

# 2023-24 Quarter to June Education, Resources and Communities

## Performance Report – Service Plan Performance Indicators



| PI Status |           | Long Term Trends |               | Short Term Trends |               |
|-----------|-----------|------------------|---------------|-------------------|---------------|
|           | Alert     |                  | Improving     |                   | Improving     |
|           | Warning   |                  | No Change     |                   | No Change     |
|           | OK        |                  | Getting Worse |                   | Getting Worse |
|           | Unknown   |                  |               |                   |               |
|           | Data Only |                  |               |                   |               |

### 1. Strategic Level Priorities





1.0 (L) Empowering & connecting communities. (CP) Our Place: Empower and support communities to build capacity

| Code   | Code  | Short Name  | Current Target | 2021/22                   | 2022/23 | 2023/24 | Q1 2022/23                | Q2 2022/23 | Q3 2022/23 | Q4 2022/23 | Q1 2023/24                | Latest Note | Short Term Trend Arrow | Status |
|--------|-------|---|----------------|---------------------------|---------|---------|---------------------------|------------|------------|------------|---------------------------|-------------|------------------------|--------|
|        |       |   |                | Value                     | Value   | Value   | Value                     | Value      | Value      | Value      | Value                     |             |                        |        |
| ERC004 | MI    | Number of support agreements linked to community assets | Data Only      | NA                        | 9       | 2       | 2                         | 1          | 2          | 4          | 2                         |             |                        |        |
| ERC002 | Local | Number of CAT transfers complete                        | 8              | 3                         | 5       | NA      | Not measured for Quarters |            |            |            | Not measured for Quarters |             |                        |        |
| ERC036 | Local | % of Support Agreements meeting at least one objective  | 90%            | New Indicator for 2023/24 |         |         | Not measured for Quarters |            |            |            | Not measured for Quarters |             |                        |        |

| Code   | Code  | Short Name  | Current Target | 2021/22                   | 2022/23 | 2023/24 | Q1 2022/23                | Q2 2022/23 | Q3 2022/23 | Q4 2022/23 | Q1 2023/24                | Latest Note   | Short Term Trend Arrow | Status |
|--------|-------|---|----------------|---------------------------|---------|---------|---------------------------|------------|------------|------------|---------------------------|---|------------------------|--------|
|        |       |   |                | Value                     | Value   | Value   | Value                     | Value      | Value      | Value      | Value                     |   |                        |        |
| ERC033 | Local | Increase in no of active Area Forums  | 4              | New Indicator for 2023/24 |         |         | Not measured for Quarters |            |            |            | Not measured for Quarters |   | ?                      | ?      |
| FS215  | Local | Participatory Budgeting activity - 1% target  | 100%           | 2.8%                      | 23.99%  | NA      | 3.54%                     | 15.95%     | 13.42%     | 23.99%     | NA                        | Figures refer to funding allocated rather than spent. Spend may occur in future years.<br>- £50k of Open Spaces funding being developed re Mannachie Park. £140k already spent for Cullen and Findochty final designs.<br>- £120k of Transformation funding being developed re youth facilities in Buckie and Forres.<br>- £5k of PEF funding through St Thomas's PS and £1k Seafeld PS<br>- Rothes Play Park completed and officially opened in Sept 2022. Funding reported to Scottish Government last year (21/22) | ↑                      | ⛔      |
| ERC006 | MI    | % Increase in the amount of council spend allocated through PB                                    | Data Only      | NA                        | 12.4%   | 4%      | 12.4%                     | 12.4%      | 12.4%      | 12.4%      | 4%                        | £91k out of 1% target for this year   | ↓                      | 📈      |
| ERC005 | Local | % Of council services who have devolved funding to PB processes                                   | 100%           | NA                        | 36%     | 36%     | 9%                        | 36%        | 36%        | 36%        | 36%                       |   | ▬                      | ⛔      |
| ERC034 | Local | % increase in number of Multiply learners recorded in the Management Information System (Hanlon). | 0%             | NA                        | NA      | 0%      | New Indicator for 2023/24 |            |            |            | 0%                        | <b>14 learners in total Q1</b><br>Quarter one will provide the baseline figure from which % will be calculated for future quarters  | ?                      | ✅      |
| ERC035 | Local | Number of learners achieving a numeracy qualification.  | 10             | New Indicator for 2023/24 |         |         | Not measured for Quarters |            |            |            | Not measured for Quarters |   | ?                      | ?      |
| ERC037 | Local | % of Multiply learners report increased confidence in relation to numeracy                        | 90%            | New Indicator for 2023/24 |         |         | Not measured for Quarters |            |            |            | Not measured for Quarters |   | ?                      | ?      |







