FOI Adult & Children Social Care Software 101003132755

Reference : 101003132755

	CAREFIRST	ELMS	STAFFPLAN
1. Name of system and supplier (or if built in-house)	Carefirst - OLM	ELMS2	Staffplan Roster - Advanced Health & Care
2. What you use the system for (case management, finances, direct payments, personal health budgets, financial assessments, document management etc)	Case Management, financial payments, case recording	OT equipment loan management system, ordering equipment for service users and stock	Electronic Scheduling and Monitoring - Care at home, Community Support Service and Barlink
3. How long you have been using the system for	Carefirst 5 1998 - 2010, Carefirst 6 2010 - present	4 years	9 Years
4. When the current contract for the system expires	31/03/2024	31/05/2023	24th February 2023
5. Whether the system is hosted by the council, by the supplier, by a third party or a hybrid of all these options	hosted by the supplier	hosted by Ethitec	Hosted by the Council
6. Where the team that supports and maintains the software operates: within the service area, within IT, outsourced, or a different model (please specify).	Information Systems Team - Moray Council	Information Systems team - Moray Council	Within the Service and within IT
7. What the annual cost for support and maintenance is for the software	£85248	£8541	

8. How many hours of training is provided per user, per year in using the software and whether this training is delivered in person, remotely or through e-learning.	We record the fact that training has been delivered but we don't record how long training has taken as it differs for each person. It is usually 1-1 training in person and on the odd occasion over Teams.	We have a guide document for ELMS.	Unable to provide this information as support is given to users on an ongoing basis as we adopted the cascade training method at the introduction of the System and the different levels of access people have to the System.