

SERVICE DESCRIPTION FORM

Department: Environmental Services																
Service: Environmental Health																
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<p>Description:</p> <p>Environmental Health provides inspection, education, regulation, advice and guidance on matters ranging from Food Safety, Contaminated Land, Animal Services, Health and Safety, Air quality, Public Health and Licensing.</p>																
Function	Current Level of Service Statutory Minimum/ Statutory Plus/ Discretionary	Comment														
Food Hygiene Inspection/ registration/ approval/ complaints/ Enforcement	Below Statutory Minimum	Frequency of inspection set nationally by Food Standards Agency. We do not meet these standards except for high risk premises.														
Food Hygiene Training	Statutory Minimum	Very little done, currently considering training programme for new cross contamination regulations, but will seek to recover cost.														
Health and Safety Inspection/ complaints/ enforcement	Statutory Minimum	Frequency of inspection set nationally. We do not exceed these standards.														
Contaminated Land	Statutory Minimum	Register and strategy in place. Level of service is as expected for this area of work.														
Pest Control	Statutory Plus	We have duties to control pests and public health risks. We do not have to provide a pest control service. However income for this service recovers the full cost.														
Animal Health and Welfare	Statutory Minimum	We provide a level of cover to meet statutory functions only.														

Dog Warden	Statutory Minimum	Reactive service only.
Air Quality	Statutory Minimum	Air quality report produced.
Public Health, Private Water Supplies, Public Health Housing, Abandoned Vehicles, Noise and Smoking.	Statutory Minimum	We provide a level of service that is considered reasonable to meet statutory minimum standards.
Licensing	Statutory Minimum	Demand led
Community Safety	Statutory Plus	Meet a minimum standard, however the work of the wardens in education, mediation, neighbourly disputes etc. could be considered to be over and above the statutory elements but this is moving towards a preventative approach as advocated by the Christie Report.

Outcomes / impacts:

Maintain and improve standards relating to food safety, health and safety, environmental protection, public health, and animal health and welfare so that the quality of life of those living in and visiting Moray is enhanced.

Single Outcome Agreement

1. Healthier Citizens

The work of Environmental Health directly contributes to this outcome through the variety of functions carried out related to environmental protection, public health and quality of life.

2. Adults living healthier, sustainable, independent lives safeguarded from harm.

Environmental health contribute directly to this in the role of community safety through the work of the anti social behaviour unit and also indirectly ensuring the public health and safety.

3. A more prosperous and fairer Moray

By providing advice, education and support Environmental Health helps business to comply with legislation, allowing legal operation, growth, export and marketing opportunities. They ensure fair operating conditions through consistent approaches.

Staff Information

Staffing structure under review as part of DBS.