## 1. Strategic Level Priorities

















### 1.1 (CP) Improve our understanding of the issues in our communities based on the experience of local people

| Code   | Code  | Short Name  | Current Target | 2021/22 | 2022/23 | 2023/24 | Q1 2022/23                | Q2 2022/23 | Q3 2022/23 | Q4 2022/23 | Q1 2023/24                | Latest Note                          | Short Term Trend Arrow  | Status  |
|--------|-------|---|----------------|---------|---------|---------|---------------------------|------------|------------|------------|---------------------------|--------------------------------------|---|---|
|        |       |   |                | Value   | Value   | Value   | Value                     | Value      | Value      | Value      | Value                     |                                      |   |   |
| ERC003 | Local | Number of new Community action plans in place   | 3              | 1       | 3       | NA      | Not measured for Quarters |            |            |            | Not measured for Quarters |                                      |  |  |
| ERC009 | MI    | % increase in number of local residents engaged in Locality Planning process (Forres, Keith & Lossiemouth)) | Data Only      | NA      | 99%     | 0%      | NA                        | 72%        | 99%        | 99%        | 0%                        | Public engagement elements concluded |  |  |

## 1. Strategic Level Priorities

### 1.2 (CP) A Sustainable Council: that provides valued services to our communities

| Code   | Code     | Short Name  | Current Target | 2021/22                   | 2022/23 | 2023/24 | Q1 2022/23                | Q2 2022/23 | Q3 2022/23 | Q4 2022/23 | Q1 2023/24                | Latest Note   | Short Term Trend Arrow  | Status  |
|--------|----------|---|----------------|---------------------------|---------|---------|---------------------------|------------|------------|------------|---------------------------|---|---|---|
|        |          |   |                | Value                     | Value   | Value   | Value                     | Value      | Value      | Value      | Value                     |   |   |   |
| EdS100 | Local(b) | % of schools that are rated B or better for condition   | 50.9%          | 46.3%                     | 46.3%   | NA      | Not measured for Quarters |            |            |            | Not measured for Quarters | Based on 27 of 54 schools with condition reports less than 5 years old. Risk this % could decline as remaining school condition surveys completed before B upgrade programme impact   |    |    |
| EdS101 | Local    | % of schools that are rated B or better for suitability | 100%           | 98.1%                     | 98.1%   | 100%    | Not measured for Quarters |            |            |            | Not measured for Quarters | Buckie High School survey now complete. All Moray schools now rated B or better.  |  |  |
| ERC010 | Local    | Spare building capacity %                               | 20%            | New Indicator for 2023/24 |         |         | Not measured for Quarters |            |            |            | Not measured for Quarters | Details of the School roll forecast, when available, will indicate the spare pupil capacity across the Learning Estate.<br><br>How this equates to actual spare building capacity that can be considered for future 'other use' is still to be determined. It is dependent on core (education only) and invited/shared space within each school – which is problematic at the moment due to currency of building layout drawings. It is planned to establish the metrics for each |  |  |

