

2022-23 Quarter to September Financial Services Performance Report – Service Plan Performance Indicators



2. Service Level Outcomes – PIs - 2. Scottish Government Priority

| Cat | Code & Name | Target | 2020/21 | 2021/22 | 2022/23 | Q2 2021/22 | Q3 2021/22 | Q4 2021/22 | Q1 2022/23 | Q2 2022/23 | Latest Note | Status |
|-------|---|-----------|------------|------------|------------|---------------------------|---------------|---------------|---------------|---------------|---|--------|
| | | | Value | Value | Value | Value | Value | Value | Value | Value | | |
| Local | FS214 Participatory Budgeting activity - 1% target | 100% | 2.88% | 2.8% | | 2.8% | 2.8% | 2.8% | 9.6% | 15.9% | 1% of council budget - £1.975m versus £315k committed (cumulative) Q1 · £50K of Open Spaces funding being developed re Mannachie Park. £140K already allocated for Cullen and Findochty final designs. Q2 · £120k of Transformation funding being developed re youth facilities in Buckie and Forres. £5k of PEF funding through St Thomas's PS Rothes Play park completed and officially opened in Sept 2022. Funding reported to Scottish Government last year (2021/22) | |
| Local | FS215 Total council budget subject to Participatory Budgeting | Data only | £1,739,000 | £1,768,760 | £1,975,000 | Not measured for Quarters | | | | | | |
| Local | FS216 Number of Participatory Budgeting activities | Data only | 1 | 1 | | 1 | 0 | 0 | 3 | 6 | Cumulative indicator | |

2. Service Level Outcomes – PIs - 6. Increase Service Efficiency

| Cat | Code & Name | Target | 2020/21 | 2021/22 | 2022/23 | Q2 2021/22 | Q3 2021/22 | Q4 2021/22 | Q1 2022/23 | Q2 2022/23 | Latest Note | Status |
|-------|--|--------|---------|---------|---------|---------------|---------------|---------------|---------------|---------------|--|--------|
| | | | Value | Value | Value | Value | Value | Value | Value | Value | | |
| Local | FICT125 Percentage of customers paying by Direct Debit | 72.5% | 72.8% | 72.5% | 72.8% | 72.6% | 71.9% | 72.5% | 72.8% | N/A | Q2 result not available at time of reporting | |

2. Service Level Outcomes – PIs - 7. Sound Financial Governance

| Cat | Code & Name | Target | 2020/21 | 2021/22 | 2022/23 | Q2 2021/22 | Q3 2021/22 | Q4 2021/22 | Q1 2022/23 | Q2 2022/23 | Latest Note | Status |
|-------|--|-----------|---------|---------|---------|---------------|---------------|---------------|---------------|---------------|--|--------|
| | | | Value | Value | Value | Value | Value | Value | Value | Value | | |
| Local | FS017a Number of feedback forms from budget manager training (SS04) | Data only | 1 | 15 | | 15 | 0 | 0 | 0 | N/A | Q2 result not available at time of reporting | |
| Local | FS017b Percentage of feedback forms from budget manager training scored as good or excellent. | Data only | 0% | N/A | | 100% | N/A | N/A | N/A | N/A | Results not available at time of reporting | |
| Local | FS020 Percentage of new budget managers (excluding schools) being trained within 6 weeks of appointment being notified to Accountancy section. | Data only | 100% | 100% | | 100% | 0% | N/A | N/A | N/A | Results not available at time of reporting | |
| Local | FS017 Number of budget managers trained | Data only | 4 | 16 | | 16 | 0 | 0 | 0 | N/A | Q2 result not available at time of reporting | |

2. Service Level Outcomes – PIs - 8. Workforce Development

| Cat | Code & Name | Target | 2020/21 | 2021/22 | 2022/23 | Q2 2021/22 | Q3 2021/22 | Q4 2021/22 | Q1 2022/23 | Q2 2022/23 | Latest Note | Status |
|-------|---|-----------|---------|---------|---------|---------------------------|---------------|---------------|---------------|---------------|--|--------|
| | | | Value | Value | Value | Value | Value | Value | Value | Value | | |
| Local | ERDP.FIN1 No of ERDP's due to carried out within year | Data only | | | | | | | 18 | N/A | Q2 result not available at time of reporting | |
| Local | ERDP.FIN2 No of ERDP's carried out within period (Cumulative) | Data only | | | | | | | 6 | N/A | Q2 result not available at time of reporting | |
| Local | ERDP.FIN3 Finance ERDP % | 100% | | | | | | | 33.3% | N/A | Q2 result not available at time of reporting | |
| Local | FS015 ERDP: Percentage conducted for the year - Accountancy | 100% | 94% | 19% | | Not measured for Quarters | | | | | | |
| Local | FS016 ERDP: Documentation done within a month - Accountancy | 100% | 100% | 100% | | Not measured for Quarters | | | | | | |
| MI | FS123 ERDP: Process complete for year - Payments | Yes | N/A | N/A | | Not measured for Quarters | | | | | | |