

getting
it right
for every child
in Moray

Standards

For Parents and Carers

Standard 1: Your child is at the centre of the work that we do

When we make decisions about your child, we will ask what he/she thinks – dependent on his/her age and ability to understand – and we will record this in line with our organisation's policies.

Standard 2: Our work takes account of your child's immediate and long term need

From when we first notice your child may need support, we will consider all aspects of his/her life to help offer support in the short and long term.

Standard 3: We respect your's, and your child's, right to confidentiality

You can find out more about this in the leaflet 'Consent to Share Information – Information for Parents/Carers'.

Standard 4: We ensure that Moray's children and young people are safe

We will ensure that we only share information when it is necessary and where it is important to ensure your child is supported and helped to stay safe. Every organisation has a Child Protection Officer who can give you further information.

Standard 5: We help to make sure your child can reach his/her potential and do not discriminate against him/her on any level

We will respect you and your family and work creatively to build on your strengths. We work to the highest standards.

Standard 7: Our work focuses on finding solutions

We will try to find solutions and focus on this in our work and in meetings.

Standard 8: We build a team around your child

A Lead Professional will co-ordinate a team of people to meet your child's needs. We will work to one action plan to ensure your child gets the right help at the right time.