

FOI Request - Adult Care & Support Services - 101003919162

Your current arrangements for care and support services for adults under 65. My request relates specifically to dispersed services for Mental Health (MH), Physical and Sensory Disability (PSD), and Learning Disability (LD).
Please provide responses to the following:

1. Contracted Arrangements	LD	MH
a) What contracted arrangements are currently in place for dispersed care and support services for adults under 65 (MH/PSD/LD)?	These are based on the needs of the people so varies	For MH people have the freedom to use SDS to meet their agreed outcomes that are within scope of the eligibility criteria this may be achieved through option 1,2 or 3 or a combination of all 3 options. There is a block funded contract with SAMH in addition to this.
b) Are these delivered via block contracts, frameworks, spot purchasing, or other models?	This varies based on need – we use all of these.	same as LD comment - use all types

2. Rates and Pricing

a) Do you operate a standard hourly rate and sleepover rate? If so, please provide rates for 2024/25 and 2025/26.	£24.89/hour	£30.93 for SAMH
---	-------------	-----------------

3. Do you apply rate enhancements for:

a) Complex care	Only if requested via a framework at the time of tender	the SAMH rate is a flat rate however there are enhanced rates for option 1 SDS in line with wider council. (not specific to MH)
b) Rurality	Only if requested via a framework at the time of tender	no
c) Weekends	No	no
d) Bank holidays	No	no
e) Mileage If yes, please provide the enhancement values for 2024/25 and 2025/26.	Only if requested via framework at time of tender – this varies.	no
f) If no standard rate exists, what is the average hourly rate paid?	n/a	as above for samh contract

4. Provider Landscape

a) How many providers currently deliver these services?		9 one block contract but under sds option 2's (triparty agreements several)
b) How is service volume distributed across providers (e.g., do a small number deliver most hours)?	A small number delivers the most hours	only one block contract for 500 hours per week

5. Market Challenges

a) What are the top three challenges currently affecting delivery of care and support services?	Staff recruitment, staff retention, financial constraints	same as LD comment
---	---	--------------------

6. Electronic Call Monitoring

a) Do you use an electronic call monitoring system?		no
b) If yes, what benefits or challenges have you experienced?		n/a
c) If no, what is the reason for not using one?		

7. Scotland Excel (SXL) Framework

a) Do you use the SXL Care & Support Framework for dispersed under 65 support packages?	yes	yes
b) If yes, what percentage of total hours and total spend does this represent?		unknown
c) If not, what are the reasons for non use?		