SERVICE DESCRIPTION FORM

Department: Education and Social Care

Name of Service: Social Work Training Team

Income: (£000's)

Description:

The social work training team seeks to provide a responsive learning and development service to Moray Council staff and partners. This is so that we can support service users and their families in a positive and meaningful way by providing learning opportunities to individual workers, teams, the organisation and volunteers. The team is based in Elgin but provides a Moray-wide service.

A detailed training needs analysis is carried out on an annual basis. This helps to identify specific themes and issues, support staff to attain skills, knowledge and share experience appropriate to their role.

Training is delivered with the following drivers:-

- Legislation; Scottish Vocational Qualifications (SVQ), Health and Safety, Child Protection and Adult Support & Protection, Risk Assessment and Management & Learning from Serious Case Reviews.
- Scottish Government priorities and policy documents; Dementia Strategy, Reablement, Integration of Health and Social Care, Citizen Leadership, Self Directed Support, Getting it Right for Every Child (GIRFEC) and Child Protection.
- Scottish Social Service Council; regulatory requirements, social work qualification, through student placements, registration requirements of newly qualified social workers (PRTL) & continuous professional development. Social workers need to meet training and learning requirements to maintain their registration.
- Policy; supervision, challenging behaviour, information sharing & inductions
- Service led requirements; homecare induction, chronologies, lifestory, graphic facilitation, report writing and court skills.

The training team gathers information from various methods e.g. analysis of employee review development plans, evaluations and legislative requirements to identify current and future training on an annual basis. A programme and timescales are pulled together into an annual training plan reported to committee.

The table below identifies the training delivered.

Training Figures 2011/12	No of People Attending
Regulation & new requirements	1,243
Child Protection & Adult Support & Protection	1,650
Continuous Professional Development & Post Registration	110
Training & Learning	
Professional & Certificated qualifications SVQ, Graduate	150
Certificate and Modular Training	

Outcomes/Impact:

The training delivered by the team is closely related to outcomes to be achieved by the service as a whole.

Contribution to Council priorities:

- (a) Ensuring that children who require additional support receive it in a co-ordinated fashion from public agencies.
- (b) Protection children, young people from neglect, abuse, violence and sexual exploitation.

Contribution to SOA:

- (a) Our children are more ambitious and confident and young people are able to fulfil their full potential.
- (b) Our residents live healthier, sustainable lives safeguarded from harm.

Other Scottish Government expectations:

The Scottish Government expects its initiatives eg. adult support and protection, GIRFEC, self directed support, etc to be supported by appropriate staff training and development programmes and for training and learning opportunities to be available to registered social workers enabling them to meet registration requirements.