

## **What is the aim of the service?**

Our aim is to help the elderly and those living with a disability who require to have adaptations carried out to their home get help to have these works carried out.

Please note that we are unable to help Council tenants who should contact their local Access Point or Area Housing Office for assistance.

## **How much will this service cost?**

Moray Council's Care & Repair service is a free service. In most cases financial assistance may also be available and we can help you to complete a Housing Grant application form.

## **If I use your service am I obliged to carry out the work?**

No, you are under no obligation. You can inform us at any time that you no longer want assistance. However, you may have to pay consultant's fees if you decide not to go ahead.

## **Who will do the work?**

We will help you to obtain estimates from suitable contractors. If necessary we will also help you contact suitable consultants who can provide plans.

## **Will I receive financial assistance toward the cost of the work?**

Most work will be eligible for grant funding however, you may have to contribute to the cost. For work that doesn't qualify for grant funding we can still offer you our advice and information service. Every application is different and in many cases we will need to assess your individual circumstances.

## **How much will my home be disturbed?**

Professional tradesmen will be able to complete many different types of adaptations with a minimum of disruption.

## **How can Moray Care & Repair Help me?**

- We can offer advice and information to help you decide what adaptations are needed in your home.
- If you qualify for financial assistance we can help you get estimates for the work so that you know how much it will cost.
- We can help you to fill in a Housing Grant application form and in some cases we will direct you to other organisations that might be able to help.
- If you want us to, we can arrange for a pension check to make sure that you are claiming all the benefits to which you are entitled.

## What works can get done ?

- Remove the bath and install a level access shower.
- Provide a stair lift
- Provide an external ramp
- Alter the internal layout of your house
- Door widening
- Other adaptations may also be considered

If you need information from the Moray Council in a different language or format, such as Braille, audio tape or large print, please contact Project Officer on 01343 563319 or at [equalopportunities@moray.gov.uk](mailto:equalopportunities@moray.gov.uk)

## How do I access this service?

If you are eligible and would like to make use of this service you can contact us by phone, post or email.

Phone:  
0300 1234 566 and ask for the Home Improvement Team

Write:  
Environmental Services  
Housing and Property  
The Moray Council  
PO Box 6760  
Elgin  
IV30 9BX  
Email:  
[homeimprovementteam@moray.gov.uk](mailto:homeimprovementteam@moray.gov.uk)

## What happens next?

When you contact us we will arrange to visit you at home so that we can look at the work and discuss your enquiry. If we decide you are eligible to make a grant application we will also help you to fill in the form.

## SCHEME OF ASSISTANCE



## Moray Care & Repair Disabled Adaptations

- Do you live in the Moray area?
- Does your home need to be adapted to suit your needs?
- Are you a home owner, liferenter or private tenant?

If you answer YES to all of the above questions then you may be eligible for help from Moray Council's Care & Repair scheme.