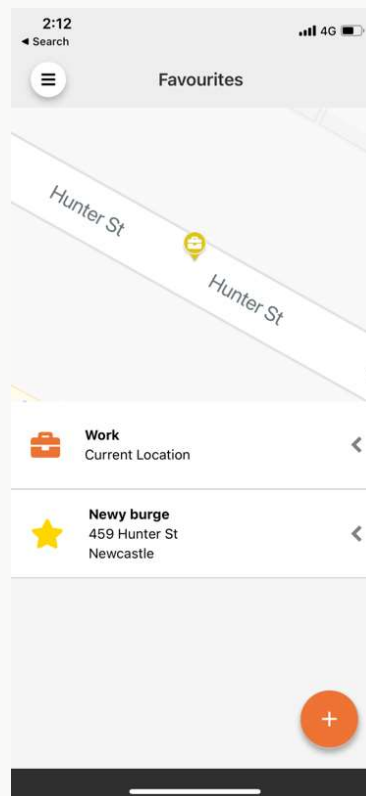


PX13

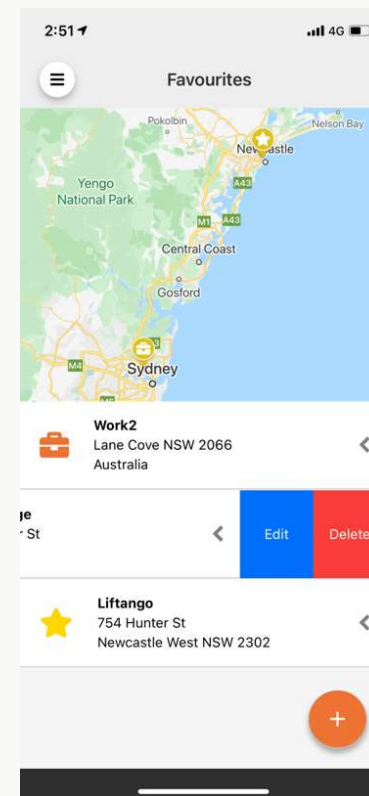
Creating Bookmarks / Favorites

Passengers can save, create, edit and delete up to 20 favorite locations. These can be selected from the trip booking screen by pressing the star button when the location pin is on your desired address. Or, this can be done manually by adding a favorite address through the Favorites option on the main menu.

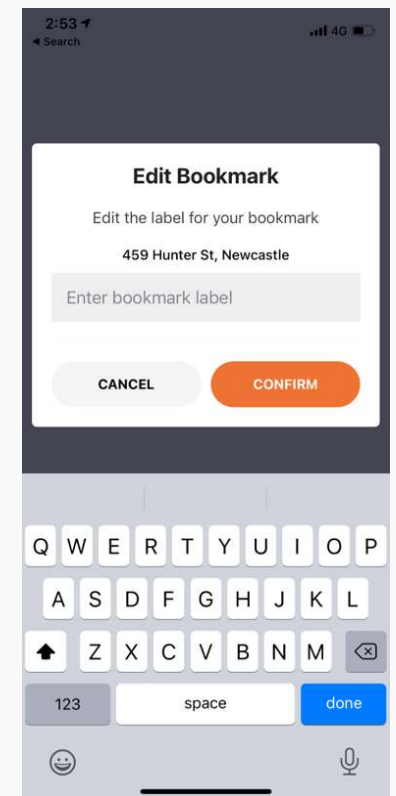
PX13.1



PX13.2



PX13.3



PX16

Book a Trip: Pick Up

A passenger has the choice of typing in their drop off address or choosing a preset point of interest or favorite location.

