

SERVICE DESCRIPTION FORM

Department: Education and Social Care - Community Care	
Service: Maybank Challenging Behaviour	
Income	(£000s)
Description: Maybank is a residential service for adults with a range of support needs including learning disability and autism and who present extremely challenging behaviour. Maybank was formerly operated via a commissioning arrangement with an external organisation. Following the end of the contract on the 31 st March 2012, Maybank was brought into the Moray Council and is now a Council operated service. The service users who live in Maybank present a risk to themselves and to others because of their extreme challenging behaviour. The support that is needed requires special training and team working by the staff group in order for the people who live there to be as independent as possible and to remain within their own community. The staff provide 24/7 cover and are proactive in seeking ways to improve the quality of life for these people. A partnership approach is used including parents and carers the Community Learning Disability Team and MHS psychiatric services. The service is inspected by both the Care Inspectorate and the Mental Welfare Commission. This is an essential service.	
Outcomes / impacts: The Home Care Service makes a direct contribution to the realisation of the following Single Outcome Agreement National Outcomes. (i)National Outcome 2 - We realise our full economic potential with more and better employment opportunities for our people. (ii) National Outcome 6 - We live longer, healthier lives. (iii)National Outcome 11 - We have strong resilient and supportive communities where people take responsibility for their own actions. (iv) National Outcome 15 – our public services are high quality, continually improving, efficient and responsive to local people's needs.	