them informed about services	90%	N/A	N/A	76.3%	Not measured for Quarters			Not measured for Quarters		Major tenant satisfaction survey carried out every three years. A report presented to Communities Committee on 27 August 2019 sets out the areas identified for improvement.	
Nat(b)	H1.4a % of 1st stage complaints resolved	N/A	98.8	98.3	100	92	97.8	100	95.2	88.4		
Nat(b)	H1.4b % of 2nd stage complaints resolved	N/A	92.3	93.3	90	75	91.7	61.5	90	82.4		
Local	H1.4c % of complaints upheld	N/A	48.1	38	54.7	57.1	51.8	58.5	56.9	65.4	No longer required by the Scottish Housing Regulator	
Nat(b)	H1.5c The average time in working days for a full response to stage 1 complaints	5	N/A	N/A	N/A	N/A	N/A	N/A	4	5		
Nat(b)	H1.5d The average time in working days for a full response to stage 2 complaints	20	N/A	N/A	N/A	N/A	N/A	N/A	20	22		
Nat(b)	H1.6 % tenants happy with opportunity to participate in decision making process	80%	N/A	N/A	68.8%	Not measured for Quarters			Not measured for Quarters		Major tenant satisfaction survey carried out every three years. A report presented to Communities Committee on 27 August 2019 sets out the areas identified for improvement.	
Local	H1.7a No of MSP enquiries received in period	N/A	78	58	137	43	29	37	39	40		

Cat	PI Code & Short Name	Target	2016/17	2017/18	2018/19	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Local	H1.7b % of MSP enquiries responded to within target	90	89.7	67.7	74.2	86.4	44.4	65.8	93.6	93.5	Significant improvement in performance has been achieved 2019/20 despite a small increase in the number of enquiries.	




2. HOUSING QUALITY AND MAINTENANCE

Cat	PI Code & Short Name	Target	2016/17	2017/18	2018/19	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Nat(b)	H2.1 % of stock meeting the SHQS	100%	96%	95.8%	92.5%	Not measured for Quarters			Not measured for Quarters		<p>This calculation has been changed to align with Scottish Housing Regulator reporting method.</p> <p>At 31 March 2019, 166 properties were classed as exemptions (technical reasons) and 54 were classed as abeyances (social reasons). 241 properties did not meet the SHQS.</p> <p>A review of cloned data has confirmed that some Energy Performance Certificate (EPC) ratings have been overstated and 241 properties have been identified which do not meet the SHQS. It is intended to reduce these non-compliant properties to 141 during 2019/20 with the aim of completing the remainder during the following year. A full house condition survey during 2019/20 will include a comprehensive energy survey of the stock to provide accurate baseline data.</p>	
Nat(b)	H2.2b Percentage of stock meeting the Energy Efficiency Standard for Social Housing (ESSH)	65.75	52.7	55.4	57.4	Not measured for Quarters			Not measured for Quarters		<p>At 31 March 2019, 444 properties were classed as exemptions including 133 for social reasons. There were 2,152 properties which did not meet the ESSH. A significant amount of the remaining properties require high cost improvements in order to achieve the ESSH but the service will face challenges in achieving this within the context of existing budgets. A stock condition survey will be carried out during 2019/20 and on its completion Officers will consider how to address these high cost properties and review the potential to deliver the ESSH. It is recommended that the existing target remains pending the outcome of the stock condition survey</p>	




Cat	PI Code & Short Name	Target	2016/17	2017/18	2018/19	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Local	H2.3 % of tenants satisfied with the standard of their home when moving in	90	78.3	78.9	80.7	78.6	81.8	77.8	90.9	76.5		
Nat(b)	H2.4 % of tenants satisfied with the quality of their home	90%	N/A	N/A	73.9%	Not measured for Quarters			Not measured for Quarters		Major tenant satisfaction survey carried out every three years. A report presented to Communities Committee on 27 August 2019 sets out the areas identified for improvement.	
Nat(b)	H2.7 Average length of time (hours) to complete emergency repairs	4	2.4	2.6	2.6	2.6	2.8	2.5	2.3	2.3		
Nat(b)	H2.8 Average length of time (working days) to complete non-emergency repairs	10	6.4	7.7	7.5	7.3	7.4	8.1	8.9	9.8		
Nat(b)	H2.9a Number of repairs completed within target time (excl voids)	N/A	16,673	14,880	14,062	3,161	3,783	3,743	3,405	4,010		
Nat(b)	H2.11 % of repairs completed right first time	90	85.9	81.2	82.7	88	85.7	82.7	83.4	84	Resourcing issues in core trades have affected performance on local target timescales which are considered as part of this indicator. Performance is also known to be understated due to the job coding system which classifies new and separate repairs as the same repair for the purpose of right first time.	
Local	H2.12 % of repairs appointments kept	95%	92.4%	93.3%	93%	92.6%	91.6%	93.4%	92.3%	99.6%	Guidance has been issued to schedulers to ensure that tenants are called in advance to be made aware if an appointment needs to be rearranged.	
Nat(b)	H2.13a Number of times did not meet statutory obligations to complete a gas safety check within 12 months of a gas appliance being fitted or its last check	0	N/A	N/A	N/A	N/A	N/A	N/A	0	N/A		
Nat(b)	H2.14 % of tenants who have had repairs or maintenance carried out in last 12 months and are satisfied with the service	90%	N/A	83.2%	78.6%	Not measured for Quarters			Not measured for Quarters		The 2018/19 figure is drawn from the 2018 tenant survey, with locally gathered data used when a major satisfaction survey has not taken place during the reporting year. Major tenant satisfaction survey is carried out every three years. A report presented to Communities Committee on 27 August 2019 sets out the areas identified for improvement.	













Cat	PI Code & Short Name	Target	2016/17	2017/18	2018/19	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Local	H7.6 % of planned maintenance works completed within agreed programme	98%	95.3%	88.4%	93.4%	Not measured for Quarters			Not measured for Quarters		The target was not achieved due to a reduction in requirement for EESSH expenditure at mid-point in the year and a lack of progress on kitchen replacements due to resourcing issues within Building Services DLO. These issues were reported to Communities Committee as part of the report on the Housing Investment programme on 28 May 2019 relating to near-final 2018/19 expenditure.	














3. NEIGHBOURHOOD AND COMMUNITY







Cat	PI Code & Short Name	Target	2016/17	2017/18	2018/19	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Nat(b)	H3.1 % of tenants satisfied with the landlord's contribution to the management of the neighbourhood they live in	85%	N/A	N/A	80.3%	Not measured for Quarters			Not measured for Quarters		Major tenant satisfaction survey carried out every three years. A report presented to Communities Committee on 27 August 2019 sets out the areas identified for improvement.	
Nat(b)	H3.2 % of tenancy offers refused during the year	30%	33.1%	31.7%	32.2%	33.8%	42.7%	30.3%	26.2%	33.3%		
Nat(b)	H3.4 % ASB cases reported which were resolved	90%	N/A	N/A	N/A	N/A	N/A	N/A	85%	83%	Change to statutory indicator means historical data is no longer comparable.	

4. ACCESS TO HOUSING AND SUPPORT







Cat	PI Code & Short Name	Target	2016/17	2017/18	2018/19	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Nat(b)	H4.1a % of new tenancies sustained for more than one year by source of let: existing tenants	N/A	94.9%	98.3%	97.7%	100.0 %	92.9%	100.0 %	94.6%	95.7%		
Nat(b)	H4.1b % of new tenancies sustained for more than one year by source of let: statutory homeless	N/A	91.0%	92.0%	91.6%	97.7%	88.1%	89.7%	89.6%	82.0%		
Nat(b)	H4.1c % of new tenancies sustained for more than one year by source of let: housing list	N/A	93.3%	96.5%	94.0%	90.9%	90.5%	97.2%	89.6%	92.6%		





Cat	PI Code & Short Name	Target	2016/17	2017/18	2018/19	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Nat(b)	H4.1f % of new tenancies sustained for more than one year by source of let: All sources	N/A	92.7%	94.3%	93.5%	96.5%	89.8%	93.8%	91.0%	88.0%		
Nat(b)	H4.2 % of lettable houses that became vacant in the last year	N/A	6.4%	6.9%	6.9%	1.7%	1.5%	1.7%	1.6%	2.2%		
Nat(b)	H4.4 Average time to complete applications for medical adaptations (working days)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	60	15	Change to statutory indicator means historical data is no longer comparable. Q2 figure is lower as only 4 major adaptations were completed during quarter.	
Nat(b)	H4.4a Average time to complete applications for major medical adaptations (working days)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	150	119		
Nat(b)	H4.4b Average time to complete applications for minor medical adaptations (working days)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	23	10		
Nat(b)	H4.4c Number of households currently waiting for adaptations to their home	N/A	N/A	N/A	N/A	N/A	N/A	N/A	24	24	New statutory indicator. Figure only includes major adaptations. System reports are being developed to incorporate minor adaptations.	
Nat(b)	H4.4d Total cost of adaptations completed in the year by source of funding (landlord funded/grant funded/other sources)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	£58,000.00	£34,000.00	New statutory indicator. Figure only includes major adaptations. System reports are being developed to incorporate minor adaptations.	
Nat(b)	H4.5 % of court actions initiated which resulted in eviction	N/A	11.4%	14.8%	17.2%	0.0%	0.0%	50.0%	0.0%	25.0%		
Nat(b)	H4.5a No of court actions initiated	N/A	79	61	58	17	15	18	20	16		
Nat(b)	H4.5b No of repossession orders granted	N/A	21	21	25	7	11	5	5	9		
Nat(b)	H4.5c No of properties recovered for: Non payment of rent	N/A	9	9	10	1	0	9	0	4		
Nat(b)	H4.5ci No of properties recovered for: Anti Social Behaviour	N/A	0	0	0	0	0	0	0	0		

