

FOI Request - Odour Complaints History - 101003319279

REFVAL	NAME	TRADENAME	ADDRESS	DETAILS	RECEPD	RECEPD
06/00173/PHNUIS	Waste Water Treatment Plant	Waste Water Treatment Plant	March RoadBuckieMoray	Systemware job 045158	21/11/2005	2005
06/00176/PHNUIS	Waste Water Treatment Plant	Waste Water Treatment Plant	March RoadBuckieMoray	Complaint re Buckie sewage works on 19/11/05 12:00 Noon - Systemware job 045150	21/11/2005	2005
06/00177/PHNUIS	Waste Water Treatment Plant	Waste Water Treatment Plant	March RoadBuckieMoray	Systemware job 045160	21/11/2005	2005
06/00174/PHNUIS	Waste Water Treatment Plant	Waste Water Treatment Plant	March RoadBuckieMoray	Smell from sewage works 17/11/05 and 18/11/05 - Systemware job 045151	01/12/2005	2005
06/00178/PHNUIS	Waste Water Treatment Plant	Waste Water Treatment Plant	March RoadBuckieMoray	Smell from waste water treatment plant - Systemware job 045723	22/02/2006	2006
06/00121/PHNUIS	Waste Water Treatment Plant	Waste Water Treatment Plant	March RoadBuckieMoray	Member of the public rang to complain about smell from the sewage works on saturday 19/11/05 - Systemware job 045148 and 0145157	17/04/2006	2006
06/01716/PHNUIS	Waste Water Treatment Plant	Waste Water Treatment Plant	March RoadBuckieMoray	Smell from Waste Water Treatment Plant.	11/07/2006	2006
06/01814/PHNUIS			Waste Water Treatment PlantMarch RoadBuckieMoray	Council employee passed a smell complaint to colleague at 2pm complaining of smell from sewage works at Buckie.	21/07/2006	2006
06/02360/PHSENU	Waste Water Treatment Plant	Waste Water Treatment Plant	March RoadBuckieMoray	Smell from wwtw this morning at 8.40, at his front door in Rathven and down the street. Ongoing complaint.	24/08/2006	2006
06/02916/PHSENU	Waste Water Treatment Plant	Waste Water Treatment Plant	March RoadBuckieMoray	Odour complaint alleged to be coming from the sewage works.	09/10/2006	2006
06/02894/PHSENU			Waste Water Treatment PlantMarch RoadBuckieMoray	Member of the public has been getting a sewage smell all week during the day from WWTP.	10/10/2006	2006
06/03446/PHSENU			Waste Water Treatment PlantMarch RoadBuckieMoray	Smell from WWTW Buckie	20/11/2006	2006
07/00687/PHSENU	Waste Water Treatment Plant	07/00461/PHSEMI	March RoadBuckieMoray	Odour complaint from Buckie Waste Water Treatment Plant	01/02/2007	2007
07/00688/PHSENU	Waste Water Treatment Plant	07/00461/PHSEMI	March RoadBuckieMoray	Odour complaint from Buckie Waste Water Treatment Plant	01/02/2007	2007
07/00689/PHSENU	Waste Water Treatment Plant	07/00461/PHSEMI	March RoadBuckieMoray	Odour complaint from Buckie Waste Water Treatment Plant	01/02/2007	2007
07/00690/PHSENU	Waste Water Treatment Plant	07/00461/PHSEMI	March RoadBuckieMoray	Odour complaint from Buckie Waste Water Treatment Plant	01/02/2007	2007
07/00691/PHSENU	Waste Water Treatment Plant	07/00461/PHSEMI	March RoadBuckieMoray	Odour complaint from Buckie Waste Water Treatment Plant	01/02/2007	2007
07/00692/PHSENU	Waste Water Treatment Plant	07/00461/PHSEMI	March RoadBuckieMoray	Odour complaint from Buckie Waste Water Treatment Plant	01/02/2007	2007
07/00318/PHSENU	Waste Water Treatment Plant	07/00461/PHSEMI	March RoadBuckieMoray	Odour complaint from Buckie Waste Water Treatment Plant	01/02/2007	2007

07/00735/PHSENU	Waste Water Treatment Plant	07/00461/PHSEMI	March RoadBuckieMoray	Smell from WWTW, Buckie	08/02/2007	2007
07/00461/PHSEMI	Waste Water Treatment Plant	Main Incident	March RoadBuckieMoray	Odour complaint regarding Buckie Wastewater Treatment Plant.	16/02/2007	2007