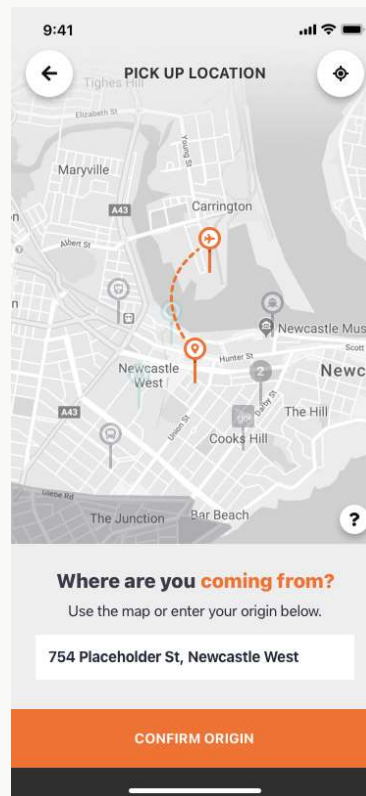
Favorites, commute hubs or points of interest are available for quick selection to reduce the time it takes to book a trip.

PX17

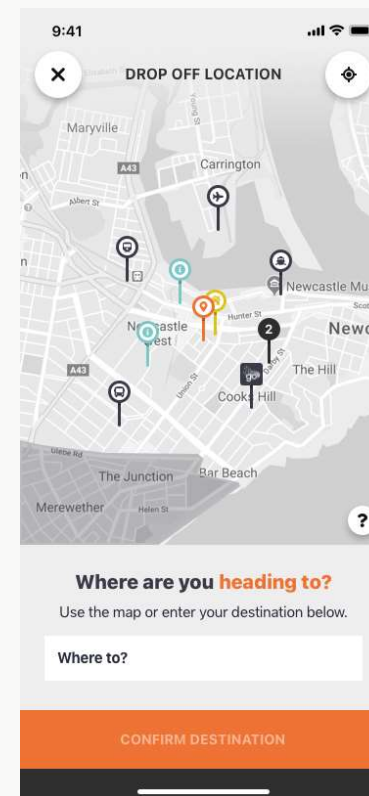
Book a Trip: Drop Off

Specifying a drop off location is as easy as entering an address or selecting a preset favorite or commute hub location.

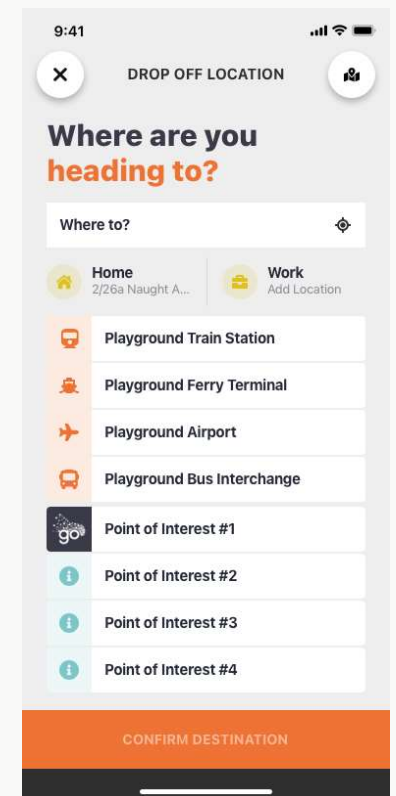
PX16



PX17.1



PX17.2



PX18

Booking Request Summary

The booking request summary page allows the passenger to specify and check all booking details. These include:

- Pick up and drop off locations
- Travel time and date
- Select a specific 'Leave at' or 'Arrive by' time
- Add luggage
- Add additional passengers to their booking
- Specify accessibility requirements

Once completed a trip cost estimation will be displayed above the Submit Booking Request button.