Cat	PI Code & Short Name	Target	2016/17	2017/18	2018/19	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Nat(b)	H4.5cii No of properties recovered for: Other	N/A	0	0	0	0	0	0	0	0		
Nat(b)	H4.6j Average length of time in temp accomm by type (days): LA ordinary dwelling	N/A	N/A	N/A	N/A	N/A	N/A	N/A	84.7	65.8	Change to statutory indicator means historical data is no longer comparable.	
Nat(b)	H4.6k Average length of time in temp accomm by type (days): HA/RSL ordinary dwelling	N/A	N/A	N/A	N/A	N/A	N/A	N/A	110.4	114.2		
Nat(b)	H4.6l Average length of time in temp accomm by type (days): Hostel - LA owned	N/A	N/A	N/A	N/A	N/A	N/A	N/A	61.9	59.0		
Nat(b)	H4.6m Average length of time in temp accomm by type (days): Hostel - RSL	N/A	N/A	N/A	N/A	N/A	N/A	N/A	127.7	69.5		
Nat(b)	H4.6n Average length of time in temp accom (days) Hostel-other	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0.0	0.0		
Nat(b)	H4.6o Average length of time in temp accomm by type (days): Bed & Breakfast	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0.0	0.0		
Nat(b)	H4.6p Average length of time in temp accomm by type (days): Women's refuge	N/A	N/A	N/A	N/A	N/A	N/A	N/A	134.2	96.0		
Nat(b)	H4.6q Average length of time in temp accomm by type (days): Private Sector Lease	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0.0	0.0		
Nat(b)	H4.6r Average length of time in temp accomm by type (days): Other	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0.0	473.0	See 4.6j	
Nat(b)	H4.7 % of households requiring temp or emergency accomm to whom an offer was made	100%	100%	100%	100%	100%	100%	100%	100%	100%		
Nat(b)	H4.8 % of temp or emergency accomm offers refused in the last year by accommodation type	7%	11.1%	7.9%	7.5%	11.3%	5.9%	4.7%	3.2%	2.2%	The termination of a private sector contract has resulted in an improvement to refusal rates.	
Local	H4.9 % satisfied with the quality of temporary or emergency accommodation (of those households homeless in the last 12 months)	90%	89.8%	94.4%	85.5%	100%	92.3%	80%	94.7%	100%		





Cat	PI Code & Short Name	Target	2016/17	2017/18	2018/19	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Nat(b)	H4.12a Percentage of homeless households referred to RSLs under Section 5 and through other referral routes	N/A	N/A	N/A	N/A	N/A	N/A	N/A	6.4%	9.1%		
Local	H4.13 Percentage of homelessness assessments completed within 28 days	100%	96.2%	96.6%	98.4%	99.2%	98.7%	99.2%	99.3%	100%		
Local	H4.15 Percentage of housing applications admitted to list within 10 days	100%	99.5%	99.6%	100%	100%	100%	100%	99.2%	100%		
Local	H4.18a % allocations by group: Homeless list	50.0%	54.9%	51.2%	42.0%	50.0%	42.9%	41.3%	55.8%	43.6%		
Local	H4.18b % allocations by group: Waiting List	32.0%	29.8%	28.0%	33.3%	27.0%	34.5%	34.8%	23.3%	34.0%		
Local	H4.18c % allocations by group: Transfer List	18.0%	15.3%	20.8%	24.5%	23.0%	22.7%	23.9%	20.8%	22.4%		

5. GETTING GOOD VALUE FROM RENTS AND SERVICE CHARGES

Cat	PI Code & Short Name	Target	2016/17	2017/18	2018/19	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Nat(b)	H5.1 % of tenants who feel that the rent for their property represents good value for money	84%	N/A	N/A	83%	Not measured for Quarters			Not measured for Quarters		Major tenant satisfaction survey carried out every three years. A report presented to Communities Committee on 27 August 2019 sets out the areas identified for improvement.	
Nat(b)	H5.2 Rent collected as % of total rent due	97.0 %	99.5 %	101.8 %	99.2 %	100.3 %	101.9 %	94.9 %	95.5 %	103.7 %		
Nat(b)	H5.3 Gross rent arrears as a % of rent due	2.8%	2.5%	2.4%	2.4%	3.0%	2.6%	2.6%	3.5%	2.8%		
Nat(b)	H5.3a Total value of gross rent arrears (£)	N/A	£430,186.	£432,218.	£440,335.	£559,899.	£489,001.	£475,863.	£645,843.	£516,739.		
Nat(b)	H5.4 % of rent lost due to voids	0.63%	0.54%	0.66%	0.85%	0.92%	0.83%	0.78%	0.99%	0.96%		
Local	H5.5 Current tenants' arrears as a % of net rent due	3.5%	2.8%	2.7%	3%	4%	3.3%	3%	4.6%	3.3%		




Cat	PI Code & Short Name	Target	2016/17	2017/18	2018/19	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Nat(b)	H5.6 Average time taken to re-let empty properties (calendar days)	32	31	35	48	47	47	52	50	48		
Local	H5.10 Former tenant arrears - value	N/A	£91,876	£102,623	£83,202	£101,796	£105,168	£83,202	£84,123	£100,848		
Local	H5.11 % of tenants giving up tenancy in arrears	N/A	26.6%	26.5%	25.3%	23.8%	23.6%	25.3%	21.1%	31.5%		
Local	H5.12 % of Former Tenants Arrears written off & collected	N/A	81.3%	71.4%	97%	22.9%	31.3%	97%	23%	34%		



6. GYPSY/TRAVELLERS


Cat	PI Code & Short Name	Target	2016/17	2017/18	2018/19	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Local	H6.1a No of new unauthorised encampments within period	N/A	22	20	25	9	2	4	8	13		
Local	H6.1b No of encampments ended within period	N/A	21	21	22	7	1	1	9	11		
Local	H6.1c Average duration of encampments ended within period (days)	N/A	26	55	40	12	14	2	34	51		
Local	H6.2 % of new unauthorised encampments visited within target timescale	100%	100%	100%	96%	88.9%	100%	100%	100%	100%		

2019-20 Quarter Year to December – Direct Services Performance Indicators








Consultancy Engineering Design Services												
Cat	Code & Name	Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Local	Envdr206 Bridge Condition Index (average of the 379 Bridges in Moray) - A general inspection of each bridge is scheduled every 2 years.	87	87.04	87.01	N/A	Not measured for Quarters			Not measured for Quarters			
Local	Envdr207 % of responses to Planning Consultation on Flooding and Drainage that are responded to within 14 days	100%	100%	100%	N/A	Not measured for Quarters			Not measured for Quarters		During 2018/19, all consultations responded to within 14 day response period.	
Local	Envdr248 % of projects which were within target budget	90%	90%	100%	N/A	Not measured for Quarters			Not measured for Quarters		During 2018/19, all Capital Projects were delivered within budget.	



Environmental Protection Building Cleaning & Catering												
Cat	Code & Name	Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Local	ENVDR071 % Primary School Pupils taking School Meals - Uptake in Primary School Meals	60%	60.9%	56.3%	N/A	N/A	54.8%	54.1%	51.1%	51.9%	The uptake of primary school meals has increased slightly compared to Quarter 1. A staggered start to the term for some P1'S may have attributed to this however overall the trend continues for a decreasing uptake rate. The uptake amongst P4's in particular is poor after having previously had 3 years of free meals.	
Local	Envdr211 Food cost per school meal (Primary School)	£0.80	£0.76	£0.74	N/A	£0.78	£0.72	£0.71	£0.72	£0.72		




Cat	Code & Name	Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Local	Envdr249 % Primary School Pupils taking School Meals - Uptake in Primary School Meals for Primary 1,2 &3	75%	77.2%	74.6%	N/A	N/A	73.1%	72.6%	69.4%	72%	Uptake of school meals for P1-3s remains below target although it has increased from quarter 1 2019/20. Compared to previous quarter 2 figures this is the lowest recorded uptake at the start of the academic year.	








Environmental Protection Lands & Parks/Countryside/Access




Cat	Code & Name	Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Nat(b)	Envdr214 Cost of parks and open spaces per 1,000 population	£15,000	£11,213	£13,338	N/A	Not measured for Quarters			Not measured for Quarters		Moray - Cost of parks & open spaces per 1,000 population (2018/19) = £13,338 (Rank 7th) (Net expenditure - community parks and open spaces £1,274,000 / 95,520 mid year population estimate = £13,338 per 1,000 population) Comparator Benchmarking Authorities: East Ayrshire - £2,889 East Lothian - £27,195 Fife - £20,123 North Ayrshire - £18,125 Perth & Kinross - £30,802 South Ayrshire - £23,421 Stirling - £23,874 Scotland - £20,174	
Nat(b)	Envdr215 Percentage of adults satisfied with parks and open spaces	75%	83.3%	85.1%	N/A	Not measured for Quarters			Not measured for Quarters		Moray - % adults satisfied with parks and open spaces (2018/19) = 85.1% (Rank 17th) Comparator Benchmarking Authorities: East Ayrshire - 85.7% East Lothian - 85.4% Fife - 86.4% North Ayrshire - 79.1% Perth & Kinross - 91.6% South Ayrshire - 91.7% Stirling - 86.3% Scotland - 74.8%	







