# 2022-25 Quarter to December Education, Resources and Communities Performance Report – Service Performance Indicators



	PI Status		Long Term Trends	Short Term Trends			
	Alert	1	Improving	•	Improving		
	Warning	-	No Change		No Change		
<b>Ø</b>	ОК	-	Getting Worse	4	Getting Worse		
?	Unknown						

#### 4. Operational Indicators

Data Only

### 4.2 Sports Development and Active Schools

Code	Code	Short Name	Current Target	2020/21	2021/22	2022/23	Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23	Q3 2022/23	Latest Note	Short Term	Status
				Value	Value	Value	Value	Value	Value	Value	Value		Arrow	
EdS006.2	Local	Number attending holiday and term-time sports coaching programme sessions (cumulative)	6,000	991	6,059	6,238	3,957	6,059	2,692	3,561	6,238			

### 4. Operational Indicators4.3 Leisure Services

Code	Code	Short Name	Current Target	2020/21 Value	2021/22 Value	2022/23 Value	Q3 2021/22 Value	Q4 2021/22 Value	Q1 2022/23 Value	Q2 2022/23 Value	Q3 2022/23 Value	Latest Note	Short Term Trend Arrow	Status
ERC027	MI	All attendance at leisure facilities	Data Only	295,944	1,396,053	1,293,520	423,205	646,476	204,885	437,804	650,831		1	
EdS407.1	Local	Number of Attendances (5 Traditional Swimming Pools) Leisure Services (cumulative)	150,000	36,661	171,713	164,930	115,953	171,713	52,713	108,510	164,930		1	
EdS407.2	Local	Number of Attendances (Health and Fitness) Leisure Services (cumulative)	75,000	14,752	95,552	75,183	59,088	95,552	25,732	50,792	75,183		1	
EdS407.5	Local	Number of Attendances (Staffed Community Centres) Leisure Services (cumulative)		3,575	73,849	91,346	47,772	73,849	30,155	57,339	91,346		1	

## 4. Operational Indicators4.4 Libraries and Information Services

Code	Code	Short Name	Current	2020/21	2021/22	2022/23	Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23	Q3 2022/23	Latest Note	Short Term	Status
			Target	Value	Value	Value	Value	Value	Value	Value	Value		Trend Arrow	
EdS511.2	Local	Number of borrowers as a percentage of the population	15%	5.36%	10.98%	11.39%	8.98%	10.58%	5.7%	9.71%	11.39%		1	
EdS511.10	мі	Number of new learners at Moray Libraries Learning Centres	Data Only	13	133	148	40	69	13	43	92		•	
EdS511.11	MI	Number attending sessions at Moray Libraries Learning Centres	Data Only	16	1,670	2,936	448	643	820	1,725	2,936		1	
EdS511.12	мі	Number attending Job Clubs	Data Only	0	205	329	70	115	119	238	329		1	
CLS02	Nat(b)	Cost per Library visit	£4.29	£2.94	£2.75	NA	Not measured for Quarters		Not measured for Quarters			Moray - Cost per library visit (2021/22) = £2.75 (Rank 12/32 Nationally, 2/8 in comparator group) (Net expenditure - libraries £1,733,000 / 629,865 no. of library visits = £2.75 per visit)	•	

Code	Code	Short Name	Current Target	2020/21 Value	2021/22 Value	2022/23 Value	Q3 2021/22 Value	Q4 2021/22 Value	Q1 2022/23 Value	Q2 2022/23 Value	Q3 2022/23 Value	Latest Note	Short Term Trend	Status
				value	value	value	value	value	value	value	value	Comparator Benchmarking Authorities: East Ayrshire - £11.03 East Lothian - £6.70 Fife - £5.25 North Ayrshire - £6.73 Perth & Kinross - £2.57 South Ayrshire - £3.18 Stirling - £5.28 Scotland - £2.90 Comparator Median (Target) = £5.28	Arrow	
CE015	Local(b)	Freedom of Information - Percentage of requests replied to within twenty working days		89.8%	92%	88.6%	90.1%	85.2%	85.8%	85.5%	94.6%		1	
CE037	MI	Data Protection - Percentage of requests responded to within 30 calendar days	95%	89.5%	86.5%	81.8%	87.5%	75%	77.8%	81.8%	85.7%		•	