| Code    | Code   | Short Name   | Current Target | 2021/22                   | 2022/23            | 2023/24            | Q1 2022/23                | Q2 2022/23 | Q3 2022/23 | Q4 2022/23 | Q1 2023/24                | Latest Note   | Short Term Trend Arrow  | Status  |
|---------|--------|--|----------------|---------------------------|--------------------|--------------------|---------------------------|------------|------------|------------|---------------------------|---|---|---|
|         |        |  |                | Value                     | Value              | Value              | Value                     | Value      | Value      | Value      | Value                     |   |   |   |
|         |        |  |                |                           |                    |                    |                           |            |            |            |                           | school before end of reporting period.  |   |   |
| ERC011  | Local  | % schools with approved asset management plans                   | 15%            |                           | 5.5%               | 5.5%               | 5.5%                      | 5.5%       | 5.5%       | 5.5%       | 5.5%                      | No change due to resourcing shortfall.  |    |    |
| ERC032  | Local  | % ASG options reviews completed                                  | 30%            | New Indicator for 2023/24 |                    |                    | Not measured for Quarters |            |            |            | Not measured for Quarters |   |    |    |
| ERC012  | MI     | % attendance rates of pupils with ASN                            | Data Only      | 78%                       | 78%                | NA                 | Not measured for Quarters |            |            |            | Not measured for Quarters |   |    |    |
| ERC013  | MI     | % exclusion rates of pupils with ASN                             | Data Only      | 75%                       | 83%                | NA                 | Not measured for Quarters |            |            |            | Not measured for Quarters |   |    |    |
| CS024bi | Local  | Number of Violence and Aggression Incidents reported - Education | 388            | 1,403                     | 1,941              | 974                | 296                       | 241        | 582        | 822        | 974                       | Target based on 20% reduction from previous years figures.  |    |    |
| ERC041  | Local  | Violence & Aggression Incidents per 1,000 of school population   | 100            | 114.8                     | 158.9              | NA                 | Not measured for Quarters |            |            |            | Not measured for Quarters |   |    |    |
| CLS05d  | Nat(b) | % of adults satisfied with leisure facilities                    | 75.3%          | Data not published        | Data not published | Data not published | Not measured for Quarters |            |            |            | Not measured for Quarters | <b>Based on 3 Year data (2018-21)</b><br><b>Moray</b> - % adults satisfied with leisure facilities (2018/21) = 72.4%, (19/32 Nationally, 6/8 in comparator group)<br><br>Comparator Benchmarking Authorities:<br>East Ayrshire - 70.8%<br>East Lothian - 80.9%<br>Fife - 75.3%<br>North Ayrshire - 63.6%<br>Perth & Kinross - 74.3%<br>South Ayrshire - 75.9%<br>Stirling - 78.3%<br><b>Scotland - 71.8%</b><br><b>Comparator Median (TARGET) - 75.3%</b> |  |  |
| ERC018  | Local  | Increase % of income raised by leisure services                  | 5%             | NA                        | 24.5%              | 16.9%              | 9.1%                      | 13.3%      | 14.6%      | 61.2%      | 16.9%                     | Target is based upon 5% increase on the income raised in corresponding quarter of 2022/23.<br>Q1 2022/23 =£385,689<br>Target for Q1 2023/24 - £385,689+5% =   |  |  |

| Code   | Code   | Short Name                                    | Current Target | 2021/22            | 2022/23            | 2023/24            | Q1 2022/23                | Q2 2022/23 | Q3 2022/23 | Q4 2022/23 | Q1 2023/24                | Latest Note   | Short Term Trend Arrow | Status |
|--------|--------|---|----------------|--------------------|--------------------|--------------------|---------------------------|------------|------------|------------|---------------------------|---|------------------------|--------|
|        |        |   |                | Value              | Value              | Value              | Value                     | Value      | Value      | Value      | Value                     |   |                        |        |
|        |        |   |                |                    |                    |                    |                           |            |            |            |                           | <b>£404,973</b><br><br>Income raised in Q1 2023/24 (£451,047) is representative of an 16.9% increase in revenue in comparison with Q1 2022/23.  |                        |        |
| CLS02  | Nat(b) | Cost per Library visit                        | £5.28          | £2.75              | Data not published | Data not published | Not measured for Quarters |            |            |            | Not measured for Quarters | <b>Moray</b> - Cost per library visit (2021/22) = £2.75 (Rank 12/32 Nationally, 2/8 in comparator group)<br>(Net expenditure - libraries £1,733,000 / 629,865 no. of library visits = £2.75 per visit)<br><br>Comparator Benchmarking Authorities:<br>East Ayrshire - £11.03<br>East Lothian - £6.70<br>Fife - £5.25<br>North Ayrshire - £6.73<br>Perth & Kinross - £2.57<br>South Ayrshire - £3.18<br>Stirling - £5.28<br><b>Scotland - £2.90</b><br><b>Comparator Median (Target) = £5.28</b> | ↑                      | ✓      |
| CLS05a | Nat(b) | Percentage of adults satisfied with libraries | 77.57%         | Data not published | Data not published | Data not published | Not measured for Quarters |            |            |            | Not measured for Quarters | <b>Data is for the period 2018-21</b><br><br><b>Moray</b> - % adults satisfied with libraries (2018-21) = 82.93% (6/32 Nationally, 3/8 in comparator group)<br><br>Comparator Benchmarking Authorities:<br>East Ayrshire - 68.23%<br>East Lothian - 82.5%<br>Fife - 72.5%<br>North Ayrshire - 86.07%<br>Perth & Kinross - 75.1%<br>South Ayrshire - 77.57%<br>Stirling - 85.7%<br><b>Scotland - 74.37%</b><br><b>Comparator Median (TARGET) - 77.57%</b>  | ↑                      | ✓      |






