





2025-28 Quarter to March 2026 Operations & Environment Performance Report – Service Performance Indicators





PI Status		Long Term Trends		Short Term Trends	
	Alert		Improving		Improving
	Warning		No Change		No Change
	OK		Getting Worse		Getting Worse
	Unknown				
	Data Only				

Section 6 - Operational PIs														
Code	Code	Short Name	Current Target	2023/24	2024/25	2025/26	Q4 2024/25	Q1 2025/26	Q2 2025/26	Q3 2025/26	Q4 2025/26	Latest Note	Short Term Trend Arrow	Status
				Value	Value	Value	Value	Value	Value	Value	Value			
ECSEPBCC02	Local	Catering Services - % Uptake of Primary School Meals for FSM Eligible Year Groups	78%	76.22%	76.2%	76.42%	77.1%	76.4%	75.6%	75.8%	77.9%			
ECSEPBCC02a	Local	Catering Services - % Uptake of Primary School meals for P6/7 (paid and free)	30%	37%	35.35%	36.9%	36.5%	34%	36%	38.8%	38.8%			
ECSEPBCC04	Local	Catering Services - Total Food Cost as % of Total Income (Secondary Schools)	Data only	62%	56.9%	55.9%	56.72%	59%	60%	58.5%	55.3%			
ECSEPBCC12	Local	Catering Services - Total cost per meal (including staffing) (Primary Schools)	Data only	£3.69	£3.82	£4.06	£3.81	£3.44	£4.44	£4.28	£4.09			
ECSEPW02	Local	Waste Services - Net cost of waste collection and disposal per premise	Data only	£147.03	£137.63		Not measured for Quarters					Combined LGBF Indicators: ENV1a Net cost of waste collection £35.10 ENV2a Net cost of waste disposal £102.53		

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				Value	Value	Value	Value	Value	Value	Value	Value			
ECSRMF01	Local	Fleet Services - % Occasions where vehicles were available for use	94.50%	n/a	98.41%	99.22%	98.48%	99.17%	99.34%	99.34%	99.03%			
ECSRMF02	Local	Fleet Services - Unit cost per vehicle and plant maintenance	£250	£237	£246	£227	£232	£212	£204	£204	£288	Higher maintenance costs linked to the extended life cycle of vehicles due to capital restraints.		
ECSRMF14	Local	Fleet Services - % of Moray Council fleet that is electric	Data only	12.9%	15.7%	15.7%	Not measured for Quarters					No increase due to capital restraints		
ECSRMF15	Local	Fleet Services - No of Fleet EV Charging Points	109	91	103	103	103	103	103	103	103	No increase towards target due to capital restraints affecting infrastructure investment.		
ECSTCP01	Local	Car Parks - Average occupancy of all paid car parks in Elgin	55%	54%	52%	55%	51%	53%	57%	N/A	56%			
ECSTCP02	Local	Car Parks - Net income from Elgin Pay & Display car parks after revenue and capital maintenance	TBC	£387,589.00	TBC	TBC	Not measured for Quarters					Work ongoing around data collation and target.		
ECSTHAR03	Local	Dredger – Tonnage moved from internal harbours	Data only	7,072	8,240	11,740	0	1,760	7,700	2,280	0			
ECSTPT01	Local	Public Transport - Net unit cost per passenger per trip of the m-connect service	£8.10	£8.07	£7.24	£8.49	£6.93	£7.39	£7.82	£9.23	£9.52	Total subsidy per passenger (net unit cost per passenger) taken from Service Stats spreadsheet April 2026. Q3 and Q4 costs do not yet include Network Support Grant income for On-Demand services. Figures will be revised once all subsidies are applied.		
ECSTTM03	Local	Sustainable Travel - No of electric car charging points in Moray	Data only	65	66	66	Not measured for Quarters					There is a total of 31 publicly available EV Car chargers in Moray. They are located at: Burghead Cemetery Car Park Cluny Place Car Park, Buckie x 2 Cullen Square, Cullen Dufftown Community Hall High Street Aberlour Hopeman Harbour Keith Community Hub, Keith Ladyhill Road, Elgin Leask Road Car Park, Forres Enterprise Park, Forres (HIE) Linn Brae - Car and Bus Charger, Aberlour Lossie Green Car Park x 2 Lossiemouth Station Car Park, Lossiemouth Moray Council HQ Annexe Car Park, Elgin x 6 Moray Council Isla Bank Mills Site, Keith Moray Street Car Park - Elgin Northfield Terrace Public Car Park, Elgin Northport Car Park, Elgin		







