SERVICE DESCRIPTION FORM

Department: Education and Social Care

Name of Service: Performance and Strategy Team

Income: (£000's)

NHS Contribution to GIRFEC post 7

Description:

Reviewing Team

In Elgin, serving the whole of Moray:-

- (a) Arranging, chairing and minuting child protection case conferences (51 initial and 89 review case conferences in 2011-12, @ between 28 and 38 per quarter) and statutory reviews for looked after and accommodated children (205 reviews in 2011-12 @ between eight and 27 per month). Reviews for looked after children are subject to statutory regulation. Child protection case conferences are also subject to national guidance, inter-agency protocols and local procedures, as well as intense external scrutiny.
- (b) Administrative processes to support these functions and to meet recording and performance reporting requirements.

Performance Improvement Team

Based currently in Elgin:-

- (a) Collation and analysis of performance data
- (b) Quarterly performance management reports
- (c) Supporting self-evaluation at team, service or divisional level
- (d) Supporting improvement activity, including, where appropriate, the development of policy, strategy and procedures and their implementation.
- (e) Supporting external scrutiny processes and liaison with the Care Inspectorate.

Outcomes/Impact:

Outcomes:

- (a) The % of initial child protection case conference held within planned timescales in 2011/12 was 100% in every quarter (the same for 2010/11).
- (b) The % of review child protection case conference held within planned timescales in 2011/12 was 85% (87% in 2010/11)

Contributions to Council and SOA priorities will be identical with those for the service as a whole, as the functions of the team are to support the service in achieving its outcomes and other objectives.