## 2. Service Level Priorities

### 2.0 (CP) A Sustainable Council: that provides valued services to our communities

| Code   | Code   | Short Name   | Current Target | 2021/22 | 2022/23            | 2023/24            | Q1 2022/23                | Q2 2022/23 | Q3 2022/23 | Q4 2022/23 | Q1 2023/24                | Latest Note   | Short Term Trend Arrow | Status |
|--------|--------|--|----------------|---------|--------------------|--------------------|---------------------------|------------|------------|------------|---------------------------|---|------------------------|--------|
|        |        |  |                | Value   | Value              | Value              | Value                     | Value      | Value      | Value      | Value                     |   |                        |        |
| ERC016 | Local  | Business Admin Review - Reduction in costs                                 | £200,000       | NA      | NA                 | NA                 | Not measured for Quarters |            |            |            | Not measured for Quarters | Savings of £100,000 for both Primary and Secondary settings.  | ?                      | ?      |
| CLS01  | Nat(b) | Cost per attendance of sport facilities (including swimming pools)         | £7.41          | £2.66   | Data not published | Data not published | Not measured for Quarters |            |            |            | Not measured for Quarters | <b>Moray</b> - Cost per attendance at sports facilities (2021/22) = £2.66 (Rank 4/32 Nationally, 2/8, in comparator group)<br>(Net expenditure - sports facilities including swimming pools £1,607,000 / 603,654 no. of attendances = £2.66 per attendance)<br><br>Comparator Benchmarking Authorities:<br>East Ayrshire - £1.72<br>East Lothian - £5.33<br>Fife - £4.68<br>North Ayrshire - £11.46<br>Perth & Kinross - £9.72<br>South Ayrshire - £7.41<br>Stirling - £14.56<br><b>Scotland - £6.43</b><br><b>Median of Comparators (TARGET) = £7.41</b> | ↑                      | ✓      |
| ERC028 | Local  | % of Sport & Leisure facilities that are rated B or better for condition   | 100%           | NA      | 61.5%              | NA                 | Not measured for Quarters |            |            |            | Not measured for Quarters | 13 Facilities rated for Condition. 8/13 are rated B or better.  | ?                      | ⛔      |
| ERC029 | Local  | % of Sport & Leisure facilities that are rated B or better for Suitability | 100%           | NA      | 100%               | NA                 | Not measured for Quarters |            |            |            | Not measured for Quarters | 7 Facilities rated for Condition. All 7 are rated B or better.  | ?                      | ✓      |



## 2. Service Level Priorities



### 2.1 (L) Improving Wellbeing of our population (CP) Our People: Provide opportunities for people to be the best they can be