07/00737/PHSENU	Waste Water Treatment Plant	07/00461/PHSEMI	March RoadBuckieMoray	Odour complaint from WWTW	23/02/2007	2007
07/00998/PHSENU			Waste Water Treatment PlantMarch RoadBuckieMoray	Removing pumps from pumping station to clean	08/03/2007	2007
07/03259/PHNUIS		07/00461/PHSEMI	Waste Water Treatment PlantMarch RoadBuckieMoray	Smell at WWTW Buckie	03/09/2007	2007
07/04083/PHSENU	07/00461/PHSEMI	Waste Water Treatment Plant	March RoadBuckieMoray	Smell from WWTW Buckie	05/09/2007	2007
07/04082/PHSENU	07/00461/PHSEMI	Waste Water Treatment Plant	March RoadBuckieMoray	Smell from WWTW	22/10/2007	2007
07/04385/PHNUIS	Main Incident 07/00461	Waste Water Treatment Plant	March RoadBuckieMoray	Smell from Waste Water Treatment Plant.	06/11/2007	2007
08/00544/PHSENU	07/00461/PHSEMI	Waste Water Treatment Plant	March RoadBuckieMoray	Smell from WWTW	17/02/2008	2008
08/00546/PHSENU	07/00461/PHSEMI	Waste Water Treatment Plant	March RoadBuckieMoray	Smell from WWTW	18/02/2008	2008
08/00547/PHSENU	07/00461/PHSEMI	Waste Water Treatment Plant	March RoadBuckieMoray	Smell from WWTW	19/02/2008	2008
08/00549/PHSENU	07/00461/PHSEMI	Waste Water Treatment Plant	March RoadBuckieMoray	Smell from WWTW	19/02/2008	2008
08/02798/PHNUIS	07/00461/PHSEMI		Waste Water Treatment WorksMarch RoadBuckieMorayAB56 4BY	Smell from WWTW	22/05/2008	2008
08/02944/PHSENU	07/00461/PHSEMI	Waste Water Treatment Plant	March RoadBuckieMoray	Smell from WWTW	19/08/2008	2008
08/03503/PHSENU	07/000461/PHSEMI	Waste Water Treatment Plant	March RoadBuckieMoray	Smell from WWTW	24/09/2008	2008
08/03502/PHCOMP	07/000461/PHSEMI	Waste Water Treatment Plant	March RoadBuckieMoray	Smell from WWTW	30/09/2008	2008
09/00085/PHSENU	07/00461/PHSEMI	Main Incident	March RoadBuckieMoray	Smell from WWTW	23/12/2008	2008
09/01358/PHSENU	Waste Water Treatment Plant	Waste Water Treatment Plant	March RoadBuckieMoray	Smell from WWTW	19/01/2009	2009
09/01374/PHSENU	Waste Water Treatment Plant	Waste Water Treatment Plant	March RoadBuckieMoray	Smell from Waste Water Treatment Plant	18/05/2009	2009
09/01553/PHSENU			Waste Water Treatment WorksMarch RoadBuckieMorayAB56 4BY	Smell from WWTW, Buckie	16/06/2009	2009
09/01833/PHSENU			Waste Water Treatment WorksMarch RoadBuckieMorayAB56 4BY	Smell from WWTW.	02/07/2009	2009

09/02535/PHSENU	Waste Water Treatment Plant	Waste Water Treatment Plant	March RoadBuckieMoray	Smell from the WWTW at Green Home, Buckie	14/09/2009	2009
09/02912/PHSENU			Waste Water Treatment WorksMarch RoadBuckieMorayAB56 4BY	Smell from WWTW. Please also see PHSEMI.	02/11/2009	2009
11/00294/PHSENU	Waste Water Treatment Plant	Waste Water Treatment Plant	March RoadBuckieMoray	Smell from WWTW Buckie	13/01/2011	2011
11/03379/PHSENU	Waste Water Treatment Plant	Waste Water Treatment Plant	March RoadBuckieMoray	Recurrence of Smell from Buckie WWTW	17/11/2011	2011
11/03428/PHSENU	Waste Water Treatment Plant	Waste Water Treatment Plant	March RoadBuckieMoray	Recurrence of Smell from Buckie WWTW 21 november 2011	21/11/2011	2011
11/03477/PHSENU	Waste Water Treatment Plant	Waste Water Treatment Plant	March RoadBuckieMoray	Smell from WWTW Buckie	24/11/2011	2011
11/03512/PHSENU	Waste Water Treatment Plant	Waste Water Treatment Plant	March RoadBuckieMoray	Smell from WWTW Buckie	28/11/2011	2011
12/00383/PHSENU			Waste Water Treatment WorksBuckieAB56 4DW	Complaint of smell coming from Waste Water Treatment Works.	03/02/2012	2012
12/03904/PHSENU			Waste Water Treatment WorksMarch RoadBuckieMorayAB56 4BY	Smell from WWTW Buckie	03/12/2012	2012
