

SERVICE DESCRIPTION FORM

Department: Education and Social Care - Community Care

Service: Moray Resource Centre (MRC)

Income	(£000s)
Cafe Income	17
Client Income	2
Total	19

Description:

Moray Resource Centre is a specialist service based in Elgin for adults with a physical or sensory disability who live in Moray. The service offers support to people with a disability to help them adjust to loss and change, maximise their independence and gain self-confidence. Allocated resource workers offer a personalised service to meet need. Service users may opt to access the day service or have support on an outreach basis or a combination of both. The majority of service users have an acquired disability and many have a deteriorating condition. Resource workers work closely with service users offering emotional support, information and advice. Service users are supported with many issues and difficulties such as housing needs, financial issues, access to other services, welfare benefits etc. Service users who attend the day service also benefit from giving and receiving peer support, taking part in, and delivering, centre-based activities whilst having an opportunity to socialise. Carers provide assistance with personal care to those who need this whilst attending the service. There is a café within the centre which offers training placements for service users and people seeking employment. Service users are actively involved in the delivery and development of the service. In 2012/13 there are 117 service users who regularly use the service.

The centre is also a community resource and is used by local disability support groups at weekends and in the evenings. Other services based within the centre include the Independent Living Centre and Information Service, the Blue Badge Scheme, the Welfare Benefits Team, Elgin Desktop Publishing Project and the Moray Companion, a talking newspaper for visually impaired people.

Outcomes / impacts:

Moray Resource Centre makes a direct contribution to the realisation of the following Single Outcome Agreement national outcomes.

- (i) National Outcome 6 - We live longer, healthier lives.
- (ii) National Outcome 11 - We have strong resilient and supportive communities where people take responsibility for their own actions.
- (iii) National Outcome 15 – our public services are high quality, continually improving, efficient and responsive to local people's needs