| Code    | Code  | Short Name   | Current Target | 2021/22 | 2022/23 | 2023/24 | Q1 2022/23                | Q2 2022/23 | Q3 2022/23 | Q4 2022/23 | Q1 2023/24 | Latest Note   | Short Term Trend Arrow | Status  |
|---------|-------|--|----------------|---------|---------|---------|---------------------------|------------|------------|------------|------------|---|------------------------|---|
|         |       |  |                | Value   | Value   | Value   | Value                     | Value      | Value      | Value      | Value      |   |                        |   |
| ERC020  | MI    | Number of workstreams developed using the Changing Lives toolkit and processes                       | Data Only      | NA      | 21      | 3       | 7                         | 3          | 3          | 8          | 3          |   | ↓                      |  |
| ERC021  | Local | % Increase in number of participants in Changing Lives programmes                                    | 10%            | NA      | 171%    | 4.2%    | 35%                       | 50%        | 65%        | 171%       | 4.2%       | Annual target set at 10% increase in numbers from 2022/23 (245). 270/4 = 68 per quarter | ↓                      |  |
| ERC046a | Local | Total physical visits to library facilities (Static & Mobile) per 1,000 population during the period | Data Only      | NA      | 2429.3  | 695.4   | 489                       | 674.5      | 593.2      | 672.6      | 695.4      |   | ↑                      |  |
| ERC047a | MI    | Total digital visits to library facilities per 1,000 of population during the period                 | Data Only      | NA      | NA      | 206.3   | New indicator for 2023/24 |            |            |            | 206.3      |   | ?                      |  |
| ERC048  | MI    | Numbers of public attending a 'Wellbeing' Event during the period                                    | Data Only      | NA      | NA      | 870     | New indicator for 2023/24 |            |            |            | 870        |   | ?                      |  |

## 2. Service Level Priorities





### 2.2 (L) Building a better future for our children & young people. (CP) Our People: Opportunity for people to be the best they can be

| Code    | Code  | Short Name  | Current Target | 2021/22 | 2022/23 | 2023/24 | Q1 2022/23 | Q2 2022/23 | Q3 2022/23 | Q4 2022/23 | Q1 2023/24 | Latest Note  | Short Term Trend Arrow | Status  |
|---------|-------|---|----------------|---------|---------|---------|------------|------------|------------|------------|------------|--|------------------------|---|
|         |       |   |                | Value   | Value   | Value   | Value      | Value      | Value      | Value      | Value      |  |                        |   |
| ERC023  | Local | Increase the % of youth engagement and participation    | 5%             | NA      | 31.6%   | 7%      | N/A        | -7%        | 20%        | 31.6%      | 7%         |  | ↓                      |  |
| ERC023a | MI    | Number of young people engaged in Youth Work activities | Data Only      | NA      | 837     | 897     | 636        | 589        | 763        | 837        | 897        | The Youth Work team delivered 207 session involving 464 young people. 53 young people achieved Dynamic Youth Awards, 10 Hi-5 Awards and 10 JASs awards, In addition 433 young people participated in in Duke of Edinburgh activity. 45 of these completed their bronze award and 106 completed expeditions. 45 had completed two sections ( Volunteering, Skill, Physical or Expedition) | ↑                      |  |

| Code   | Code  | Short Name  | Current Target | 2021/22 | 2022/23 | 2023/24 | Q1 2022/23 | Q2 2022/23 | Q3 2022/23 | Q4 2022/23 | Q1 2023/24 | Latest Note | Short Term Trend Arrow  | Status  |
|--------|-------|---|----------------|---------|---------|---------|------------|------------|------------|------------|------------|-------------|---|---|
|        |       |   |                | Value   | Value   | Value   | Value      | Value      | Value      | Value      | Value      |             |   |   |
| ERC024 | Local | Number of musical performance opportunities delivered(Cumulative) | 20             | NA      | 90      | NA      | 7          | 10         | 77         | 90         | NA         |             |  |  |

## 2. Service Level Priorities

### 2.3 Workforce Development to meet demands and deliver priorities

| Code      | Code  | Short Name                                     | Current Target | 2021/22 | 2022/23 | 2023/24 | Q1 2022/23                | Q2 2022/23 | Q3 2022/23 | Q4 2022/23 | Q1 2023/24                | Latest Note  | Short Term Trend Arrow  | Status  |
|-----------|-------|--|----------------|---------|---------|---------|---------------------------|------------|------------|------------|---------------------------|--|---|---|
|           |       |  |                | Value   | Value   | Value   | Value                     | Value      | Value      | Value      | Value                     |  |   |   |
| ERDP.ERC1 | Local | No of ERDP's due to be carried out within year | 224            | NA      | 146     | NA      | Not measured for Quarters |            |            |            | Not measured for Quarters | Total Staff to receive ERDP's during year = 224                                |  |  |
| ERDP.ERC3 | Local | Education, Resources & Communities ERDP %      | 100%           | NA      | 65%     | NA      | Not measured for Quarters |            |            |            | Not measured for Quarters | This total does not include school/ELC based staff funded through ASN budgets. |  |  |