FOI Request - Noise Nuisance Complaints and Actions Taken - 101003873123

1. The number of complaints for noise nuisance received in the Moray Council area over the past three years. Please provide a figure for each year (i.e. 2025 so far, 2024 and 2023).

1187 Total number of complaints for noise nuisance

415 Total complaints in 2023 348 Total complaints in 2024

424 Total complaints in 2025

(up until 06/11/2025)

2. The number of complaints for noise nuisance received within Elgin by Moray Council in the past 3 years (2025 so far, 2024, 2023)

537 Total number of complaints for noise nuisance, in Elgin specifically

169 Total complaints in 2023

162 Total complaints in 2024

206 Total complaints in 2025 (up until 06/11/2025)

3. The number of complaints for noise nuisance that have resulted in direct action by the council so far in 2025. Please list the total number of actions taken and list the type of action taken and on how many occurrences said action was taken

4. The number of complaints for noise nuisance that have resulted in direct action by the council in 2024. Please list the total number of actions taken and list the type of action taken and on how many occurrences said action was taken

5. The number of complaints for noise nuisance that have resulted in direct action by the council in 2023. Please list the total number of actions taken and list the type of action taken and on how many occurrences said action was taken

Action Taken Code	2023	2024	2025
Advice Given ADVICE	145	159	174
Escalation Submission to Housing ESCSUB	0	2	0
Initial Written Warning Letter IWWL	14	9	9
Final Written Warning Letter FWWL	6	6	5
No Further Action NFA	192	173	221

Total Actions Taken:

357	349	409