13/03369/PHSENU			Waste Water Treatment WorksMarch RoadBuckieMorayAB56 4BY	Green Home, Industrial Estate called to report that there had been a terrible smell all day, every day last week. The weather had been hot and muggy with little or no wind (week commencing 22 July)	01/08/2013	2013
13/03365/PHSENU			Waste Water Treatment WorksMarch RoadBuckieMorayAB56 4BY	Complaint received about strong odour of sewage in house.	30/09/2013	2013
13/03659/PHSENU			In The Vicinity OfMarch RoadBuckie	Notification from SW of odour detected on Sampson Avenue from WWTW - anonymous	21/10/2013	2013
14/00043/PHSENU			Waste Water Treatment WorksMarch RoadBuckieMorayAB56 4BY	Complaint phoned in to say there was a smell at the WWTW on Monday 6th. It would be 4 on a scale of 1-5 and was persisting all day. It began before 8.	06/01/2014	2014
14/00104/PHSENU			Waste Water Treatment WorksMarch RoadBuckieMorayAB56 4BY	Falconers Garage Services phoned complaining about the smell from the WWT and said that the customers are all complaining also.	13/01/2014	2014
14/00130/PHSENU			Waste Water Treatment WorksMarch RoadBuckieMorayAB56 4BY	Smell all day at WWT Buckie.	14/01/2014	2014
14/00129/PHSENU			Waste Water Treatment WorksMarch RoadBuckieMorayAB56 4BY	Smell from treatment works.	14/01/2014	2014
14/00115/PHSENU			In The Vicinity Of Rathven, Buckie	Caller complaining about smell from Rathven Sewage works. Has been like that for the last two weeks.	14/01/2014	2014

14/00119/PHSENU			Waste Water Treatment Works March RoadBuckieMorayAB56 4BY	Complaining about the smell from the treatment works. So strong he was nearly sick.	14/01/2014	2014
14/00122/PHSENU			Waste Water Treatment Works March RoadBuckieMorayAB56 4BY	Gillian Mackay (Buckie DLO) phoned to complain about the awful smell from the sewage plant.	14/01/2014	2014
14/00252/PHSENU	Waste Water Treatment Works	Waste Water Treatment Works	March RoadBuckieMoray	Member of the public rang to say there was a terrible smell at the sewage works when he was walking his dog on 27/1/14. It was as usual about 4/5 on a 5 scale and detected on the road beside the plant. He reported it to SW no 4747238. He requested that we ring	27/01/2014	2014
14/00268/PHSENU	Waste Water Treatment Works	Waste Water Treatment Works	March RoadBuckieMoray	Member of the public explains that the site has gone down hill and the smell is getting worse and worse.	29/01/2014	2014
14/03417/PHSENU			Veolia Water Treatment Works March RoadBuckieMorayAB56 4BY	Member of the public called to report an awful smell on the corner of March Road beside Rathven. Please look into. Thank you, Heather.P, CC.	15/10/2014	2014
14/03571/PHSENU			Water Treatment Works March RoadBuckieMorayAB56 4BY	Telephone message received to AMC which was received on 28/10/14 regarding a smell on the 23/10/14 at 4-4.30 at the WWTW.	28/10/2014	2014
14/03873/PHSENU			March Road	Terrible smell from the waste water works treatment centre on March Road, Buckie. Was bad yesterday too. See also 14/03911/PHSENU	01/12/2014	2014
14/03911/PHSENU			Veolia Water Treatment Works March RoadBuckieMorayAB56 4BS	Complaint of sewerage smell outside of property at 3-4pm. On 2rd December this was also witnessed. AMC emailed Veolia. See also 14/03873/PHSENU	04/12/2014	2014
14/03939/PHSENU	Waste Water Treatment Works	Waste Water Treatment Works	March RoadBuckieMoray	Sewerage odour complaint - Scottish Water ref 5114774	08/12/2014	2014
15/01077/PHSENU			Veolia Water Treatment Works March RoadBuckieMorayAB56 4BS	Report of odour between 16:00hrs and 18:00hrs	26/03/2015	2015
