

		Moray Council			
			2021	2022	2023
1	Do you continue to provide a service similar to the Supporting People Programme - known as Floating Support in some areas - a service for vulnerable people in need of housing related support, aimed at helping them live independently? (Yes or No)	Yes			
2	If yes - What is your annual budget for this service? (£/year)	This service is not commissioned and provided in house. It is funded from the the Council's General Services budget. We cannot provide an accurate budgetary figure as some of the roles within the team have dual responsibilities (not all support related).			
3	What is the contract length for the existing program? (years)	As above - the service is provided in house.			
4	When does your current commissioning contract end? (month/year)	N/a			
5	Who is your priority cohort?	Transitional housing support to homeless applicants and also providing supporting to existing tenants at risk of homelessness.			
6	How many referrals does the current service receive per month? (#/month)	These are yearly stats so averaging at 28 per month over the 3 years	334	345	329
7	How many re-referrals (individuals having previously used the same service in the last 3 years) do you receive per month? (#/month)	We do not record re-referrals so unfortunately cannot provide this. Information that is not held falls under Section 17 of the Freedom of Information (Scotland) Act 2002 - Information not held.			
8	How many FTEs do you have working exclusively on this service? (#)	Currently 13 FTEs	10	12	13
9	How many external providers do you procure to deliver the service? (#)	As above , the service is provided in house.	0	0	0
10	What is the average length of the interventions or time on programme? (months per individual)	9 months per individual	9	9	9
11	Do you measure success in the program? If yes, what is the KPI measured?	Our sustainability rate for last year for Homeless applicants was 89%	89%		
12	If yes to question 11 - what has been the performance over the last 3 years?	89% for 2023, 88% for 2022 and 89 % for 2021	89	88	89