Environmental Protection Waste Management												
Cat	Code & Name	Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Nat(b)	ENVDR069 Percentage of total waste arising that is recycled (percentage of waste diverted from landfill)	60%	57.8%	57.4%	N/A	Not measured for Quarters			Not measured for Quarters		Moray - % of total household waste arising that is recycled = 57.4% (Rank 4) Comparator Benchmarking: E. Ayrshire – 51.8% East Lothian – 53.1% Fife – 51.1% N. Ayrshire – 54.6% Perth & Kinross – 51.7% S. Ayrshire – 52.6% Stirling – 54.1% Scotland - 44.7%	
Nat(b)	Envdr218 Net cost of street cleaning per 1,000 population	£7,800	£7,893	N/A	N/A	Not measured for Quarters			Not measured for Quarters		LGBF data for 2017/18 published in February 2019 has net cost per 1,000 population as £7,893. Moray's ranking in Scotland has fallen two places this year to 4th (where 1 is the lowest).	
Nat(b)	SENV01a Net cost of Waste collection per premise	£67.45	£49.01	£51.42	N/A	Not measured for Quarters			Not measured for Quarters		Moray - Net cost per waste collection premise (2018/19) = £51.42 (Rank 5th) (Net expenditure - waste collection £2,377,000 / No. premises for refuse collection 46,228 = £51.42) Comparator Benchmarking Authorities: East Ayrshire - £60.17 East Lothian - £57.52 Fife - £54.61 North Ayrshire - £51.70 Perth & Kinross - £62.53 South Ayrshire - £78.85 Stirling - £122.98 Scotland - £67.45	



Cat	Code & Name	Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Nat(b)	SENV02a Net waste disposal cost per premises	£97.29	£100.27	£105.78	N/A	Not measured for Quarters			Not measured for Quarters		<p>Moray - Net cost per waste collection premise (2018/19) = £105.78 (Rank 23rd) (Net expenditure - waste disposal £4,890,000 / No. premises for refuse collection 46,228 = £105.78)</p> <p>Comparator Benchmarking Authorities: East Ayrshire - £73.28 East Lothian - £66.61 Fife - £79.22 North Ayrshire - £102.94 Perth & Kinross - £100.63 South Ayrshire - £91.97 Stirling - £89.85 Scotland - £97.29</p>	
Nat	SENV03c Street Cleanliness Score for Acceptable Cleanliness	N/A	N/A	N/A	N/A	Not measured for Quarters			Not measured for Quarters			


Roads Maintenance Fleet Services												
Cat	Code & Name	Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Local	ENVDR130c % Occasions where vehicles were available for use	94.50%	97.05%	95.90%	N/A	95.75%	94.62%	96.71%	97.46%	98.11%	Exceeding target due to seasonal workload and improved work procedures following service redesign	
Local	ENVDR223 Unit cost per vehicle and plant maintenance (weighted)	£205	£763	£766	£385	£177	£172	£212	£211	£174		
Local	ENVDR224 Net savings for Pool Cars	£190,000	£286,365	£222,021	N/A	Not measured for Quarters			Not measured for Quarters		Figure provided by finance as £222,021 Total miles covered by pool cars for 2018/19 = 1,272,949.	


Roads Maintenance Roads Maintenance												
Cat	Code & Name	Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Local	Envdr231 % of the public satisfied with the Roads Service	60%	35%	N/A		Not measured for Quarters			Not measured for Quarters		No recent customer satisfaction survey has been undertaken for the Roads service in Moray. A survey has been developed by SCOTS and APSE however it is yet to be confirmed if this will be used by Moray Council.	
Nat(b)	SENV04a Cost of maintenance per kilometre of roads	£10791	£6627	£5984		Not measured for Quarters			Not measured for Quarters		Moray - Road and winter maintenance (2018/19) = £5,984 (Rank 7th) (Gross expenditure - waste collection £9,328,000 / Kilometre of road 1,559 = £5,984) Comparator Benchmarking Authorities: East Ayrshire - £10,934 East Lothian - £6,751 Fife - £10,851 North Ayrshire - £11,206 Perth & Kinross - £11,719 South Ayrshire - £8,885 Stirling - £12,220 Scotland - £9,417	
Nat(b)	SRL1a Percentage of A class roads that should be considered for maintenance treatment	26.6%	25.9%	28.6%	29.2%	Not measured for Quarters			Not measured for Quarters		Ranked 20th (of 32) in Scotland	
Nat(b)	SRL1b Percentage of B class roads that should be considered for maintenance treatment	31.6%	23.5%	25.6%	25.8%	Not measured for Quarters			Not measured for Quarters		Ranked 12th (of 32) in Scotland	
Nat(b)	SRL1c Percentage of C class roads that should be considered for maintenance treatment	33.5%	24.9%	28.1%	25.2%	Not measured for Quarters			Not measured for Quarters		Ranked 7th (of 32) in Scotland	
Nat(b)	SRL1d Percentage of unclassified roads that should be considered for maintenance treatment	35.2%	31.6%	31.1%	35.5%	Not measured for Quarters			Not measured for Quarters		Ranked 16th (of 32) in Scotland	
Nat(b)	SRL1e Overall percentage of road network that should be considered for maintenance treatment	35.2%	27.9%	29.1%	30.6%	Not measured for Quarters			Not measured for Quarters		Ranked 8th (of 32) in Scotland	





Transportation Car Parks												
Cat	Code & Name	Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Local	Envdr232 Average occupancy of all paid car parks in Elgin	50%	52%	55%	N/A	56%	59%	52%	51%	53%	Survey undertaken 19 - 31 August 2019	
Local	Envdr233 Net income from Elgin Pay & Display car parks after maintenance expenses	£586,000	£599,875	£857,288	N/A	Not measured for Quarters			Not measured for Quarters		Net income figure of £924,038, less maintenance costs of £66,750 - figures taken from FMS 17/4/19	
Local	Envdr234 % of customers satisfied with the car parks	N/A	55%	N/A	N/A	Not measured for Quarters			Not measured for Quarters		No customer satisfaction survey undertaken in relation to car parks during 2018/19.	

Transportation Harbours Services (including dredger)												
Cat	Code & Name	Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Local	Envdr235 Net cost per berthing (recreational) – taking account of capital, revenue and income	N/A	-£81	-£191	N/A	Not measured for Quarters			Not measured for Quarters		At the end of Q4 Expenditure (Capital £46,006 & Revenue £13,077) - less income of £110,648 - divided by 270 berths = -£190.98. These figures excludes depreciation in the revenue costs and includes income from letting properties at the harbours (Figures taken from FMS 17/4/19)	
Local	Envdr236 Net cost for commercial operations for all harbours – taking account of capital, revenue and income	N/A	£99,508	£55,043	N/A	Not measured for Quarters			Not measured for Quarters		At the end of Q4 period 2018/19 Expenditure (Capital £504,529 and Revenue £93,597 - less income £543,083 = £55,043. These figures excludes depreciation in the revenue costs and includes income from letting properties at the harbours. Figures taken from FMS 17/4/19	
Local	Envdr262 Dredger – Tonnage moved from internal harbours	N/A	20,839	6,651	3,981	1,460	0	0	2,518	1,463	Buckie - 590T; Burghead - 723T; Findochty - 150T	
Local	Envdr263 Dredger – Number of days in external ports	N/A	3	0	N/A	Not measured for Quarters			Not measured for Quarters			
Local	Envdr235a Revenue from berthing (recreational)	N/A	N/A	£13,077	N/A	Not measured for Quarters			Not measured for Quarters			
Local	Envdr236a Revenue from commercial operations for all harbours	N/A	N/A	£93,597	N/A	Not measured for Quarters			Not measured for Quarters			

Transportation Public Transport												
Cat	Code & Name	Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Local	Envdr240 Gross unit cost per passenger per trip of school transport	£3.60	£4.18	£4.23	N/A	Not measured for Quarters			Not measured for Quarters		Full financial year contains period of old contract, interim contract and newly awarded contracts all working to different full year budgets.	
Local	Envdr257 Net unit cost per passenger per trip of the Dial-M Service (which includes Dial-a-Bus and scheduled services)	£3.25	£2.99	£3.76	N/A	£3.80	£3.86	£4.13	£3.86	£4.21	This figure does not include the new grant funded route 369 (introduced in June 2019).	

Transportation Statutory & General Transportation												
Cat	Code & Name	Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Local	Envdr252 Percentage of planning applications returned to the planning department within target time	80%	86.3%	91.8%	N/A	92.4%	90.8%	92.8%	89.6%	86.7%	150/173 reduction in performance due to vacant post during September	







Transportation Traffic Management												
Cat	Code & Name	Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Local	Envdr243 % of planned projects completed within the financial year	100%	100%	100%		Not measured for Quarters			Not measured for Quarters		1 project	







Cat	Code & Name	Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Local	Envdr245 Number of cycle journeys made on shared use/national cycle network within Moray (from a set sample of counters)	N/A	679	868	N/A	Not measured for Quarters			Not measured for Quarters		Forres-Kinloss 54 Kinloss-Findhorn 91 Cullen Viaduct 11 Garmouth railway bridge 28 Hopeman-Duffus 19 Glenmoray Drv 26 Library 68 Shaw Place 97 Hopeman-Cummingston 32 Decora Bridge N-S 73 Decora Bridge E-W 82 Elginhill 66 Leisure Centre 55 Cathederal 62 Elgin - Lossie 74 New counter installed May 2018: Waulkmill - 30	
Local	Envdr246 Number of primary schools participating in Level 2 Bikeability (level after the pupil can control the bike. For level 1, training takes place within a controlled environment. In Level 2 the training takes place on local roads)	N/A	17	17	N/A	Not measured for Quarters			Not measured for Quarters		17 schools did on road training	
Local	Envdr247 Number of schools completing the Hands Up survey	N/A	48	77	N/A	Not measured for Quarters			Not measured for Quarters		Of the 117 nursery, primary and secondary schools in Moray, 77 returned a response to the Hands Up Survey undertaken in September 2018 (nursery 28/64, primary 41/45 and secondary 8/8). Final school level data will be available in May 2019.	
Local	Envdr265 Number of times the car charger points are used.	N/A	546	1,010	806	220	320	329	355	451		

2019-20 Quarter Year to December – Education & Social Care Performance Indicators













