From 1 April 2024, the way that we charge your rent will change.

The Rent Setting Policy sets out the framework that we follow to calculate Moray Council house rents.

Following an extensive consultation with tenants, housing applicants and key stakeholders, the Housing and Community Safety Committee agreed a revised Rent Setting Policy on 13 February 2024. Thank you to all who took part in the consultations. The opinions you shared with us were key to the review and were used to develop a new process for calculating rents.

The revised Rent Setting Policy will be implemented on 1 April 2024 and will:

- provide a clear process for calculating rent which is based on fair, consistent and transparent principles.
- make sure that the rent charge reflects the benefits and / or amenities of the property.
- reduce the number of separate service charges that tenants are asked to pay by adding some charges to the main property rent.
- offer a simpler charging system for tenants which will be easier to understand.
- generate enough income to support the delivery of quality services which are value for money.

In line with housing law, tenants will get a Notice to inform them about the changes to their rent.

To explain the changes in more detail, we have developed a Rent Setting Policy leaflet, which you can read on our website at

www.moray.gov.uk/RentSettingPolicyLeaflet. This leaflet tells you about:

- what the Rent Setting Policy is
- the standards that we must meet when setting rent
- how we set rents
- the attributes we take into account when we set rent
- the values we give to each attribute

- the affordability of rents
- what the revised Rent Setting Policy will mean in practical terms for tenants
- what it will mean for new tenants
- the annual rent increase