



VoidCare Utilities Service Moray Council Tenants

The British Gas VoidCare service will set up every new Moray Council tenant on a standard gas and/or electric tariff.

Once your new tenancy has been confirmed, British Gas will send you a welcome letter advising that you can either:

- call them to discuss your options/tariffs; or
- you can go online to see which tariffs are available and might suit you best.

You can find more information about their service using the following British Gas links:

Energy prices & tariffs - www.britishgas.co.uk/energy

Smart meters - www.britishgas.co.uk/smart-home/smart-meters.html

Submit meter read - www.britishgas.co.uk/meterreads

Warm Homes Discount - www.britishgas.co.uk/energy/energy-saving/warm-home-discount.html

Smart top up - www.britishgas.co.uk/my-account/topup

Contact British Gas - www.britishgas.co.uk/help-and-support/contact-us

- Energy Queries – British Gas are available Monday to Friday 9am - 5pm
📞 0330 100 0056
- Home Services – British Gas are available Monday to Friday 9am - 5pm
For emergencies you can call 24 hours, 7 days a week
📞 0333 009 5784

You are free to change your utility provider at any time during your tenancy.