Education and Social Care 1.1 Children's Wellbeing													
Cat	Code & Name	Current Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Short Term Trend Arrow	Status
			Value	Value	Value	Value	Value	Value	Value	Value			
Nat(b)	CHN22 % of child protection re-registrations within 18 months	N/A	5.8%	N/A	N/A	Not measured for Quarters			Not measured for Quarters		% of child protection re-registrations within 18 months Moray- 5.8% (Ranked 17th where 1st has the lowest rate) Scotland - 6.1% Comparator Benchmarking Authorities: Angus – 3.9% Argyll & Bute – 15.8% East Lothian – 1.3% Highland – 0.7% Midlothian – 7.0% Scottish Borders – 4.0% Stirling – 4.6%	↓	
Local(b)	CMS013a Child Protection -Rate of registration (per 1,000 0-15 population)	2.6	3.6	3.5	N/A	3.2	3.9	3.5	3.2	2.7	43/16,173	↑	
Local(b)	CMS017f % of Children on CPR registered > 12 months	15%	17%	10%	N/A	10%	11%	10%	15%	9%	4/43	↓	
Local	CMS002d % of Child Protection review case conferences not held within agreed timescales	15%	N/A	31%	N/A	21.7%	29.2%	26.7%	20.7%	24%		↓	
Local	CMS002e Late review case conferences - Average number of days late	28 days	N/A	39 days	N/A	45 days	49 days	22 days	29 days	63 days	2 case conferences were cancelled and held later; 3 were rescheduled because an essential party could not attend; and 1 because new information arose that needed to be investigated.	↑	















Education and Social Care 1.2 Early Learning and Childcare Education													
Cat	Code & Name	Current Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Short Term Trend Arrow	Status
			Value	Value	Value	Value	Value	Value	Value	Value			
Nat(b)	CHN17 % of children meeting developmental milestones	76%	80.7%	N/A	N/A	Not measured for Quarters			Not measured for Quarters		% of children meeting developmental milestones Moray- 80.7% (Moray Ranked 2nd) Scotland - 57.1% Comparator Benchmarking Authorities: Angus – 80.3% Argyll & Bute – 79.5% East Lothian – 71.5% Highland – 63.7% Midlothian – 83.4% Scottish Borders – 73.0% Stirling – 76.0%		
Nat(b)	CHN18 % of funded early years provision which is graded good/better	89%	75.4%	75.4%	N/A	Not measured for Quarters			Not measured for Quarters		INITIAL DATA % of funded early years provision which is graded good/better Moray- 75% (Moray Ranked 32nd) Comparator Benchmarking Authorities: Angus – 98% Argyll & Bute – 84% East Lothian – 83% Highland – 89% Midlothian – 91% Scottish Borders – 88% Stirling – 100% Scotland - 90.6%		
Nat(b)	CHN3 Cost per Pre-School Education Registration	N/A	£2,469.00	£3,228.00	N/A	Not measured for Quarters			Not measured for Quarters		INITIAL DATA Moray - Pre-Primary Education - cost per pre-primary school place (2018/19) - £3,228 (Rank 1st) (Gross expenditure £5,320,000 / 1,648 children = £3,228 per place) Comparator Benchmarking Authorities: Angus - £3,796 Argyll & Bute - £6,289 East Lothian - £3,860 Highland - £4,778 Midlothian - £4,771 Scottish Borders - £4,165 Stirling - £7,493 Scotland - £5,070		

Cat	Code & Name	Current Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Short Term Trend Arrow	Status
			Value	Value	Value	Value	Value	Value	Value	Value			
Local(b)	EdS010 % of pre-school centres achieving satisfactory or better in HMIE inspection reports	100%	0%	90%	N/A	Not measured for Quarters			Not measured for Quarters		3 nurseries have been inspected by HMIE in 2018-19 (as at April 2019): - Cabin Nursery, Dufftown - Millbank Primary School Nursery, Buckie - Cullen Primary School Nursery, Cullen (9 out of the 10 quality indicators evaluated achieved satisfactory or better)		
Local	EdS010.3 Number of Care Inspectorate reports which contain requirements	0	10	0	N/A	Not measured for Quarters			Not measured for Quarters		2018-19 (As at April 2019) a total of 15 Care Inspectorate inspections have been carried out. A total of 45 evaluation areas have been inspected with 42 receiving an evaluation of satisfactory or better, with only 3 areas receiving a weak evaluation. No pre-school centres received a requirement notice, while 20 recommendations have been advised.		
Local	EdS010.4 % of requirements addressed within the stated timescale	100%	N/A	N/A	N/A	Not measured for Quarters			Not measured for Quarters		Indicator updated at end of 2017/18 academic year		




Education and Social Care









1.3 Looked After Children (LAC)









Cat	Code & Name	Current Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Short Term Trend Arrow	Status
			Value	Value	Value	Value	Value	Value	Value	Value			
Local(b)	LAC001 Number of children starting to be Looked After during the reporting period	N/A	N/A	N/A	N/A	N/A	N/A	N/A	26	15			
Local(b)	LAC002 Number of children ceasing to be Looked After during the reporting period	N/A	N/A	N/A	N/A	N/A	N/A	N/A	26	32			
Local(b)	LAC003 Looked After Children Rate/1,000 0-17 population	11.6	11.7	11.6	N/A	12.3	12.4	11.6	11.9	10.8	201/18,568 = 10.8		
Local(b)	CSCF101 % of Looked After Children cared for in a Community Setting	87.3%	78.9%	77.9%	N/A	79.2%	78%	77.9%	78%	80.1%	Target = Median of Comparator Authorities 36 Under Home Supervision – 17.9% 45 Kinship Care – 22.3% 58 Moray Council Fostering Care – 28.8% 14 Independent Fostering – 7.0% 8 Placed for Adoption – 3.9% Total –80.1% (161/201)		
Local(b)	EdS606.01 % of LAC under Home Supervision	29.3%	20.2%	21.6%	N/A	20.4%	20.7%	21.6%	20.1%	17.9%	Target = Median of Comparator Authorities 36/201 = 17.9%		





Cat	Code & Name	Current Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Short Term Trend Arrow	Status
			Value	Value	Value	Value	Value	Value	Value	Value			
Local(b)	EdS606.02 % of LAC in Kinship Care	23.4%	20.2%	18.3%	N/A	19.5%	19.4%	18.3%	21.1%	22.4%	Target = Median of Comparator Authorities 45/201 = 22.4%		
Local(b)	EdS606.03 % of LAC in Moray Council Fostering Care	25.4%	28%	28.6%	N/A	29.6%	28.2%	28.6%	27.5%	28.9%	Target = Median of Comparator Authorities 58/201 = 28.9%		
Local(b)	EdS606.09 % of LAC placed for Adoption	2.2%	2.8%	2.8%	N/A	2.6%	3.1%	2.8%	3.2%	4%	Target = Median of Comparator Authorities 8/201 = 4.0%		
Nat(b)	CHN23 % LAC with more than 1 placement in the last year (Aug-July)	23.5%	30.6%	N/A	N/A	Not measured for Quarters			Not measured for Quarters		Target = Median of Comparator Authorities % LAC with more than 1 placement in the last year Moray- 30.6% (Ranked 30th where 1st denotes the lowest rate) Scotland - 20.6% Comparator Benchmarking Authorities: Angus – 29.5% Argyll & Bute – 23.5% East Lothian – 14.3% Highland – 27.6% Midlothian – 26.2% Scottish Borders – 14.2% Stirling – 17.8%		
Local(b)	CSCF102 % of Looked After Children cared for in Residential accommodation	12.7%	21.1%	N/A	20.4%	20.8%	22%	22.1%	22%	19.9%	Target = Median of Comparator Authorities 40/196 = 19.9%		
Local	CSCF104 % of Looked After Children in Residential placement out with Moray	8.2%	9.6%	10.8%	8.2%	10.2%	11%	10.8%	11.5%	8.9%	16/196 = 8.2%		
Local(b)	EdS606.08 % of LAC in Secure Placement	1%	0.65%	0.78%	0.13%	0.9%	0.4%	0.5%	0.4%	0%			

Cat	Code & Name	Current Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Short Term Trend Arrow	Status
			Value	Value	Value	Value	Value	Value	Value	Value			
Nat(b)	CHN9 Balance of Care for looked after children: % of children being cared for in foster/family placements rather than residential accommodation	87.3%	78.4%	N/A	N/A	Not measured for Quarters			Not measured for Quarters		Target = Median of Comparator Authorities Moray - 78.4% of looked after children are based in a community setting (ranked 30th where 1st has highest proportion in community based placements rather than residential accommodation) Comparator Benchmarking Authorities: Angus - 91.6% Argyll & Bute - 81.9% East Lothian - 86.9% Highland - 83.5% Midlothian - 91.0% Scottish Borders - 87.3% Stirling - 89.4% Scotland - 89.7%	↓	⛔
Nat(b)	CHN8b The Gross Cost of "Children Looked After" in a Community Setting per Child per Week	£314	£407	N/A	N/A	Not measured for Quarters			Not measured for Quarters		Target = Median of Comparator Authorities	▬	⛔
Nat(b)	CHN8a The Gross Cost of "Children Looked After" in Residential Based Services per Child per Week	£3,379	£3,606	N/A	N/A	Not measured for Quarters			Not measured for Quarters		Target = Median of Comparator Authorities	▬	⚠
	LAC012 Relative Yearly cost of LAC per every child aged 0-17 in Moray	£334.56	N/A	£664.50	£587.45	£678.73	£706.14	£664.50	£678.15	£587.45	Target = Median of Comparator Authorities	↑	⛔
Local	LAC006 % of Looked After Children in paid placements	N/A	N/A	N/A	80%	N/A	N/A	N/A	78%	80%		▬	?
Local	LAC007 % of LAC in Foster Care purchased by Moray Council	N/A	7.4%	6.6%	7.6%	7.1%	6.6%	6.6%	5.9%	5.9%		↓	?
Local	LAC12 % Occupancy of residential spaces in Moray	100%	N/A	N/A	94.1%	N/A	N/A	N/A	N/A	76.5%	Cala = 6/6, AFC = 10/11 16/17 = 94.1%	↑	✓
Local	CSCF013 The number, per thousand of the child population in Moray, subject to compulsory measures of supervision or care	10	9.55	9.45	8.6	9.6	9.7	9.1	8.6	8.4	161 under compulsory measures	↓	✓









