2023-24 Quarter to September Environmental and Commercial Services
Performance Report – Service Plan Performance Indicators

	PI Status		Long Term Trends		Short Term Trends
🔴	Alert	⬆️	Improving	⬆️	Improving
⚠️	Warning	➖	No Change	➖	No Change
✅	OK	⬇️	Getting Worse	⬇️	Getting Worse
❓	Unknown				
📈	Data Only				

1. Strategic Level Outcomes – PIs - (L) Developing a diverse, inclusive & sustainable economy (CP) Our Future: Create a vibrant economy

Code	Code	Short Name	Current Target	2021/22 Value	2022/23 Value	2023/24 Value	Q2 2022/23 Value	Q3 2022/23 Value	Q4 2022/23 Value	Q1 2023/24 Value	Q2 2023/24 Value	Latest Note	Short Term Trend Arrow	Status
ECSRMF14	Local	% of Moray Council fleet that is electric		8.58%	9.51%		Not measured for Quarters						⬇️	📈
ECSTTM03	Local	No of electric car charging points in Moray		41	59		Not measured for Quarters						⬆️	📈
ECSTTM03a	Local	No. of locations with direct access to suitable charging infrastructure		26	28		Not measured for Quarters						⬆️	📈

2. Service Level Outcomes – PIs - 2. Improving our Operations

Code	Code	Short Name	Current Target	2021/22 Value	2022/23 Value	2023/24 Value	Q2 2022/23 Value	Q3 2022/23 Value	Q4 2022/23 Value	Q1 2023/24 Value	Q2 2023/24 Value	Latest Note	Short Term Trend Arrow	Status
ECSEPBCC 02	Local	% Uptake of Primary School Meals for FSM Eligible Year Groups	78%	62.34%	75%		74.6%	76.8%	76%	75.7%	74.6%	Three days of strike action and a reduced menu for those schools remaining open has contributed to a fall in uptake during quarter 2, back to a similar % recorded during the same period last year.	⬇	🔺
ECSCON01	Local	No of Principal Inspections of council bridges undertaken	63	30	51		Not measured for Quarters						⬆	🔴
ECSEPBCC 02a	Local	% Uptake of Primary School meals for P6/7 (paid and free)	30%		38.6%		39%	42.1%	42%	37.5%	34.8%	Although uptake has fallen during quarter 2, it remains above target. Lowest uptake is with P6 cohort due to the change from free to paid.	⬇	✅
ENV6	Nat(b)	% of total household waste arising that is recycled	60%	52.2%			Not measured for Quarters					2022/23 data due to be published Autumn 2023	⬇	🔴

2. Service Level Outcomes – PIs - 3. Improved Service Delivery

Code	Code	Short Name	Current Target	2021/22 Value	2022/23 Value	2023/24 Value	Q2 2022/23 Value	Q3 2022/23 Value	Q4 2022/23 Value	Q1 2023/24 Value	Q2 2023/24 Value	Latest Note	Short Term Trend Arrow	Status
ECSRM04	Local	% of the public satisfied with the Roads Service			28%		Not measured for Quarters						❓	❓

2. Service Level Outcomes – PIs - 5. Environment/Climate Change

Code	Code	Short Name	Current Target	2021/22 Value	2022/23 Value	2023/24 Value	Q2 2022/23 Value	Q3 2022/23 Value	Q4 2022/23 Value	Q1 2023/24 Value	Q2 2023/24 Value	Latest Note	Short Term Trend Arrow	Status
ECSTTM01	Local	% of primary schools delivering bikeability	60%	80%	69%		Not measured for Quarters						⬇	✅
ECSTTM05	Local	Number of sustainable journeys recorded by the Travel Tracker Programme (Primary Schools)		210,769	318,346	141,911	39,555	87,494	104,916	103,015	38,896		⬇	📈

2. Service Level Outcomes – PIs - 8. Workforce Development - to meet demands and deliver priorities

Code	Code	Short Name	Current Target	2021/22	2022/23	2023/24	Q2 2022/23	Q3 2022/23	Q4 2022/23	Q1 2023/24	Q2 2023/24	Latest Note	Short Term Trend Arrow	Status
				Value	Value	Value	Value	Value	Value	Value	Value			
ERDP.ECS3	Local	Environmental & Commercial Services ERDP %	Data only		90%				90%	20%	35%		⬆	