



**The Moray Council
Moray Leisure Centre
Service Level Agreement Consultation**



1. Do you use the Moray Leisure Centre Facilities? Please circle as appropriate	Yes / No
If not, please explain why	
If you have answered No above please go to Question 6	

2. When you last visited the Moray Leisure Centre how satisfied were you with your experience?									
(Please tick in the below under the appropriate number) 1 being very dissatisfied – 10 being very satisfied									
1	2	3	4	5	6	7	8	9	10
If you have ranked 5 or below, please explain why									

3. From the following rank please mark which are your top <u>3 priorities</u> when using the Moray Leisure Centre (1 being your top priority)			
Value for money		Physical accessibility	
Ease of booking arrangements		Qualified and trained staff	
Opening times		Range of activities available	
Cleanliness		Quality of service	
Childcare facilities		Safety	
Catering services		Other	
If Other, please specify:			

4. Why do you use the Moray Leisure Centre?			
Physical health benefits		General fitness	
Social benefits		Mental health benefits	
Sports training		Children's lessons	
Pre-School nursery		General recreation	
Spectator		Complimentary	
Relaxation		Children's parties	
Health / Beauty sessions		Café	
Childcare		Other	
If Other, please specify:			

5. What is good about Moray Leisure Centre at present?

Please list up to 3

6. What could be improved at Moray Leisure Centre?

Please list up to 3

7. Do you feel the Moray Leisure Centre provides a balanced programme of activities for all ages, abilities, race, gender etc

(Please tick below under the appropriate number)

1 being not very balanced– 10 being very balanced

[illegible]

Please provide comments if you scored 5 or less

[illegible]

8. What services / activities would you like to access at Moray Leisure Centre which are not currently available?

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Personal Information:

Under 15	16 to 24	25 to 44	45 to 64	65 and upwards

Gender (please tick)	Male		Female	
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Post Code	
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Thank you for taking the time to complete this questionnaire.