PX19

Date / Time Picker

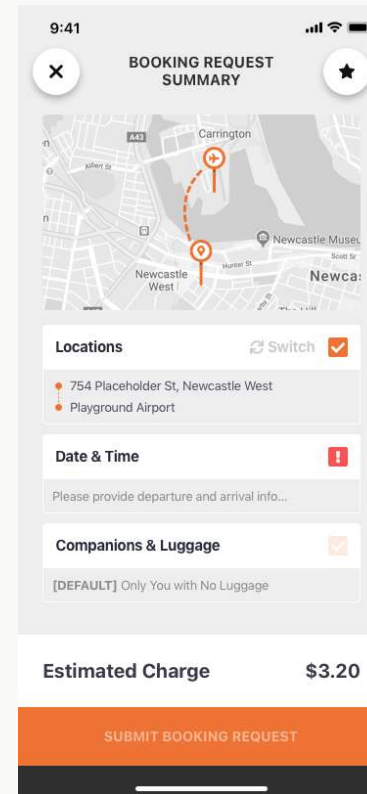
The Date and Time Picker allows the passenger to select the following details:

- Departure and return journey details
- 'Arrive by' or 'Leave at' time and date

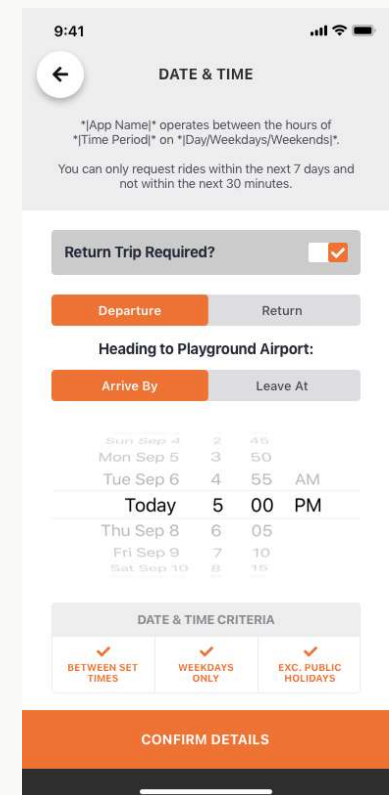
Service days and hours are displayed in a customizable text box at the top of the page.

Visual indicators also displayed above the Confirm Details button to provide a quick visual reference allowing the passenger to easily see if they have booked within the correct service hours.

PX18



PX19



PX20

Companion Bookings

This allows passengers to book on behalf of other individuals. The passenger booking can specify concession and accessibility requirements for others in their group.

PX21

Booking Result

Liftango User Experience has focused on ensuring an instant confirmation of trip acceptance. The matching engine processes are optimized to provide a near instantaneous trip matching, with calculation and confirmation delivery times of one to three seconds.

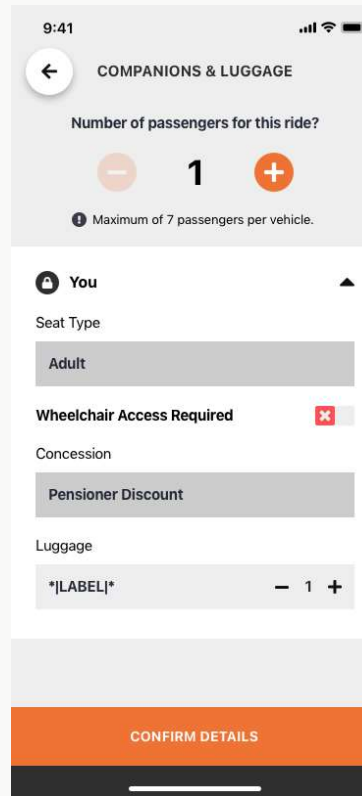
Passengers can also add coupon or discount codes by clicking the orange arrow next to the Total Charge amount.

