2022-23 Quarter to December Environmental & Commercial Services
Performance Report – Service Plan Performance Indicators

	PI Status		Long Term Trends		Short Term Trends
🔴	Alert	⬆	Improving	⬆	Improving
⚠	Warning	▬	No Change	▬	No Change
✅	OK	⬇	Getting Worse	⬇	Getting Worse
❓	Unknown				
📈	Data Only				

1. Strategic Level Outcomes – PIs- Promote & develop active & green travel plans

Code	Code	Short Name	Current Target	2020/21 Value	2021/22 Value	2022/23 Value	Q3 2021/22 Value	Q4 2021/22 Value	Q1 2022/23 Value	Q2 2022/23 Value	Q3 2022/23 Value	Latest Note	Short Term Trend Arrow	Status
ECSRMF14	Local	% of Moray Council fleet that is electric		30%	28%		Not measured for Quarters						⬆	📈
ECSTTM01	Local	% of primary schools delivering bikeability	40%	27%	80%		Not measured for Quarters						⬆	✅
ECSTTM02	Local	No of senior schools delivering bikeability		0	0		Not measured for Quarters						▬	📈
ECSTTM03a	Local	No. of locations with direct access to suitable charging infrastructure				26	Not measured for Quarters						❓	❓

Code	Code	Short Name	Current Target	2020/21 Value	2021/22 Value	2022/23 Value	Q3 2021/22 Value	Q4 2021/22 Value	Q1 2022/23 Value	Q2 2022/23 Value	Q3 2022/23 Value	Latest Note	Short Term Trend Arrow	Status
ECSTTM05	Local	Number of sustainable journeys recorded by the Travel Tracker Programme (Primary Schools)	Data only	94,395	210,769	213,430	44,295	86,987	86,381	39,555	87,494		⬆	📈

2. Service Level Outcomes – PIs - Improving our operations

Code	Code	Short Name	Current Target	2020/21 Value	2021/22 Value	2022/23 Value	Q3 2021/22 Value	Q4 2021/22 Value	Q1 2022/23 Value	Q2 2022/23 Value	Q3 2022/23 Value	Latest Note	Short Term Trend Arrow	Status
ECSEPBCC02	Local	% Uptake of Primary School Meals for FSM Eligible Year Groups	75%	46.61%	62.34%		63%	59.3%	72%	74.6%	76.8%		⬆	✅
ECSCON01	Local	No of Principal Inspections of council bridges undertaken	63	32	30		Not measured for Quarters						⬇	🛑
ECSEPBCC01a		% Uptake of Primary School meals for P6/7 (paid and free)	30%						31%	39%	42.1%		⬆	✅
ECSEPBCC10	Local	% of parents/carers satisfied with the school meal provision	Data only		58%	65%	Not measured for Quarters					As last year, % taken from Parents Survey November/December 2022 - excellent and good responses to Q8 Do you think meals are good quality with a good variety?	⬆	📈
ENV6	Nat(b)	% of total household waste arising that is recycled	60%	54.9%	52.2%		Not measured for Quarters					Household Waste data, released on 27 September 2022 by SEPA, shows a decline in the proportion of household waste recycled in Moray during 2021 from 54.9% to 52.2%. This fall moves Moray's ranking from 4th to 7th against all other Local Authorities. Nationally, Moray is one of 14 councils to record a decline this year although the overall Scottish Average increased slightly from 42% to 42.7%. Published as part of LGBF suite of indicators. Comparator Benchmarking Authorities: East Ayrshire - 48.5% East Lothian - 53.9% Fife - 43.6% North Ayrshire - 56.3% Perth & Kinross - 50.2% South Ayrshire - 56.0% Stirling - 50.8% **Scotland - 42.7%**	⬇	🛑

2. Service Level Outcomes – PIs - Workforce Development - to meet demands and deliver priorities

Code	Code	Short Name	Current Target	2020/21 Value	2021/22 Value	2022/23 Value	Q3 2021/22 Value	Q4 2021/22 Value	Q1 2022/23 Value	Q2 2022/23 Value	Q3 2022/23 Value	Latest Note	Short Term Trend Arrow	Status
ERDP.ECS1	Local	No of ERDP's due to carried out within year	Data only										?	
ERDP.ECS2	Local	No of ERDP's carried out within period (Cumulative)	Data only										?	
ERDP.ECS3	Local	Environmental & Commercial Services ERDP %	70%										?	
ECS4	Local	% of staff completing mandatory training	Data only										?	
ECS5	Local	% of office based staff completing Customer Excellence e-learning module	Data only										?	