# 2022/23 Quarter to June Financial Services Performance Report – Service Plan Performance Indicators



### 2. Service Level Outcomes – PIs - Scottish Government Priority

Cat	Code & Name	Target	2020/21	2021/22	2022/23	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22	Q1 2022/23	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Local	FS214 Participatory Budgeting activity - 1% target	100%	2.88%	2.8%		0%	2.8%	2.8%	2.8%	ТВС		
Local	FS215 Total council budget subject to Participatory Budgeting		£1,739,0 00	£1,768,7 60		Not measu	ured for Qua	arters		-	The 1% target for Moray Council on PB for 2021/22 is £1,786,760.	
Local	FS216 Number of Participatory Budgeting activities		1	1		0	1	0	0	твс		

#### 2. Service Level Outcomes – PIs - Increase Service Efficiency

Cat	Code & Name	Target	2020/21	2021/22	2022/23	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22	Q1 2022/23	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Local	FICT125 Percentage of customers paying by Direct Debit	72.5%	72.8%	72.5%		72.9%	72.6%	71.9%	72.5%	72.8%		

## 2. Service Level Outcomes – PIs - Sound Financial Governance

Cat	Code & Name	Target	2020/21	2021/22	2022/23	Q1 2021/22	Q2 2021/22		Q4 2021/22	Q1 2022/23	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Local	FS017a Number of feedback forms from budget manager training (SS04)		1	15		0	15	0	ТВС	TNC		
Local	FS017b Percentage of feedback forms from budget manager training scored as good or excellent.	100%	0%			0%	100%		ТВС	ТВС		
Local	FS020 Percentage of new budget managers(excluding schools) being trained within 6 weeks of appointment being notified to Accountancy section.	0%	100%	100%		0%	100%	0%	твс	ТВС		<b>②</b>
Local	FS017 Number of budget managers trained		4	16		0	16	0	твс	твс		

## 2. Service Level Outcomes – PIs - Workforce Development

Cat	Code & Name	Target	2020/21	2021/22	2022/23	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22	Q1 2022/23	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
	ERDP.FIN1 No of ERDP's due to carried out within year				18					ТВС		
	ERDP.FIN2 No of ERDP's carried out within period (Cumulative)				6					ТВС		
	ERDP.FIN3 Finance ERDP %	25%			33.3%					ТВС		
Local	FS015 ERDP: Percentage conducted for the year - Accountancy	0%	0%	0%		Not measu	red for Qua	arters				
Local	FS016 ERDP: Documentation done within a month - Accountancy	0%	0%			Not measured for Quarters						
MI	FS123 ERDP: Process complete for year - Payments	Yes	N/A			Not measu	ıred for Qua	arters				?