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				Value	Value	Value	Value	Value	Value	Value	Value			
												Orchard Road Car Park, Forres Reidhaven Square, Keith Station Street, Rothes Tomintoul Car Park, Tomintoul Tulloch Park Car Prk, Forres Victoria Terrace, Aberlour There are an additional 35 non-public, one of which is a sole bus charger. They are located at: Ashgrove Depot - Swarco 1 x 6 Ashgrove Depot (Bus) Buckie Depot x 6 Buckie High School Cluny Square Car Park, Buckie Council HQ Car Park, High Street, Elgin x 2 Fochabers Depot x 5 Keith Community Education Centre Keith Depot x 6 Grounds Depot, Shore Street, Lossiemouth Milnes High School Moray Council March Road East Depot, Buckie Moray Council High Street x 2 Speyside High		
ECSTTM03a	Local	Sustainable Travel - No. of locations with direct access to suitable charging infrastructure	Data only	30	31	31	Not measured for Quarters					There is a total of 31 publicly available EV Car chargers in Moray – detailed above.		
ECSTTM10	Local	Sustainable Travel - Number of times the car charger points are used.	Data only	21,456	20,729	18,695	4,875	5,039	6,259	5,652	1,745	Only partial data available through CPS now that chargers have migrated through EZO. Publicly available chargers only and from Charge Place Scotland Report. Due to a change in the reporting format we are unable to provide information on sessions where 0kWh was taken so all sessions are included. Cluny Place Car Park, Buckie 24 Lossiemouth Station Car Park, Lossiemouth 143 Moray Council HQ Annexe Car Park, Elgin 507 Moray Council Isla Bank Mills Site, Keith 4 Northfield Terrace Public Car Park, Elgin 795 Tomintoul Car Park, Tomintoul 143 Tulloch Park Car Park, Forres 129 Grand Total 1745 Non-public chargers Ashgrove Depot - Swarco 1 - 404 Ashgrove Depot (Bus) - 83 Buckie Depot - 27		









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				Value	Value	Value	Value	Value	Value	Value	Value			
												Buckie High School - 371 Council HQ Car Park, High Street, Elgin - 87 Fochabers Depot - 346 Keith Community Education Centre - 52 Keith Depot - 9 Milnes High School - 62 Moray Council March Road East Depot, Buckie - 57 Speyside High School - 87 Grand Total – 1585 (not included in the value figure of the KPIs)		
ECSTTM18	Local	Active Travel - Number of cycle journeys made on shared use/national cycle network within Moray (from a set sample of counters)	Data only	292	N/A	597	Not measured for Quarters				We do not have full data for all of 25/26. Where data is available the first figure shows data for 25/26. Decrease or increase on previous year is shown in parentheses. Some of the counters are still not functioning fully and it is hoped that this will be remedied this financial year, resource and funding dependent. Forres-Kinloss 65 (+9) Kinloss-Findhorn 111(+19) Cullen Viaduct 49 (+36) Garmouth railway bridge – no data available Hopeman-Duffus 23 (+7) Glenmoray Drv 53 (-25) – full data for 24/25 not available Library 26 (-49) Shaw Place 128 (-39) Hopeman-Cummingston 0 (-54) no data available 25/26 Decora Bridge N-S – no data available Decora Bridge E-W 122 (+47) Elginshill 20 (-54) Leisure Centre – no data available Cathedral 36 (-27) Elgin – Lossie - no data available Waulkmill – 0 (-70) no data available 25/26			

Section 6a - Benchmarking Pls

Code	Code	Short Name	Current Target	2023/24	2024/25	2025/26	Q4 2024/25	Q1 2025/26	Q2 2025/26	Q3 2025/26	Q4 2025/26	Latest Note	Short Term Trend Arrow	Status
				Value	Value	Value	Value	Value	Value	Value	Value			
C&L04	Nat(b)	Cost of parks & open spaces per 1,000 population	£16,882	£18,652	£16,882		Not measured for Quarters					<p>Family Group Rank 2/8 National Rank 8/32</p> <p>East Ayrshire £7,129 East Lothian £36,942 Fife £25,512 Moray £16,882 North Ayrshire £23,842 Perth & Kinross £35,242 South Ayrshire £31,650 Stirling £27,980</p> <p>Family Group Average £25,647 National Average £21,998</p>	↑	✔
C&L05b	Nat(b)	Proportion of Adults Satisfied with parks and open spaces	87.0%	85.3%	82.3%		Not measured for Quarters					<p>Family Group Rank 6/8 National Rank 22/32</p> <p>East Ayrshire 82.0% East Lothian 87.0% Fife 83.7% Moray 82.3% North Ayrshire 80.7% Perth & Kinross 87.7% South Ayrshire 86.0% Stirling 88.3%</p> <p>Family Group Average 84.7% National Average 83.7%</p>	↓	⚠
ENV01a	Nat(b)	Net cost of waste collection per premise	£54.57	£41.45	£35.10		Not measured for Quarters					<p>Family Group Rank 1/8 National Rank 2/32</p> <p>East Ayrshire £60.65 East Lothian £78.11 Fife £76.64 Moray £35.10 North Ayrshire £65.16 Perth & Kinross £83.75 South Ayrshire £58.90 Stirling £155.90</p> <p>Family Group Average £76.78 National Average £77.26</p>	↑	✔

