Missing / Found / Vulnerable Person Policy and Procedure \*

**Missing Person Point*:****Enter Location of Tent / Area here*

**Missing Person Supervisor:**  *Enter Event Director / Head of Security / Appointed Person etc. – NAME / CONTACT DETAILS*

The text within **blue and green** boxes is the **procedure** an event steward will follow in the event of a missing or found person at the Event.

Text within the **grey** boxes is further **information** for the stewards and actions for the Missing persons Supervisor / Event Control.

1. **Reassure the parent /guardian / family / friend & Notify event management.**

* Ask them to take you to where the missing person was last seen and assist them in their search.
* Remain with the Parent / Guardian / Family Member / Friend. If they refuse, ensure that you get a telephone number for them and obtain all possible details.
* Radio Event Liaison Team notifying them of circumstances being clear and precise details of location, time seen and current location.
* **\*\*DO NOT give out details of the missing person over the radio;** name or personal details over the radio.

**SITUATION ONE - Parent/Guardian notifies you that a person is missing**

1. **Initial search and communications**

* Contact Event Management via Telephone (DO NOT USE RADIO!!!)
* Head of Security – *NAME and CONTACT DETAILS AT EVENT*
* Provide details of the missing person; Name, Age, Description, Address, Parent/Carer Details, Distinguishing Features, language Spoken etc. Also provide time and place of last known sighting and contact details

Text

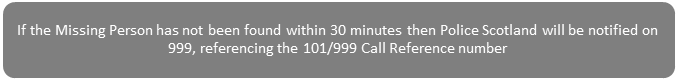
Description automatically generatedText

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Text

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Text

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Text

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**SITUATION TWO – A Person reports to you as lost or is found and brought to you**

Graphical user interface, text, application

Description automatically generated

Text

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Graphical user interface, text

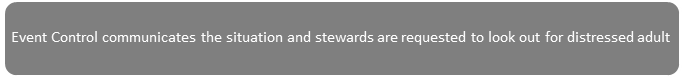
Description automatically generated

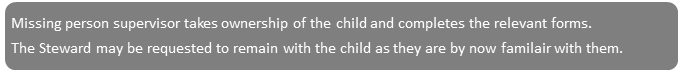
1. **CONTACT EVENT CONTROL VIA TELEPHONE (DO NOT USE RADIO!!!)** Discreetly to prevent public overhearing any details that could endanger vulnerable person.

* Provide details of missing person to allow missing person supervisor to start completing found person report.
* *Enter MISSING PERSON SUPERVISOR NAME AND CONTACT DETAILS here*

Text

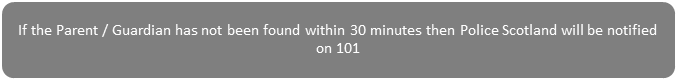
Description automatically generated





Text

Description automatically generated



Graphical user interface, text

Description automatically generated with medium confidence

Text

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| **MISSING PERSON REPORT**(FOR USE IN SITUATION ONE) | |
| Please complete the following (in block capitals) as far as is possible/applicable | |
| **Event / Venue** |  |
| **Date** |  |
| **Name of Missing Person** |  |
| **Address** |  |
| **Tel No** |  |
| **Approximate Age** |  |
| **Gender** |  |
| **Description** |  |
| **Additional Information** |  |
| **Area Lost** |  |
| **Time Lost** |  |
| **Reported by** |  |
| **Signature** |  |
| **Form Completed by** |  |

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| **REUNION DETAILS**(FOR USE IN SITUATION ONE) | |
| Please complete the following (in block capitals) as far as is possible/applicable | |
| **Reunited with** | Print |
| Sign |
| **Relationship with Child** |  |
| **Identification Shown** |  |
| **Action taken if not found** |  |
| **Missing Person released by** |  |
| **Time** |  |

|  |  |
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| **MISSING PERSON DISCLAIMER** | |
| Please complete the following (in block capitals) as far as is possible/applicable | |
| **Event / Venue** |  |
| **Date** |  |
| **Name of Missing Person** |  |
| I, the parent/guardian of the above missing person, having reported their absence now intend to leave the Missing Person Point and search for them myself. I confirm that I do this of my own accord, having been requested to remain at the Missing Person Point to await their arrival. I fully understand that it may be difficult to contact me should the missing person be escorted to the Missing Person Point in the meantime and accept that this could cause delay in reuniting me with the missing person. | |
| **Signed** |  |
| **Relationship** |  |
| **Missing Person Supervisor** |  |
| **Signed** |  |

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| **FOUND PERSON REPORT**(FOR USE IN SITUATION TWO) | |
| Please complete the following (in block capitals) as far as is possible/applicable | |
| **Event / Venue** |  |
| **Date** |  |
| **Name of Missing Person** |  |
| **Address** |  |
| **Tel No** |  |
| **Approximate Age** |  |
| **Gender** |  |
| **Description** |  |
| **Additional Information** |  |
| **Area Lost** |  |
| **Time Lost** |  |
| **Reported by** |  |
| **Signature** |  |
| **Form Completed by** |  |

|  |  |
| --- | --- |
| **COLLECTION DETAILS** | |
| Please complete the following (in block capitals) as far as is possible/applicable | |
| **Collected by** | Print |
| Sign |
| **Relationship with found person** |  |
| **Identification Shown** |  |
| **Action taken if not collected** |  |
| **Found Person released by** |  |
| **Time** |  |