15/05216/PHCOMP	Waste Water Treatment Works		Veolia Water Treatment Works March RoadBuckieMorayAB56 4BS	Telephone call from Veolia to advise that the press would be running for tests on Thursday 24/09/15 during the day. There has been a lot of work carried out on the odour suppression and they need to test it to confirm it is working. If any objections	24/09/2015	2015
16/04016/PHSENU			Veolia Water Treatment Works March RoadBuckieMorayAB56 4BS	Odour Complaint about WWTW, Buckie Email saved in DMA	12/09/2016	2016
16/04376/PHSENU			Veolia Water Treatment Works March RoadBuckieMorayAB56 4BS	Odour Complaint about WWTW, Buckie via Scottish Water - Email saved in DMA	04/10/2016	2016

16/04424/PHSENU			Veolia Water Treatment WorksMarch RoadBuckieMorayAB56 4BS	Odour Complaint about WWTW, Buckie via Scottish Water - Email saved in DMA	06/10/2016	2016
16/04672/PHSENU			Veolia Water Treatment WorksMarch RoadBuckieMorayAB56 4BS	Customer query: there appears to be an obnoxious effluvia emanating from the direction of the Sewage Works, March road, Buckie, ab56. It smells like sulphur dioxide. could you please investigate. Mother says it's a damned stink. yours sincerely,	27/10/2016	2016
16/04917/PHSENU			Veolia Water Treatment WorksMarch RoadBuckieMorayAB56 4BS	Email received by contact centre: aye aye,it's me again, there's a stink nae handy coming fae the sewage works today. 8 a.m. 16/11/2016. March Road,Buckie,Near Smellgin!	16/11/2016	2016
16/05131/PHSENU			Veolia Water Treatment WorksMarch RoadBuckieMorayAB56 4BS	Email received from contact centre regarding complaint about smell from sewage works. It has been unusually strong for the last two weeks.(This email was originally sent to Environmental protection on 25 November and has only just been sent to us. The	06/12/2016	2016
16/05316/PHSENU			Veolia Water Treatment WorksMarch RoadBuckieMorayAB56 4BS	Customer called to report that the water treatment plant on March Road in Buckie has a strong offensive smell coming from it. He advised this is a regular offurrence happening around every week. Please investigate. Thanks	19/12/2016	2016
17/00080/PHSENU			Veolia Water Treatment WorksMarch RoadBuckieMorayAB56 4BS	Odour complaint.	09/01/2017	2017
17/01707/PHSENU			Veolia Water Treatment WorksMarch RoadBuckieMorayAB56 4BS	Odour Complaints reported by Logging Form	16/05/2017	2017
17/01819/PHSENU			Veolia Water Treatment WorksMarch RoadBuckieMorayAB56 4BS	Odour Complaint reported by Logging Form (email saved in DMS)	23/05/2017	2017
17/02047/PHSENU			Veolia Water Treatment WorksMarch RoadBuckieMorayAB56 4BS	Odour Complaint reported by Logging Form (email saved in DMS)(complaint received previously from Mrs *** - see 17/01707/PHSENU).	05/06/2017	2017
17/02735/PHSENU			Veolia Water Treatment WorksMarch RoadBuckieMorayAB56 4BS	Email from BWW - Just to advise the Odour Control Unit at Buckie has had to be switched off until Monday. Both sets of belts on the main extraction fans have gone and spares will be on site by Monday afternoon.The GBT will not be running over the weekend	17/07/2017	2017
17/02762/PHCOMP			Veolia Water Treatment WorksMarch RoadBuckieMorayAB56 4BS	Odour complaint	18/07/2017	2017

17/03080/PHSENU			Veolia Water Treatment WorksMarch RoadBuckieMorayAB56 4BS	SW Odour Complaints Logging Form - (form saved in DMS)See also 17/01707/PHSENU, 17/01819/PHSENU and 17/02047/PHSENU	29/07/2017	2017
17/03084/PHSENU			Veolia Water Treatment WorksMarch RoadBuckieMorayAB56 4BS	SW Odour complaint logging form - form saved in DMS	29/07/2017	2017
17/03085/PHSENU			Veolia Water Treatment WorksMarch RoadBuckieMorayAB56 4BS	SW Odour complaints logging form - form saved in DMS	29/07/2017	2017