Education and Social Care 1.4 Primary School Education													
Cat	Code & Name	Current Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Short Term Trend Arrow	Status
			Value	Value	Value	Value	Value	Value	Value	Value			
Nat(b)	CHN1 Cost per Primary School Pupil	N/A	£4,555	£4,760	N/A	Not measured for Quarters			Not measured for Quarters		INITIAL DATA Moray - Primary Education - cost per primary school pupil (2018/19) - £4,760 (Rank 4th) (Gross expenditure £33,732,000 / 7,086 primary pupils = £4,555 per pupil) Comparator Benchmarking Authorities: Angus - £5,060 Argyll & Bute - £6,490 East Lothian - £4,682 Highland - £5,292 Midlothian - £5,460 Scottish Borders - £5,095 Stirling - £5,240 Scotland - £5,250	↓	
Nat(b)	CHN10 % of Adults Satisfied with local schools	77%	71.7%	74.6%	N/A	Not measured for Quarters			Not measured for Quarters		Moray – 74.6% adults satisfied with local schools (2016-19) (Rank 18th) Benchmarking Comparators: Angus - 78.1% Argyll & Bute - 80.4% East Lothian - 71.9% Highland - 75.7% Midlothian - 74.6% Scottish Borders - 67.8% Stirling - 73.0% Scotland - 71.8%	↑	
Local(b)	EdS011 % of Primary Schools receiving an evaluation of satisfactory or better in HMIE inspection reports	100%	50%	80%	N/A	Not measured for Quarters			Not measured for Quarters		Primary School Inspections 2018-19 (as at April 2019): Logie Primary School (Evaluations – 2 Very Good & 2 Good) Millbank Primary School (Evaluations - 2 Satisfactory & 2 Weak) Cullen Primary School (Evaluations - 1 Very Good & 1 Good) Follow up inspection also carried out at Hythehill Primary School.	↑	




Cat	Code & Name	Current Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Short Term Trend Arrow	Status
			Value	Value	Value	Value	Value	Value	Value	Value			
Nat(b)	CHN13ai % of pupils achieving expected levels in Reading P1	N/A	75%	N/A	N/A	Not measured for Quarters			Not measured for Quarters		% pupils achieving expected levels in Reading P1 Moray - 75% Scotland - 81% Comparator Benchmarking Authorities: Angus - 86% Argyll & Bute - 86% East Lothian - 86% Highland - 74% Midlothian - 86% Scottish Borders - 81% Stirling - 87%		
Nat(b)	CHN13bi % of pupils achieving expected levels in Reading P4	N/A	66%	N/A	N/A	Not measured for Quarters			Not measured for Quarters		% pupils achieving expected levels in Reading P4 Moray - 66% Scotland - 77% Comparator Benchmarking Authorities: Angus - 82% Argyll & Bute - 80% East Lothian - 80% Highland - 68% Midlothian - 79% Scottish Borders - 80% Stirling - 79%		
Nat(b)	CHN13ci % of pupils achieving expected levels in Reading P7	N/A	71%	N/A	N/A	Not measured for Quarters			Not measured for Quarters		% pupils achieving expected levels in Reading P7 Moray - 71% Scotland - 79% Comparator Benchmarking Authorities: Angus - 84% Argyll & Bute - 83% East Lothian - 83% Highland - 73% Midlothian - 79% Scottish Borders - 80% Stirling - 83%		
Nat(b)	CHN14ai % of pupils achieving expected levels in Writing P1	N/A	67%	N/A	N/A	Not measured for Quarters			Not measured for Quarters		% of pupils achieving expected levels in Writing P1 Moray - 67% Scotland - 78% Comparator Benchmarking Authorities: Angus - 84% Argyll & Bute - 80% East Lothian - 80% Highland - 73% Midlothian - 83% Scottish Borders - 77% Stirling - 82%		







Cat	Code & Name	Current Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Short Term Trend Arrow	Status
			Value	Value	Value	Value	Value	Value	Value	Value			
Nat(b)	CHN14bi % of pupils achieving expected levels in Writing P4	N/A	57%	N/A	N/A	Not measured for Quarters			Not measured for Quarters		% of pupils achieving expected levels in Writing P4 Moray - 57% Scotland - 72% Comparator Benchmarking Authorities: Angus - 75% Argyll & Bute - 75% East Lothian - 75% Highland - 63% Midlothian - 76% Scottish Borders - 75% Stirling - 76%		
Nat(b)	CHN14ci % of pupils achieving expected levels in Writing P7	N/A	61%	N/A	N/A	Not measured for Quarters			Not measured for Quarters		% of pupils achieving expected levels in Writing P7 Moray - 61% Scotland - 73% Comparator Benchmarking Authorities: Angus - 82% Argyll & Bute - 76% East Lothian - 76% Highland - 64% Midlothian - 75% Scottish Borders - 76% Stirling - 77%		
Nat(b)	CHN15ai % of pupils achieving expected levels in Listening and Responding P1	N/A	82%	N/A	N/A	Not measured for Quarters			Not measured for Quarters		% of pupils achieving expected levels in Listening and Responding P1 Moray - 82% Scotland - 87% Comparator Benchmarking Authorities: Angus - 88% Argyll & Bute - 89% East Lothian - 92% Highland - 83% Midlothian - 92% Scottish Borders - 87% Stirling - 91%		
Nat(b)	CHN15bi % of pupils achieving expected levels in Listening and Responding P4	N/A	72%	N/A	N/A	Not measured for Quarters			Not measured for Quarters		% of pupils achieving expected levels in Listening and Responding P4 Moray - 72% Scotland - 85% Comparator Benchmarking Authorities: Angus - 88% Argyll & Bute - 84% East Lothian - 84% Highland - 79% Midlothian - 85% Scottish Borders - 87% Stirling - 88%		

Cat	Code & Name	Current Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Short Term Trend Arrow	Status
			Value	Value	Value	Value	Value	Value	Value	Value			
Nat(b)	CHN15ci % of pupils achieving expected levels in Listening and Responding P7	N/A	75%	N/A	N/A	Not measured for Quarters			Not measured for Quarters		% of pupils achieving expected levels in Listening and Responding P7 Moray - 75% Scotland - 84% Comparator Benchmarking Authorities: Angus - 88% Argyll & Bute - 88% East Lothian - 88% Highland - 80% Midlothian - 83% Scottish Borders - 86% Stirling - 89%	↑	
Nat(b)	CHN16ai % of pupils achieving expected levels in Numeracy P1	N/A	72%	N/A	N/A	Not measured for Quarters			Not measured for Quarters		% pupils achieving expected levels in Numeracy P1 Moray - 72% Scotland - 85% Comparator Benchmarking Authorities: Angus - 88% Argyll & Bute - 88% East Lothian - 88% Highland - 78% Midlothian - 86% Scottish Borders - 80% Stirling - 87%	↑	
Nat(b)	CHN16bi % of pupils achieving expected levels in Numeracy P4	N/A	60%	N/A	N/A	Not measured for Quarters			Not measured for Quarters		% pupils achieving expected levels in Numeracy P4 Moray - 60% Scotland - 76% Comparator Benchmarking Authorities: Angus - 79% Argyll & Bute - 77% East Lothian - 77% Highland - 66% Midlothian - 78% Scottish Borders - 79% Stirling - 78%	↓	
Nat(b)	CHN16ci % of pupils achieving expected levels in Numeracy P7	N/A	61%	N/A	N/A	Not measured for Quarters			Not measured for Quarters		% pupils achieving expected levels in Numeracy P7 Moray - 61% Scotland - 75% Comparator Benchmarking Authorities: Angus - 84% Argyll & Bute - 77% East Lothian - 77% Highland - 66% Midlothian - 74% Scottish Borders - 74% Stirling - 78%	↑	




Education and Social Care 1.5 Secondary School Education													
Cat	Code & Name	Current Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Short Term Trend Arrow	Status
			Value	Value	Value	Value	Value	Value	Value	Value			
Nat	SSE001 Pupil/Teacher ratios in publicly funded Secondary schools	12.2	12.2	11.9	N/A	Not measured for Quarters			Not measured for Quarters			↑	✓
Nat(b)	CHN6 % of Pupils from Deprived Areas Gaining 5+ Awards at Level 5 (SIMD)	N/A	N/A	N/A	N/A	Not measured for Quarters			Not measured for Quarters		% of Pupils from Deprived Areas Gaining 5+ Awards at Level 5 (SIMD) MORAY - N/A Comparator Local Authorities - Angus - 46% Argyll & Bute - 50% East Lothian - 27% Highland - 35% Midlothian - 44% Scottish Borders - 32% Stirling - 44% Scotland - 44%	?	📈
Nat(b)	CHN19a School attendance (%)	94%	N/A	93.9%	N/A	Not measured for Quarters			Not measured for Quarters		School attendance (%) Moray- 93.9% placed 6th where 1st has the highest attendance rate. Comparator Benchmarking Authorities: Angus - 93.4% Argyll & Bute - 93.5% East Lothian - 93.1% Highland - 92.8% Midlothian - 92.6% Scottish Borders - 93.7% Stirling - 93.7% Scotland - 93%	?	✓
Nat(b)	CHN19b School attendance rate (LAC, %)	91%	N/A	N/A	N/A	Not measured for Quarters			Not measured for Quarters		School attendance rate (LAC, %) Moray- 91% Scotland - 91% Comparator Benchmarking Authorities: Angus - 91% Argyll & Bute - 92% East Lothian - 89% Highland - 91% Midlothian - 89% Scottish Borders - 91% Stirling - 89%	?	✓