PX22

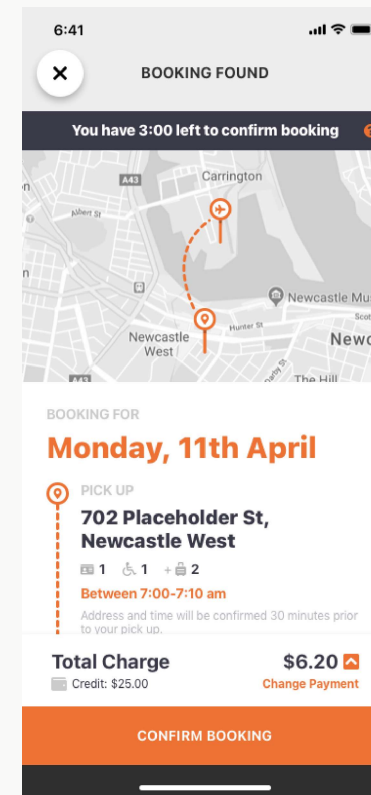
Alternate Booking Result

If the requested pick up time is not available, passengers will be presented with alternative travel time options. An alert will be displayed in the middle of the page.

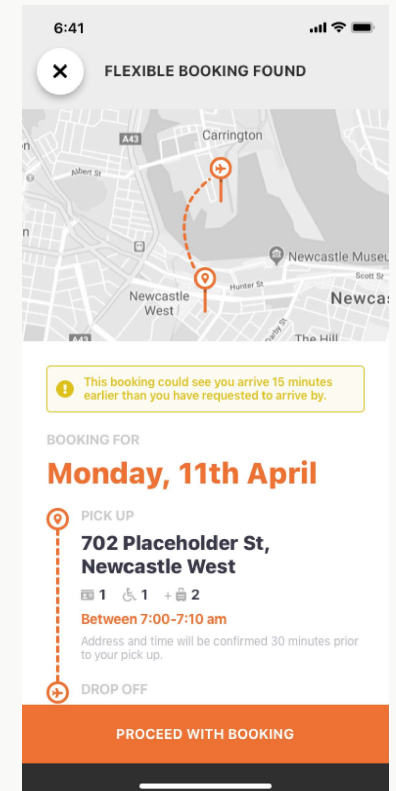
PX20



PX21



PX22



PX23

Out of Zone

If a booking request is outside the service zone an alert will show on screen telling the passenger to select a pick up or drop off location within the service zone.

Passengers are visually shown the area within which the service runs, so they can see where eligible bookings can be made. This is presented as an easy to interpret map shading.

PX24

New User: Select Payment

New Users will be prompted to set their Payment Method when they book a trip for the first time. A passenger can add trip credit to their App Wallet via credit or debit card or can choose to pay as they go.

By adding trip credit to their wallet, passengers can access discounts credit which is a customizable setting by the Fleet Operator.

E.g. Pay for \$20, receive \$25 in Trip Credit

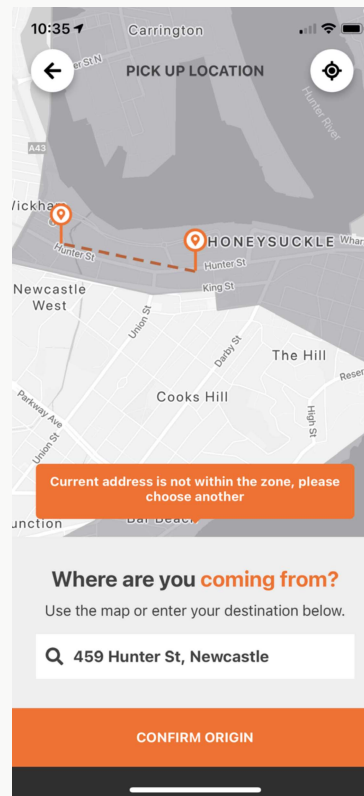
PX25

Booking Found

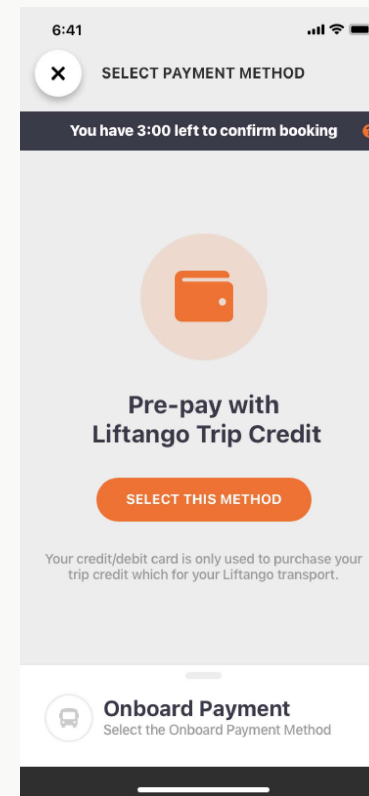
Once a passenger requests a trip the App will display a Booking Found screen.