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				Value	Value	Value	Value	Value	Value	Value				
ENV02a	Nat(b)	Net cost of waste disposal cost per premise	£85.22	£105.58	£102.53		Not measured for Quarters					Family Group Rank 5/8 National Rank 15/32 East Ayrshire £121.57 East Lothian £76.78 Fife £97.21 Moray £102.53 North Ayrshire £108.45 Perth & Kinross £101.61 South Ayrshire £134.45 Stirling £83.46 Family Group Average £103.26 National Average £104.45	↑	⚠
ENV03a	Nat(b)	Net cost of street cleaning per 1,000 population	£10,884	£8,675	£8,083		Not measured for Quarters					Family Group Rank 1/8 National Rank 3/32 Angus £23,752 Argyll & Bute £14,528 East Lothian £10,410 Highland £11,644 Midlothian £15,328 Moray £8,083 Scottish Borders £12,686 Stirling £27,173 Family Group Average £15,451 National Average £17,869	↑	✅
ENV03c	Nat(b)	Street Cleanliness Score		N/A			Not measured for Quarters					This indicator has not been measured in Moray since 2012-13.	?	?
ENV04a	Nat(b)	Cost of roads per kilometre	£8,640	£7,608	£6,827		Not measured for Quarters					Family Group Rank 1/8 National Rank 5/32 East Ayrshire £8,820 East Lothian £18,450 Fife £13,953 Moray £6,827 North Ayrshire £14,143 Perth & Kinross £22,630 South Ayrshire £7,862 Stirling £18,673 Family Group Average £13,954 National Average £13,629	↑	✅

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				Value	Value	Value	Value	Value	Value	Value	Value			
ENV04b	Nat(b)	% of A class roads that should be considered for maintenance treatment	23.4%	26.8%	27%							Family Group Rank 4/8 National Rank 14/32 East Ayrshire 17.7% East Lothian 27.7% Fife 28.8% <i>Moray 27.0%</i> North Ayrshire 26.7% Perth & Kinross 40.2% South Ayrshire 23.4% Stirling 34.6% Family Group Average 28.3% National Average 30.6%		
ENV04c	Nat(b)	% of B class roads that should be considered for maintenance treatment	26.5%	21.0%	20.5%							Family Group Rank 1/8 National Rank 2/32 East Ayrshire 25.2% East Lothian 34.2% Fife 30% <i>Moray 20.5%</i> North Ayrshire 25.5% Perth & Kinross 35.4% South Ayrshire 28.6% Stirling 37.4% Family Group Average 29.6% National Average 34.6%		
ENV04d	Nat(b)	% of C class roads that should be considered for maintenance treatment	27.6%	22.7%	24.7%							Family Group Rank 1/8 National Rank 5/32 East Ayrshire 30.8% East Lothian 26.5% Fife 28.3% <i>Moray 24.7%</i> North Ayrshire 36.8% Perth & Kinross 33.8% South Ayrshire 37.6% Stirling 39.5% Family Group Average 32.3% National Average 34.2%		

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				Value	Value	Value	Value	Value	Value	Value	Value			
ENV04e	Nat(b)	% of unclassified roads that should be considered for maintenance treatment	30.7%	29.3%	32.0%		Not measured for Quarters					Family Group Rank 2/8 National Rank 11/32 East Ayrshire 37.0% East Lothian 37.7% Fife 33.1% <i>Moray 32.0%</i> North Ayrshire 30.5% Perth & Kinross 32.3% South Ayrshire 36.4% Stirling 46.6% Family Group Average 35.7% National Average 36.2%		
ENV06	Nat(b)	% of total household waste arising that is recycled	53.2%	56.2%	56.7%		Not measured for Quarters					Family Group Rank 1/8 National Rank 2/32 East Ayrshire 49.2% East Lothian 55.3% Fife 44.5% <i>Moray 56.7%</i> North Ayrshire 53.0% Perth & Kinross 50.9% South Ayrshire 53.3% Stirling 53.2% Family Group Average 52.0% National Average 44.3%		
ENV07a	Nat(b)	Proportion of adults satisfied with refuse collection	86.0%	75.7%	75.3%		Not measured for Quarters					Family Group Rank 7/8 National Rank 25/32 East Ayrshire 76.7% East Lothian 79.0% Fife 85.3% <i>Moray 75.3%</i> North Ayrshire 85.0% Perth & Kinross 81% South Ayrshire 85.3% Stirling 64.0% Family Group Average 79% National Average 78.3%		
ECSRMLGBF 06	Nat(b)	Overall % of road network that should be considered for maintenance treatment	32.92%	25.9%	27.6%	30.9%	Not measured for Quarters							

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				Value	Value	Value	Value	Value	Value	Value	Value			
ENV07b	Nat(b)	Proportion of adults satisfied with street cleaning	65.7%	57.7%	55.0%		Not measured for Quarters					Family Group Rank 8/8 National Rank 22/32 Angus 57.3% Argyll & Bute 66% East Lothian 73.3% Highland 62.0% Midlothian 63.7% Moray 55% Scottish Borders 65.7% Stirling 65.3% Family Group Average 63.5% National Average 57.0%	