Cat	Code & Name	Current Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Short Term Trend Arrow	Status
			Value	Value	Value	Value	Value	Value	Value	Value			
Nat(b)	CHN20a School exclusion rates per 1,000 pupils	23	N/A	N/A	N/A	Not measured for Quarters			Not measured for Quarters		School exclusion rates per 1,000 pupils Moray- 33 (Ranked 9th where 1st has the highest exclusion rate) Scotland - 27 Comparator Benchmarking Authorities: Angus – 23 Argyll & Bute – 16 East Lothian – 34 Highland – 23 Midlothian – 44 Scottish Borders – 21 Stirling – 16		
Nat(b)	CHN20b School exclusion rates per 1,000 looked after children	109	N/A	N/A	N/A	Not measured for Quarters			Not measured for Quarters		School exclusion rates per 1,000 looked after children Moray- 51 (Ranked 6th) Scotland - 80 Comparator Benchmarking Authorities: Angus – 110 Argyll & Bute – * East Lothian – 112 Highland – 109 Midlothian – 135 Scottish Borders – 44 Stirling – 102		
Nat(b)	CHN21 % Participation for 16-19 year olds	94.2%	91.2%	91.3%	N/A	Not measured for Quarters			Not measured for Quarters		% participation for 16-19 year olds Moray- 91.3% (Ranked 20th) Comparator Benchmarking Authorities: Angus – 90.8% Argyll & Bute – 94.8% East Lothian – 94.0% Highland – 92.2% Midlothian – 92.9% Scottish Borders – 92.0% Stirling – 94.4% Scotland - 91.6%		
Nat(b)	CHN4 % of Pupils gaining 5+ awards at level 5	64%	57%	61%	N/A	Not measured for Quarters			Not measured for Quarters		INITIAL DATA % of Pupils Gaining 5+ Awards at Level 5: MORAY - 61% (Ranked 19th) Scotland - 63% Comparator Local Authorities - Angus - 63% Argyll & Bute - 67% East Lothian - 61% Highland - 59% Midlothian - 57% Scottish Borders - 62% Stirling - 71%		




Cat	Code & Name	Current Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Short Term Trend Arrow	Status
			Value	Value	Value	Value	Value	Value	Value	Value			
Local	EdS412.25 S4 results: % pupils attaining Level 4 literacy and numeracy	N/A	73.2%	77.6%	N/A	Not measured for Quarters			Not measured for Quarters		S4 % attaining Level 4 Literacy and Numeracy Moray - 77.6% Virtual comparator for Moray - 84.8% National result - 82.1% Secondary School results: Buckie High - 79.8% / VC - 84.4% Elgin Academy - 73.9% / VC - 83.9% Elgin High - 83.3% / VC - 84.3% Forres Academy - 72.3% / VC - 86.2% Keith Grammar - 96.0% / VC - 84.1% Lossiemouth High - 74.2% / VC - 87.1% Milne's High - 65.3% / VC - 84.7% Speyside High - 83.6% / VC - 83.6%	↑	
Local	EdS412.26 S4 results: % pupils attaining Level 5 literacy and numeracy	N/A	41.8%	46.2%	N/A	Not measured for Quarters			Not measured for Quarters		S4 - % pupils attaining Level 5 Literacy and Numeracy Moray - 46.2% Virtual comparator for Moray - 57.3% National result - 53.4% Secondary School results: Buckie High - 33.9% / VC - 57.4% Elgin Academy - 51.8% / VC - 58.0% Elgin High - 41.7% / VC - 54.5% Forres Academy - 51.1% / VC - 59.0% Keith Grammar - 57.3% / VC - 55.9% Lossiemouth High - 49.5% / VC 59.4% Milne's High - 45.3% / VC - 58.0% Speyside High - 34.3% / VC - 53.7%	↑	
Nat(b)	CHN5 % of Pupils Gaining 5+ awards at level 6	33%	28%	32%	N/A	Not measured for Quarters			Not measured for Quarters		INITIAL DATA % of Pupils Gaining 5+ Awards at Level 6: MORAY - 32% (Ranked 21st) Comparator Local Authorities - Angus - 30% Argyll & Bute - 34% East Lothian - 37% Highland - 30% Midlothian - 28% Scottish Borders - 34% Stirling - 45% Scotland - 35%	↑	









Cat	Code & Name	Current Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Short Term Trend Arrow	Status
			Value	Value	Value	Value	Value	Value	Value	Value			
Nat(b)	CHN7 % Pupils from Deprived Areas Gaining 5+ Awards at Level 6 (SIMD)	N/A	N/A	N/A	N/A	Not measured for Quarters			Not measured for Quarters		% of Pupils from Deprived Areas Gaining 5+ Awards at Level 6 (SIMD) MORAY - N/A National - 16% Comparator Local Authorities - Angus - 12% Argyll & Bute - 27% East Lothian - N/A Highland - 9% Midlothian - 17% Scottish Borders - 20% Stirling - 16%		
Nat(b)	EdS413.01 Leaver results: % of leavers attaining Level 4 literacy and numeracy	N/A	84.9%	N/A	N/A	Not measured for Quarters			Not measured for Quarters		Moray – 84.9% Virtual comparator – 88.4% Northern Alliance – 88.9% National result – 89.1% Secondary School results: Buckie High – 81.5% / VC – 88.7% (135 leavers) Elgin Acad. – 86.9% / VC – 90.2% (153 leavers) Elgin High – 80.2% / VC – 82.4% (116 leavers) Forres Acad. – 78.1% / VC – 89.7% (155 leavers) Keith Gram. – 92.8% / VC – 88.2% (83 leavers) Lossie High – 90.0% / VC – 90.5% (110 leavers) Milne's High – 90.1% / VC – 90.5% (81 leavers) Speyside High – 85.9% / VC – 86.3% (92 leavers)		
Local(b)	EdS413.01a Leaver results: % of leavers attaining Level 4 literacy	92%	92.2%	N/A	N/A	Not measured for Quarters			Not measured for Quarters		Moray – 92.2% Virtual comparator – 93.9% Northern Alliance – 93.6% National result – 94.3% Secondary School results: Buckie High – 91.9% / VC – 93.2% Elgin Academy – 95.4% / VC – 95.6% Elgin High – 87.9% / VC – 91.1% Forres Academy – 92.3% / VC – 93.9% Keith Grammar – 95.2% / VC – 83.5% Lossiemouth High – 90.9% / VC – 95.4% Milne's High – 93.8% / VC – 95.4% Speyside High – 90.2% / VC – 93.2%		



Cat	Code & Name	Current Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Short Term Trend Arrow	Status
			Value	Value	Value	Value	Value	Value	Value	Value			
Local(b)	EdS413.01b Leaver results: % of leavers attaining Level 4 numeracy	88%	87.5%	N/A	N/A	Not measured for Quarters			Not measured for Quarters		Moray - 87.5% Virtual comparator for Moray - 90.4% Northern Alliance - 91.2% National result - 90.8% Secondary School results: Buckie High - 83.0% / VC - 90.6% Elgin Academy - 86.9% / VC - 91.8% Elgin High - 82.8% / VC - 85.4% Forres Academy - 80.0% / VC - 91.1% Keith Grammar - 96.4% / VC - 90.5% Lossiemouth High - 96.4% / VC - 92.1% Milne's High - 90.1% / VC - 92.0% Speyside High - 92.4% / VC - 88.9%	↑	⚠
Nat(b)	EdS413.02 Leaver results: % of leavers attaining Level 5 literacy and numeracy	N/A	60.5%	N/A	N/A	Not measured for Quarters			Not measured for Quarters		Moray - 60.5% Virtual comparator - 63.5% Northern Alliance - 66.1% National result - 67.1% Secondary School results: Buckie High - 56.3% / VC - 63.5% Elgin Academy - 62.8% / VC - 71.0% Elgin High - 53.5% / VC - 51.2% Forres Academy - 60.0% / VC - 65.8% Keith Grammar - 59.0% / VC - 59.8% Lossiemouth High - 72.7% / VC - 68.5% Milne's High - 60.5% / VC - 65.3% Speyside High - 59.8% / VC - 58.5%	↑	📈
Nat(b)	EdS413.02a Leaver results: % of leavers attaining Level 5 literacy	N/A	78.4%	N/A	N/A	Not measured for Quarters			Not measured for Quarters		Moray - 78.4% Virtual comparator - 78.5% Northern Alliance - 81.7% National result - 81.7% Secondary School results: Buckie High - 88.2% / VC - 79.9% Elgin Academy - 85.6% / VC - 83.7% Elgin High - 63.8% / VC - 68.4% Forres Academy - 82.6% / VC - 80.7% Keith Grammar - 71.1% / VC - 75.1% Lossiemouth High - 78.2% / VC - 81.0% Milne's High - 82.7% / VC - 81.2% Speyside High - 66.3% / VC - 74.7%	↓	📈

Cat	Code & Name	Current Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Short Term Trend Arrow	Status
			Value	Value	Value	Value	Value	Value	Value	Value			
Nat(b)	EdS413.02b Leaver results: % of leavers attaining Level 5 numeracy	N/A	62.4%	N/A	N/A	Not measured for Quarters			Not measured for Quarters		Moray – 62.4% Virtual comparator – 66.3% Northern Alliance – 68.4% National result – 69.2% Secondary School results: Buckie High – 57.8% / VC – 65.9% Elgin Academy – 62.8% / VC – 72.9% Elgin High – 56.0% / VC – 55.1% Forres Academy – 61.3% / VC – 68.0% Keith Grammar – 62.7% / VC – 64.0% Lossiemouth High – 76.4% / VC – 71.1% Milne's High – 60.5% / VC – 68.2% Speyside High – 63.0% / VC – 61.6%	↑	
Nat(b)	EdS413.03 Leaver results: Average tariff score for lowest-attaining 20%	N/A	120	N/A	N/A	Not measured for Quarters			Not measured for Quarters		Moray - 120 Virtual comparator for Moray - 148 Northern Alliance - 157 National - 164 Secondary School results: Buckie High – 154 / VC – 144 Elgin Academy – 161 / VC – 197 Elgin High – 69 / VC – 102 Forres Academy – 103 / VC – 148 Keith Grammar – 122 / VC – 135 Lossiemouth High – 123 / VC – 180 Milne's High – 145 / VC – 181 Speyside High – 153 / VC – 128	↓	
Nat(b)	EdS413.04 Leaver results: Average tariff score for middle-attaining 60%	N/A	755	N/A	N/A	Not measured for Quarters			Not measured for Quarters		Moray - 755 Virtual comparator for Moray - 778 Northern Alliance - 826 National - 857 Secondary School results: Buckie High – 739 / VC – 776 Elgin Academy – 1007 / VC – 947 Elgin High – 565 / VC – 595 Forres Academy – 745 / VC – 780 Keith Grammar – 655 / VC – 710 Lossiemouth High – 934 / VC – 840 Milne's High – 783 / VC – 750 Speyside High – 615 / VC – 660	↑	

