

Trading Standards Service Plan Summary – April 06 to March 07

1. Action to reduce incidents of doorstep consumer crime.
2. Reduce planned inspections of low risk businesses and offer business advice instead, including focus on business start-ups.
3. Implement Food Standards Agency code of practice for food law enforcement and National Inspection Programme.
4. Action to improve price-marking compliance, including trader awareness/education and enforcement action.
5. Compliance action against eBay sellers who offering illegal goods.
6. Advise packers about changes in Weights and Measures regulations.
7. Check compliance with new safety standard on children's clothing cords and drawstrings.
8. Test Transactions: -
 - a) Age restricted sales - tobacco and spray paint. (Including trader pilot of Access Moray Card Reader).
 - b) Spirits.
 - c) Powerful household cleaning products – labelling and safety in use.
 - d) Toys for under 36 months for heavy metals and phthalates.
 - e) Hair dyes (levels of hazardous active ingredients).
 - f) Table decorations for compliance with fire safety standards.
9. Credit Advertising – take part in national compliance sweep.
10. Weight checks on pre-packed solid fuel at filling stations.
11. Compliance with car fuel economy display requirements.
12. Action to make abandoned petrol tanks safe.
13. Action to assist consumers to use alternative dispute resolution (ADR) in consumer disputes.
14. Participate in National Consumer Week.
15. Action to improve financial awareness and literacy.
16. Gain certification of Money Advisers under Debt Arrangement Scheme.

17. Implement money advice quality system.
18. Implement system for recording money advice service data on client and casework profiles.
19. Write Trading Standards risk register – specifies risks to service provision, risks associated with not providing service and how we minimise the risks.
20. Develop and increase awareness of the Service's vision, values, objectives and goals.