

**THE MORAY COUNCIL
CIVIC GOVERNMENT (SCOTLAND) ACT 1982
LICENSING OF TAXIS AND PRIVATE HIRE CARS**

MAXIMUM CHARGES APPLICABLE TO HIRE OF TAXIS AND PRIVATE HIRE CARS FITTED WITH TAXI METERS

EXCLUSIVE HIRE

THE DISTANCE FARE

- a) For the first 1760 yards (1 Mile) £3.96
- b) For every additional 176 yards or part thereof (1/10th of a Mile) 33p

EXTRAS

- (1) WAITING A sum calculated at the rate of £22.00 an hour. Waiting time to be charged 5 minutes after customer informed of arrival of taxi.
- (2) SURCHARGES (Only one surcharge can be charged for each journey)
 - (a) For each hiring between 7.00 p.m. and 12 midnight on any day except Sundays, 24th 25th, 26th, 31st December and 1st and 2nd January a surcharge of £1.10.
 - (b) For each hiring between 12 midnight and 7.00 a.m. on any day except 25th, 26th and 27th December, 1st, 2nd and 3rd January a surcharge of £1.87 applies.
 - (c) For each hiring between 7.00 a.m. and 12 midnight on Sundays and Bank Holidays a surcharge of £1.65 applies.
 - (d) For each hiring between 7.00 p.m. on 24th to 7.00 a.m. on 27th December inclusive and between 7.00 p.m. on 31st December to 7.00 a.m. on 3rd January inclusive a surcharge of 50% on the basic fare, subject to a minimum fare (after allowing for the surcharge) of £7.10 .
- (3) For each hiring where more than four passengers are carried, a surcharge of 50% applies.
- (4) For each hiring pre booked, a surcharge of £0.55 applies.
- (5) A charge of £200.00 to every passenger fouling a taxi.

Complaints:

Any complaints regarding overcharging should be made in writing to the Moray Council Licensing department either by email to licensing@moray.gov.uk or by letter to Council Headquarters, High Street, Elgin IV30 1BX. The licence number of the vehicle or its driver and the name of the company (if any) should be quoted.

ALASDAIR MCEACHAN
Head of Governance, Strategy and Performance
May 30th 2025

Explanatory Notes

- 1. The Council is required to set maximum fares and charges for journeys in Taxis and Private Hire Cars fitted with Taximeters that it licences. Fares are reviewed at regular intervals of no more than 18 months. There is opportunity for the public and trade to participate in the setting on the levels of fares proposed in any review and taxi operators have the right to appeal against the fares and charges set down by the Council before they come into operation.
- 2. Please note that a taxi driver is not required to take you on a journey ending outside the Moray boundary. If the driver does agree to take you out with Moray, these maximum fares do not apply and it is up to you to reach agreement with the driver as to the fare. You should do this before you start.
- 3. The maximum fare you are required to pay is the sum calculated in accordance with the fares and charges above. These only apply within Moray.
- 4. If you are asked to pay VAT then this should be included as part of the fare and please ask for a proper VAT receipt.
- 5. It is up to you to decide whether you wish to give the driver a tip.
- 6. It is a criminal offence for you to take a taxi journey without having the money to pay