This summarizes their booking request and allows them to add in valid coupon or discount codes to reduce the total cost of their trip.

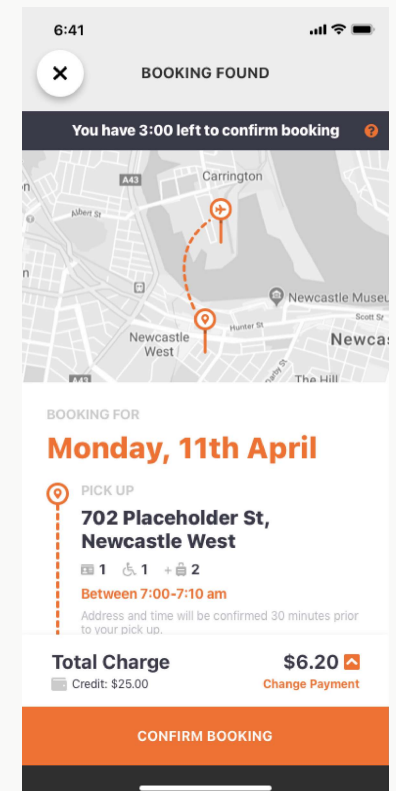
PX23



PX24



PX25



PX26

Booking Details

Once a booking is confirmed, the Booking Details page displays an itinerary for the trip. This includes:

- Pick up time and location
- Walking time and distance (for meeting point pick ups)
- Accessibility and luggage requirements
- Vehicle make, model and registration

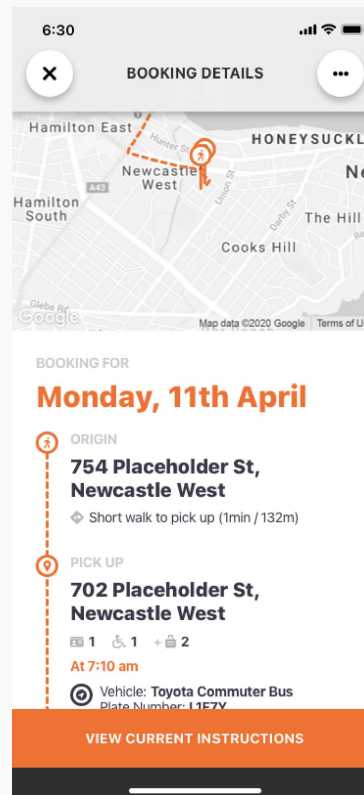
The passenger may also view a live map in order to see exactly where their vehicle is.

PX27

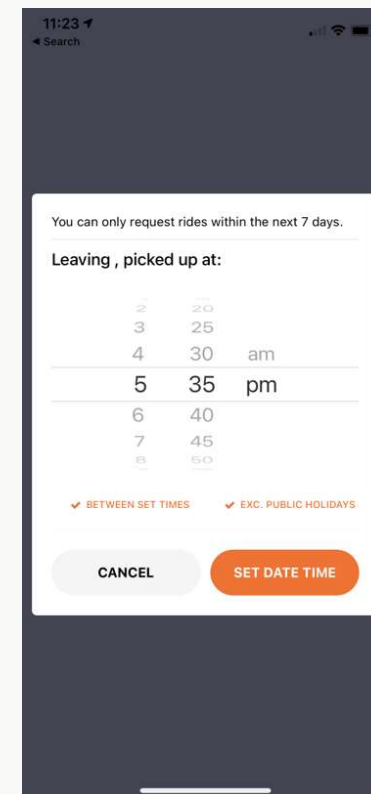
Running Late / Early

Once a booking is confirmed a passenger can modify the request if they require an earlier or later pick up if their circumstances have changed.