17/03259/PHSENU			Veolia Water Treatment WorksMarch RoadBuckieMorayAB56 4BS	Further complaints about sewage works from Cllr Sonya Warren	18/08/2017	2017
17/03344/PHSENU			Veolia Water Treatment WorksMarch RoadBuckieMorayAB56 4BS	SW Odour complaints logging form - form saved in DMS	23/08/2017	2017
17/04561/PHSENU			Veolia Water Treatment WorksMarch RoadBuckieMorayAB56 4BS	Customer calling to complain about the smell coming from the sewage plant in March Road, buckie. Customer would like this investigated.See also 17/04629/PHSENUSee also 18/00002/PHSENUSee also 18/00058/PHSENU	21/11/2017	2017
17/04629/PHSENU			Veolia Water Treatment WorksMarch RoadBuckieMorayAB56 4BS	Odour complaint.See email in DMS.See also 17/04561/PHSENUSee also 18/00058/PHSENU	28/11/2017	2017
18/00002/PHSENU			Veolia Water Treatment WorksMarch RoadBuckieMorayAB56 4BS	Odour Complaints Logging Form in DMSSee also 17/04561/PHSENU	03/01/2018	2018
18/00058/PHSENU			Veolia Water Treatment WorksMarch RoadBuckieMorayAB56 4BS	17/04629/PHSENU and 17/04561/PHSENU	05/01/2018	2018
18/02433/PHSENU			Veolia Water Treatment WorksMarch RoadBuckieMorayAB56 4BS	LAGAN 101001851067 - received 1423 7/6/2018 passed to *** smells coming from the waste water treatment plant in Buckie Sonya Warren (CLLR)GATEWAY HOUSE BUCKIEAB56 5BL Customer says smell coming from the sewage plant is terrible and	06/06/2018	2018
18/03281/PHSENU			Veolia Water Treatment WorksMarch RoadBuckieMorayAB56 4BS	Complaint of smell from WWTW Buckie forwarded from Cllr Sonya Warren	16/07/2018	2018
18/05512/PHSENU			In The Vicinity Of Buckie	There has been a VERY strong smell coming from the sewage plant this week day and night. it is very sickening and definately NOT healthy breathing in that odour. There has been a slight odour before, but this week has been a lot stronger. We sta	22/11/2018	2018

18/05595/PHSENU			Veolia Water Treatment WorksMarch RoadBuckieMorayAB56 4BS	See DMS for email trail with attachment. Smell complaint passed to EH by Scottish Water.	30/11/2018	2018
19/00844/PHSENU			Veolia Water Treatment WorksMarch RoadBuckieMorayAB56 4BS	Councillor Sonya Warren had received a number of complaints about odours from the Buckie WWTW.	21/02/2019	2019
19/00724/PHSENU			In The Vicinity Of Buckie	Rathven March Road Sewage plant. Called to report the smell is strong and he is smelling it in his house and on washing he feels this should not be the case thanks cc	25/02/2019	2019
19/00847/PHSENU			Veolia Water Treatment WorksMarch RoadBuckieMorayAB56 4BS	Odour complaint notification form received from Scottish Water (from 'anonymous callers' on 26/02/2019). Copies of this form and Veolia's Investigation Report saved on DMS.	26/02/2019	2019
19/01791/PHSENU			Veolia Water Treatment WorksMarch RoadBuckieMorayAB56 4BS	Email from JG to KS: (saved to DMS)- Can you provide Sonya Warren with any updates on buckie sewage works as she is getting complaints of smell and flooding from dirty water down the brae past the harbour on the right hand side.	08/05/2019	2019
19/03943/PHSENU			Veolia Water Treatment WorksMarch RoadBuckieMorayAB56 4BS	Waste water plant March Rd , Buckie.The smell daily is getting worse, to the point we can actually taste it !!!!We are being poisoned by the methane gas thats is being omitted. We are now thinking thatlegal action would be appropriate, as we work in cl	25/09/2019	2019
20/03849/PHCOMP			Waste Water Treatment Works,Buckie	I've had several complaints about the smell from the waste water treatment works in Buckie. Is there something we can do here please? Thanks	22/09/2020	2020