Cat	Code & Name	Current Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Short Term Trend Arrow	Status
			Value	Value	Value	Value	Value	Value	Value	Value			
Nat(b)	EdS413.05 Leaver results: Average tariff score for highest-attaining 20%	N/A	1,738	N/A	N/A	Not measured for Quarters			Not measured for Quarters		Moray - 1738 Virtual comparator for Moray - 1812 Northern Alliance - 1804 National - 1848 Secondary School results: Buckie High - 1640 / VC - 1793 Elgin Academy - 1946 / VC - 1864 Elgin High - 1619 / VC - 1688 Forres Academy - 1617 / VC - 1836 Keith Grammar - 1536 / VC - 1724 Lossiemouth High - 1538 / VC - 1895 Milne's High - 1914 / VC - 1814 Speyside High - 1648 / VC - 1754	↑	
Nat(b)	CHN11 Proportion of Pupils entering Positive Destinations	95%	93.6%	N/A	N/A	Not measured for Quarters			Not measured for Quarters		Proportion of Pupils Entering Positive Destinations Moray - 93.6% Comparator Benchmarking Authorities: Angus - 95.0% Argyll & Bute - 95.0% East Lothian - 95.4% Highland - 96.0% Midlothian - 94.4% Scottish Borders - 95.7% Stirling - 94.4% Scotland - 94.4% Secondary School leaver destination: Buckie High - 91.9% Elgin Academy - 91.5% Elgin High - 89.7% Forres Academy - 93.6% Keith Gram. - 95.2% Lossiemouth High - 98.2% Milne's High - 95.1% Speyside High - 96.7%	↑	
Local(b)	EdS093 School Leaver destinations - % entering full-time higher education	N/A	39.5%	N/A	N/A	Not measured for Quarters			Not measured for Quarters		Moray - 39.5% Virtual Comparator - 37.4% Northern Alliance - 40.0% National - 41.2%	↑	
Local(b)	EdS094 School Leaver destinations - % entering full-time further education	N/A	28.7%	N/A	N/A	Not measured for Quarters			Not measured for Quarters		Moray - 28.7% Virtual Comparator - 26.5% Northern Alliance - 24.2% National - 26.5%	↑	
Local(b)	EdS095 School Leaver destinations - % entering employment	N/A	22.9%	N/A	N/A	Not measured for Quarters			Not measured for Quarters		Moray - 22.9% Virtual Comparator - 26.6% Northern Alliance - 27.5% National - 22.7%	↓	
Local(b)	EdS096 School Leaver destinations - % entering training	N/A	0.9%	N/A	N/A	Not measured for Quarters			Not measured for Quarters		Moray - 0.9% Virtual Comparator - 2.2% Northern Alliance - 1.6% National - 2.1%	↓	





Cat	Code & Name	Current Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Short Term Trend Arrow	Status
			Value	Value	Value	Value	Value	Value	Value	Value			
Local(b)	is09a % of leavers from publicly funded secondary schools in positive follow-up destinations (9 months after leaving school)	N/A	91.4%	N/A	N/A	Not measured for Quarters			Not measured for Quarters		Follow Up Leaver Destinations (%) – Moray – 91.4% Scotland – 93.2% Positive Destination – Moray v Scotland Higher Education – 38% v 39% Further Education – 23.3% v 22.7% Employment – 28% v 28.3% Training - * v 1.7% Voluntary Work - * v 0.6% Activity Agreements – 1.3% v 0.9%	↓	
Nat(b)	CHN2 Cost per Secondary School Pupil	N/A	£6,914	£6,973	N/A	Not measured for Quarters			Not measured for Quarters		INITIAL DATA Moray - Secondary Education - cost per secondary school pupil (2018/19) - £6,973 (Rank 12th) (Gross expenditure £ 33,500,000/ 4,804 primary pupils = £6,973 per pupil) Comparator Benchmarking Authorities: Angus - £6,745 Argyll & Bute - £9,720 East Lothian - £6,407 Highland - £7,104 Midlothian - £6,949 Scottish Borders - £7,043 Stirling - £6,756 Scotland - £7,185	↓	
Nat(b)	CHN12a Overall Average Total Tariff	893	795	811	N/A	Not measured for Quarters			Not measured for Quarters		Overall Average Tariff: Moray - 811 (Rank 24th) Comparator Benchmarking Authorities: Angus - 803 Argyll & Bute - 857 East Lothian - 899 Highland - 792 Midlothian - 805 Scottish Borders - 841 Stirling - 1,010 Scotland - 892	↑	

Cat	Code & Name	Current Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Short Term Trend Arrow	Status
			Value	Value	Value	Value	Value	Value	Value	Value			
Nat(b)	CHN12b Average Total Tariff SIMD Quintile 1	568	599	826	N/A	Not measured for Quarters			Not measured for Quarters		Average Total Tariff SIMD Quintile 1: Moray - 826 (Rank 3rd) Comparator Benchmarking Authorities: Angus - 635 Argyll & Bute - 635 East Lothian - 417 Highland - 492 Midlothian - 559 Scottish Borders - 440 Stirling - 610 Scotland - 625		
Nat(b)	CHN12c Average Total Tariff SIMD Quintile 2	699	702	571	N/A	Not measured for Quarters			Not measured for Quarters		Average Total Tariff SIMD Quintile 2: Moray - 571 (Rank 30th) Comparator Benchmarking Authorities: Angus - 652 Argyll & Bute - 724 East Lothian - 645 Highland - 575 Midlothian - 666 Scottish Borders - 664 Stirling - 769 Scotland - 740		
Nat(b)	CHN12d Average Total Tariff SIMD Quintile 3	877	677	829	N/A	Not measured for Quarters			Not measured for Quarters		Average Total Tariff SIMD Quintile 3: Moray - 829 (Rank 25th) Comparator Benchmarking Authorities: Angus - 771 Argyll & Bute - 808 East Lothian - 909 Highland - 789 Midlothian - 784 Scottish Borders - 781 Stirling - 928 Scotland - 872		
Nat(b)	CHN12e Average Total Tariff SIMD Quintile 4	984	862	836	N/A	Not measured for Quarters			Not measured for Quarters		Average Total Tariff SIMD Quintile 4: Moray - 836 (Rank 31st) Comparator Benchmarking Authorities: Angus - 863 Argyll & Bute - 944 East Lothian - 1,015 Highland - 907 Midlothian - 1,068 Scottish Borders - 958 Stirling - 1,154 Scotland - 1,013		

Cat	Code & Name	Current Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Short Term Trend Arrow	Status
			Value	Value	Value	Value	Value	Value	Value	Value			
Nat(b)	CHN12f Average Total Tariff SIMD Quintile 5	1,148	923	926	N/A	Not measured for Quarters			Not measured for Quarters		Average Total Tariff SIMD Quintile 5: Moray - 926 (Rank 30th) Comparator Benchmarking Authorities: Angus - 965 Argyll & Bute - 1,216 East Lothian - 1,136 Highland - 1,006 Midlothian - 1,109 Scottish Borders - 1,132 Stirling - 1,215 Scotland - 1,193		

Education and Social Care

1.6 School Estate

Cat	Code & Name	Current Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Short Term Trend Arrow	Status
			Value	Value	Value	Value	Value	Value	Value	Value			
Local	EdS100 % of schools that are rated B or better for condition	50.9%	29.6%	30.2%	45.3%	Not measured for Quarters			Not measured for Quarters		April 2019 - 24 of Moray's 53 schools (45.3%) were rated B or above for condition (21 of 45 primaries and 3 of 8 secondaries). This is an increase of 8 from the previous year. The remaining 29 schools were rated C (Poor) with 24 primaries and 5 secondaries. No schools in Moray are rated D (Bad). Nationally 88.2% of schools were rated B or above for condition.		
Local	EdS101 % of schools that are rated B or better for suitability	92.5%	92.6%	94.3%	98.1%	Not measured for Quarters			Not measured for Quarters		April 2019 - 52 of Moray's 53 schools (98.1%) were rated B or above for suitability (All 46 primaries and 7 of 8 secondaries). One school was rated C (Poor) (1 secondary). Nationally 86.6% of schools are rated B or above for suitability.		

