

Safer & Stronger

Antisocial Behaviour Business Plan

2010 - 2011



Table 1 – Outcomes

Ref	Outcome	Indicator	Source of Data	Target Area	Baseline	2009-2010	Final Target 2011
1	Disregard for community						
	Long term reduction of behaviour which shows disregard for the community	Number of Noise Complaints	1) Grampian Police 2) The Moray Council ASB Unit 3) The Moray Council Environmental Health		920		Reduction on baseline figure
		Number of incidents of Rowdy Behaviour (Breach of the Peace, Urinating and Drunk and Incapable)	1) Grampian Police 2) The Moray Council ASB Unit		1920		Reduction on baseline figure

Ref	Outcome	Indicator	Source of Data	Target Area	Baseline	2009-2010	Final Target 2011
2	Acts directed at people						
	Long term reduction in incidents of neighbour disputes	Number of reported neighbour disputes	1) Grampian Police 2) The Moray Council Housing 3) RSLs (Langstane, MHP, Hanover, Grampian)		240		Reduction on baseline figure

Ref	Outcome	Indicator	Source of Data	Target Area	Baseline	2009-2010	Final Target 2011
3	Environmental damage						
	Reduce graffiti and the negative impact it has on members of the community.	Number of instances of graffiti	The Moray Council ASB Unit	All of Moray	56		Reduction on baseline figure
	Reduce Vandalism and the negative impact it has on members of the community	Number of reported incidents of Vandalism	Grampian Police		1260		Reduction on baseline figure
		Number of incidents of Vandalism in schools	The Moray Council Property Services		240		Reduction on baseline figure
	Reduce incidents of litter, dog fouling & fly tipping	Number of reported incidents of litter	1) Community Wardens 2) The Moray Council Environmental Protection		148		Reduction on baseline figure
		Number of reported incidents of dog fouling	ASB Unit		140		Reduction on baseline figure
		Number of reported incidents of fly tipping	1) The Moray Council Environmental Protection		220		Reduction on baseline figure

Ref	Outcome	Indicator	Source of Data	Target Area	Baseline	2009-2010	Final Target 2011
4	Misuse of public space						
	Reduce misuse of public space	Number of instances of underage drinking	Grampian Police	All of Moray	208		Reduction on baseline figure
		Number of offences of drinking in a public place	Grampian Police		45		Reduction on baseline figure

Ref	Outcome	Indicator	Source of Data	Target Area	Baseline	2009-2010	Final Target 2011
5	Agencies performance in tackling antisocial behaviour						
	Provide co-ordinated and consistent multi agency response to ASB and increase satisfaction with response and support	Number of referrals to ASB Panel	The Moray Council ASB Unit	All of Moray	No baseline figures Information only		Maintain use of ASB Panel
		Satisfaction with overall service from ASB office	ASB Customer Satisfaction Survey		The Moray Council 80%		Increase in proportion satisfied
		% of respondents who rate the follow up contact from Community Wardens as excellent or satisfactory	ASB Customer Satisfaction Survey (manner, advice given, action taken, update on progress)		86%		Increase in level of satisfaction

Table 2 – Outputs

Output Ref	Outputs	Measure	Lead Agency	Baseline	2009-2010	Target 2011
1	Disregard for Community					
a	GFRS to carry out education sessions for individuals referred for ASB	Number of sessions	GFRS	2		Maintain education sessions for individuals referred to GFRS for ASB
		Number of individuals		12		
b	Negotiate ABCs to change behaviour	Number of ABCs negotiated	All agencies	17		

Output Ref	Outputs	Measure	Lead Agency	Baseline	2009-2010	Target 2011
2	Acts Directed at People					
a	Community Wardens to carry out patrols	Number of patrols carried out	Grampian Police	1526		Increase number of overt pro-active patrols
b	Community Wardens to investigate allocated ASB incidents	Number of ASB incidents attended by CWs	Grampian Police	942		All allocated incidents investigated
c	Use media and Community Councils to provide positive feedback to the community	Number of newspaper articles/feedback provided to Community Councils	The Moray Council ASB Unit/Community Council Liaison Officer	45		Increase number of opportunities to promote the positive Community Safety message through the media and communities

Output Ref	Outputs	Measure	Lead Agency	Baseline	2009-2010	Target 2011
3	Environmental Damage					
a	Issue Fixed Penalty Notices for litter, dog fouling and fly tipping	Number of Fixed Penalty Notices issued	The Moray Council ASB Unit	2		Increase in the number of Fixed Penalties issued
b	Provide graffiti removal service	Number of instances of graffiti removed within timescales	The Moray Council DLO	56		Remove reported graffiti within stipulated timescales
c	Deploy CCTV to identified ASB hotspots	Number of +ve deployments - ASB reduced	The Moray Council ASB Unit	5		

Output Ref	Outputs	Measure	Lead Agency	Baseline	2009-2010	Target 2011
4	Misuse of Public Space					
a	Grampian Police will enforce legislation around misuse of public space	Number of Drunk & Incapable charges	Grampian Police	64		Reduction in misuse of public space
		Number of offences of urinating/defaecating		91		
b	Record number and location of recovered needles from public places	Number of needles	The Moray Council Environmental Protection	153		
		Number of locations		10		

Output Ref	Outputs	Measure	Lead Agency	Baseline	2009-2010	Target 2011
5	Agencies Performance in Tackling Antisocial Behaviour					
b	Provide ASB service	Number of complaints received via ASB helpline, TMC website and from other sources	The Moray Council ASB Unit	H = 85 W = 50 O = 320		Increase number of reports received

Table 3 Resources

Outcome	Funding Recipient	Planned spend ASB funding 2010/11	Total ASB Funding	Mainstream resources allocated
1) Disregard for the community				
To reduce Noise Complaints				
To reduce the incidence of Rowdy Behaviour				

Outcome	Funding Recipient	Planned spend ASB funding 2010/11	Total ASB Funding	Mainstream resources allocated
2) Acts directed at people				
To reduce Neighbourhood Disputes				
Community Wardens		190000		
Street Football		3000		

Outcome	Funding Recipient	Planned spend ASB funding 2010/11	Total ASB Funding	Mainstream resources allocated
3) Environmental damage				
To reduce the incidence of Graffiti				
Graffiti Removal		13000		

Outcome	Funding Recipient	Planned spend ASB funding 2010/11	Total ASB Funding	Mainstream resources allocated
4) Misuse of public space				
To reduce Antisocial Driving				
To reduce Underage Drinking				
To reduce Drinking in Public Places				
CCTV		5000		

Outcome	Funding Recipient	Planned spend ASB funding 2010/11	Total ASB Funding	Mainstream resources allocated
5) Agencies performance in tackling antisocial behaviour				
To provide a high standard of service				
Helpline		500		
Legal Support		2000		
Training		3000		
Running Costs		7100		

* Community Wardens are used across the board generally but have not been itemised in terms of funding.