

## SERVICE DESCRIPTION FORM

<b>Department:</b> Education and Social Care	
<b>Name of Service:</b> Support Services	
<b>Income:</b>	<b>(£000's)</b>
Rental Income	10
<b>Description:</b>  These are services provided on behalf of the Council through contractual arrangements. Spot purchased services for individual children and young people in residential care and through external fostering agencies are covered in the form 'Out of Area Placements and Total Cost Packages'	
Service	Cost
Residential Care – young people with social, emotional and behavioural difficulties	
Residential Care and Education – young people on the autistic spectrum or with complex communications needs	
Residential, family based and non-residential respite for children with a disability	
Supporting Moray Families – family assessment and support service for children up to and including primary school age	
Moray Youth Action – support service for young people and families of secondary school age	
Children's rights and advocacy service for children and young people in residential care and child protection	
Support service for young carers	
Safer Stronger Families – abuse recovery project	
Violence Against Women – support for women in dispersed properties and information worker for professionals, school pupils and general public	
North East of Scotland Child Protection Committee – fixed contribution to costs of NESPC	
Moray Interagency Development Assessment Service – MIDAS is for young children with signs of disability.	
Surestart Health Visitor Project – earlier intervention by health visitors through access to nursery nurses	
CALM – advice, consultation and support for staff handling complex cases involving mental wellbeing issues	
Couple Counselling (risk of family break-up) and Family Mediation (positive separation in the interests of the children) service.	
Rape & Abuse Line – contribution to overall cost of service	
Children's Hospice Association – contribution to national service	
<b>Outcomes/ Impact:</b>  Outcomes: (a) In 2010/11 100% of children and young people entering residential care had care plans	

completed in 4 weeks (this performance indicator has been discontinued in 2011/12 through arrangements to establish single plans rather than service specific ones).

- (b) Children and young people overall receiving community support services showed 71% of positive outcomes on closure or review (against a target in 2011/12 of 72%).
- (c) All families referred to Supporting Moray Families Project received a response within 2 weeks of referral (this met the target in 2011/12 of 100%)

The support services summarise above make a contribution to the Council and SOA priorities.

#### Contribution to Council Priorities

- (a) Ensuring that children who require additional support receive it in a co-ordinated fashion from public agencies.
- (b) Protection children, young people from neglect, abuse, violence and sexual exploitation.
- (c) Maintaining stable placements for children looked after away from home.

#### Contribution to SOA

- (a) Our children are more ambitious and confident and young people are able to fulfil their potential
- (b) Our children have a better start to life and are ready to succeed.