Education and Social Care



1.7 Sports Development and Active Schools

Cat	Code & Name	Current Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Short Term Trend Arrow	Status
			Value	Value	Value	Value	Value	Value	Value	Value			
Local	EdS006.2 Number attending holiday and term-time sports coaching programme sessions (cumulative)	N/A	2,822	3,044	1,821	1,912	2,432	3,044	612	1,821		↑	?
Local	EdS006.4 Number attending coach education and training courses	50	389	440	180	130	70	143	73	107		↑	✓
Local	SDA001 Number of participant sessions (Active Schools)	90,000	92,994	98,672		Not measured for Quarters			Not measured for Quarters			↑	✓
Local	SDA002 Number of volunteers delivering activities in Active schools	500	454	607		Not measured for Quarters			Not measured for Quarters		Total of 633 sports deliverers with 603 of these (96%) being volunteers.	↑	✓
Local	SDA003 Number of sports clubs with links to schools	80	78	77		Not measured for Quarters			Not measured for Quarters			↓	⚠
Local	SDA004 Number of qualified adult volunteers (Active schools)	225	199	266		Not measured for Quarters			Not measured for Quarters			↑	✓
Local	SDA005 Number of qualified secondary school pupils delivering activities in Active Schools	40	17	38		Not measured for Quarters			Not measured for Quarters			↑	⚠

Education and Social Care







1.8 Leisure







Cat	Code & Name	Current Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Short Term Trend Arrow	Status
			Value	Value	Value	Value	Value	Value	Value	Value			
Nat(b)	CLS01 Cost per attendance of sport facilities (including swimming pools)		£1.91	£1.98		Not measured for Quarters			Not measured for Quarters		Moray - Cost per attendance at sports facilities (2018/19) = £1.98 (Rank 10th) Scotland - £2.62 (Net expenditure - sports facilities including swimming pools £1,785,000 / 900,451 no. of attendances = £1.98 per attendance) Comparator Benchmarking Authorities: East Ayrshire - £0.73 East Lothian - £3.38 Fife - £2.09 North Ayrshire - £1.74 Perth & Kinross - £3.89 South Ayrshire - £3.08 Stirling - £2.23	↓	📊

Cat	Code & Name	Current Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Short Term Trend Arrow	Status
			Value	Value	Value	Value	Value	Value	Value	Value			
Nat(b)	CLS05d Percentage of adults satisfied with leisure facilities		67.7%	66.4%		Not measured for Quarters			Not measured for Quarters		Moray - % adults satisfied with leisure facilities (2018/19) = 66.4% (Rank 29th) Comparator Benchmarking Authorities: East Ayrshire - 68.8% East Lothian - 68.2% Fife - 73.6% North Ayrshire - 67.6% Perth & Kinross - 76.6% South Ayrshire - 77.6% Stirling - 79.0% Scotland - 71.4%		

Education and Social Care















1.9 Libraries and Information Services













Cat	Code & Name	Current Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Short Term Trend Arrow	Status
			Value	Value	Value	Value	Value	Value	Value	Value			
Local(b)	CE015 Freedom of Information - Percentage of requests replied to within twenty working days	95%	98.9%	95.8%	N/A	95.7%	95.9%	94.1%	98.5%	94.9%	Q2 - 350 received with 332 responded to within timescales. 18 FOIs did not meet the required deadline for a number of reasons - staffing issues within the FOI team; delayed responses from schools due to the extended summer holiday period; late responses from departments.		
Local	EdS511.10 Number of new learners at Moray Libraries Learning Centres	N/A	193	418	47	109	119	120	13	34	Q2 - Individual Training Accounts (ITA) withdrawn by Skills Development Scotland for the rest of the year leading to learners being unable to access funding to pay for accredited learning via the Libraries Service. The definition of new learners has been changed to indicate only those learners signing up for a course.		
Local	EdS511.11 Number attending sessions at Moray Libraries Learning Centres	N/A	2,301	3,185	1,114	2,074	2,811	3,185	630	1,114	Decrease in number of courses being offered due to cap on ITA funding and its uncertainty. Reduction in learning centre staffing due to budget savings and staff absence for significant period.		

Cat	Code & Name	Current Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Short Term Trend Arrow	Status
			Value	Value	Value	Value	Value	Value	Value	Value			
Nat(b)	CLS02 Cost per Library visit	N/A	£1.45	£1.30	N/A	Not measured for Quarters			Not measured for Quarters		Moray - Cost per library visit (2018/19) = £1.30 (Rank 6th) (Net expenditure - libraries £1,814,000 / 1,390,143 no. of library visits = £1.30 per visit) Comparator Benchmarking Authorities: East Ayrshire - £5.41 East Lothian - £1.85 Fife - £3.72 North Ayrshire - £2.40 Perth & Kinross - £1.88 South Ayrshire - £2.11 Stirling - £2.89 Scotland - £2.05	↑	
Nat(b)	CLS05a Percentage of adults satisfied with libraries	N/A	70.3%	74.9%	N/A	Not measured for Quarters			Not measured for Quarters		Moray - % adults satisfied with libraries (2018/19) = 74.9% (Rank 12th) Comparator Benchmarking Authorities: East Ayrshire - 71.9% East Lothian - 69.2% Fife - 66.8% North Ayrshire - 87.4% Perth & Kinross - 80.8% South Ayrshire - 82.6% Stirling - 85.7% Scotland - 72.4%	↓	
Local	SCC5c Number of Library visits per 1000 population	N/A	12,427	14,514	N/A	Not measured for Quarters			Not measured for Quarters		Virtual visits through Facebook, Twitter, Library App and the online catalogue have all increased significantly, as well as the uptake of e-services.	↑	
Local	EdS511.2 Number of borrowers as a percentage of the population	15%	19.1%	18.2%	13.8%	14.1%	16.8%	18.2%	10%	13.8%	Q2 - Programme of events, activities and promotions affected by reduced staffing and staff absence. Efforts now being made to address this.	↑	
MI	SCC5c2 Number of Library visits	N/A	1,193,851	1,390,143		Not measured for Quarters			Not measured for Quarters		Virtual visits through Facebook, Twitter, Library App and the online catalogue have all increased significantly, as well as the uptake of e-services. Physical visits - 518,717 (2017-18 - 532,650) Virtual visits - 871,426 (2017-18 - 661,201)	↑	
MI	CE037 Data Protection - Percentage of requests responded to within 30 calendar days	95%	100%	98.2%		90.9%	100%	100%	100%	100%	10 SARs received and responded to within set timescales.	▬	

Education and Social Care

2.0 Community Justice

Cat	Code & Name	Current Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Short Term Trend Arrow	Status
			Value	Value	Value	Value	Value	Value	Value	Value			
Local	CJ01 % of Criminal Justice Social Work Reports submitted to courts by the due date	100%	100%	100%	100%	100%	100%	100%	100%	100%	148/148		
Local	CJ02 % of new Community Payback Orders with a supervision requirement seen by a supervising officer within one week (adults)	100%	82.93%	80.8%	84.75%	86.89%	82%	74.07%	83.33%	85.71%	60/70 Court Paperwork Not Available - 2 Offender Did Not Turn Up - 2 Offender In Custody - 2 Other: Service Based - 1 Other: Client Based - 3		
Local(b)	CJ03 % of Community Payback Orders with a requirement of Unpaid Work or Other Activity commenced within 7 days of order being imposed	N/A	37.22%	33.05%	37.6%	29.63%	33.33%	35.59%	41.82%	34.29%	Out of 70 CPOs 24 commenced within 7 days of the order being imposed. Of the remaining 46: - Currently on Order or Supervision - 11 First direct contact occurred late - 1 Offender Did Not Turn Up for First Day of Placement- 13 Offender ill - 3 Offender in custody - 4 Offender Undertaking Paid Employment - 5 Other: Client Based - 8 Suitable work not available - 1		
Local	CJ04 Total number of new community payback orders made in the period (adults)	N/A	355	334	175	82	83	79	75	100			
Local	CJ05 Number of new community payback orders with an unpaid work requirement made in period (adults)	N/A	266	233	125	54	60	59	55	70			
Local	CJ05a Number of annual hours of unpaid work carried out by offenders undertaking a CPO with an unpaid work requirement (adults)	N/A	20,790	22,104	N/A	Not measured for Quarters			Not measured for Quarters				
Local(b)	CJ06 % of community payback orders successfully completed (including early discharge)	N/A	74.5%	N/A	N/A	Not measured for Quarters			Not measured for Quarters		In Moray 234 (74.5%) Community Payback Orders were successfully completed (including early discharge) out of 314 during the year. This compares to 67.3% nationally. Of the 314 orders: 212 (67.5%) successfully completed (National 64.3%) 22 (7.0%) early discharge (Nat 3.0%) 25 (8.0%) revoked due to review (Nat. 7.8%) 28 (8.9%) revoked due to breach (Nat. 17.0%) 15 (4.8%) transferred out of area (Nat. 3.3%) 12 (3.8%) deceased (Nat. 1.0%)		

Cat	Code & Name	Current Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Short Term Trend Arrow	Status
			Value	Value	Value	Value	Value	Value	Value	Value			
Nat(b)	CJ07 Reconviction rate of offenders within one year of conviction (adults)	N/A	N/A	N/A	N/A	Not measured for Quarters			Not measured for Quarters		23.2% people were reconvicted within 1 year of their original conviction (142). The number of individuals reconvicted within 1 year continues to be below the national rate. National average - 27% (2016-17) (Original conviction was in 2015-16)		
Local	CJ09 Number of offences committed by young people (aged 8-17 years old)	N/A	555	578	N/A	Not measured for Quarters			Not measured for Quarters				
Local	CJ10 Number of young people responsible for offending (aged 8-17 years old)	N/A	284	270	N/A	Not measured for Quarters			Not measured for Quarters				
Local	CJ11 % of young people repeat offending within the fiscal year (aged 8-17 years old)	N/A	26%	24%	N/A	Not measured for Quarters			Not measured for Quarters		Of the 245 offenders reported in the fiscal year 60 (24%) had more than one crimefile in the year.		
Local	CJ12 Number of referrals to the Moray Youth Justice Service	N/A	N/A	N/A	N/A	22	26	27					
Local	CJ13 Number of young people actively engaged with the Moray Youth Justice Service	N/A	N/A	N/A	N/A	15	21	20					

Education and Social Care

2.1 Workforce and Resource Levels (Children & Families Social Work)

Cat	Code & Name	Current Target	2017/18	2018/19	2019/20	Q2 2018/19	Q3 2018/19	Q4 2018/19	Q1 2019/20	Q2 2019/20	Latest Note	Short Term Trend Arrow	Status
			Value	Value	Value	Value	Value	Value	Value	Value			
Nat(b)	WRL001 WTE rates for Children & Families SW Fieldwork Staf per 100,000 children (0-17yrs)	214.7	N/A	N/A	N/A	Not measured for Quarters			Not measured for Quarters		Target = Median of Comparator Authorities	