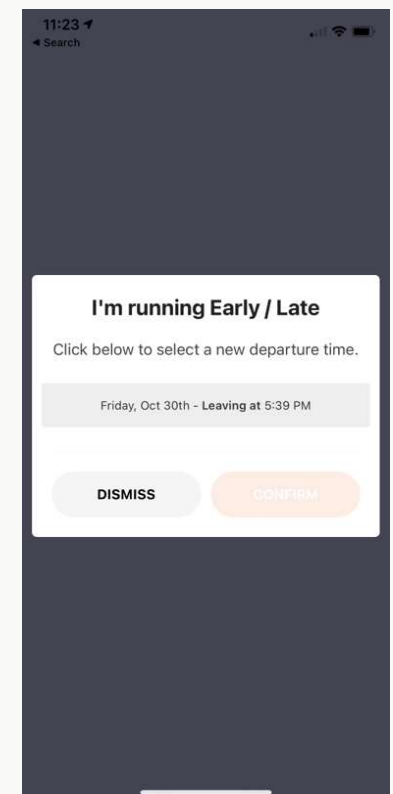
PX26



PX27.1



PX27.2



PX28

Pick Up Details

The pick up details provide all the instructions required for the passenger to meet their vehicle on time.

A detailed map provides pick up or walking instructions (if needed) and a summary description provides clear instruction for the time and location.

PX29

Driver On The Way

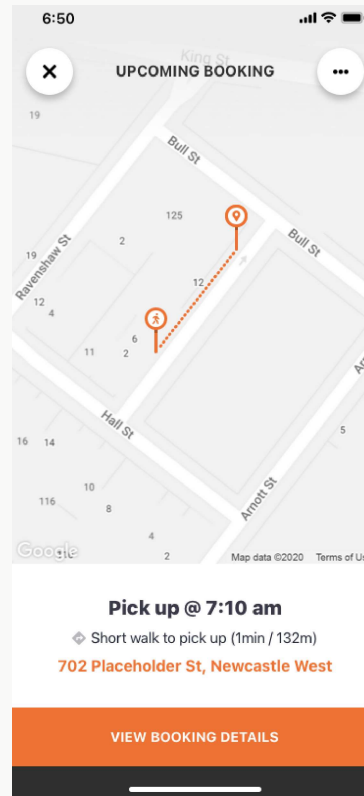
30 minutes prior to pick up time, the passenger receives a “driver is on their way” notification. The passenger can also see the location of the vehicle on a live map overlaid with pick up instructions.

PX30

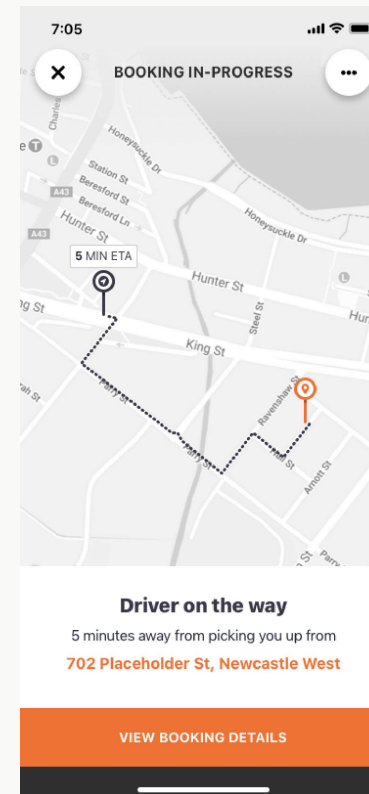
Vehicle Has Arrived

When the driver arrives at the pick up point an alert is sent to the passenger. This gives the passenger an additional layer of confirmation and removes the need for waiting excessive times at pick up locations.

PX28



PX29



PX30

