

## SERVICE DESCRIPTION FORM

<b>Department: Environmental Services</b>	
<b>Service: Waste Management</b>	
<b>Income</b>	<b>(£000s)</b>
Fee Income	2,366
<p>The major service income is from Trade Waste collections and trade disposal charges at the Dallachy Landfill Site. These charges are calculated annually to ensure full cost recovery. Other service provision income comes from the Bulky Household Waste Collection service and a few small external contracts for Collection and Street Sweeping. There is currently a substantial income derived from the sale of recyclable material.</p>	
<p><b>Description:</b></p> <p>The Waste Management Service undertakes the following functions :-</p> <ul style="list-style-type: none"><li>• Waste/Recycling collection</li><li>• Waste Disposal</li><li>• Street Cleaning</li><li>• Provision of Public Conveniences</li></ul> <p>The service's main focus is to develop and implement changes to Waste Strategy to meet the Scottish Government's Zero Waste Plan Targets for recycling and diversion of Biodegradable Municipal Waste from landfill. Landfill tax is currently at £64 per tonne and rising at a rate of £8 per tonne annually.</p> <p>The waste collection service operates from four Depots across Moray and provides a statutory residual waste collection service to 42,750 domestic properties and a collection service to 1560 commercial properties. A kerbside recycling service for glass, paper, cans and green/food waste is also provided to all domestic properties and plastics in rural areas (in the process of being extended to all urban areas). A bulky uplift service is provided to all domestic properties on a charge basis.</p> <p>The statutory waste disposal element of the service relates to the disposal of all waste and recyclables collected either through kerbside collections or from 8 Recycling Centres and 50 Recycling points across Moray. The service operates a Waste Treatment facility in Elgin and a landfill site at Dallachy both of which, along with the Recycling Centres, operate under strict either Waste Management Licensing or Pollution Prevention and Control permits which are regulated by the Scottish Environment Protection Agency (SEPA)</p> <p>The statutory Street Cleaning service covers all publicly accessible Council owned property which is open to the air and includes 1540km of streets, providing and servicing over 900 litter/dog bins and litter picking road verges. We have to maintain the standard of cleanliness in accordance with the Code of Practice on Litter and Refuse.</p> <p>Of the Council's 33 Public Toilets, 31 are managed and maintained by the Service with two at Craigellachie being looked after by the local community who receive an annual grant from the Council for this. All toilets are unmanned facilities, open 24hrs per day with 11 only open over the summer months. The service works with local voluntary groups regarding the opening and closing of some of the facilities. The</p>	

provision of public toilets is not a legal obligation on the Council.

Waste education and monitoring is a key function within the service to ensure the public fully participate in recycling to achieve targets and are aware relating to waste prevention/minimisation. Education also extends to presentations/events in schools and with local groups on issues such as litter, fly tipping and dog fouling.

**Outcomes / impacts:**

The Waste Management service makes a direct contribution to the output requirements under the Single Outcome Agreement's Outcome Delivery Plan for Carbon Management in respect of:-

- Reducing the tonnage of BMW (Biodegradable Municipal Solid Waste) being landfilled
- Increasing the percentage of Municipal Waste (MSW) recycled or composted

The service is also addresses the following 'Best Value for Moray' Key Outcomes:- Our local people live in an attractive natural and built environment that is sustainable and enhanced for future generations

- Reducing local impact on the environment through improving recycling rates
- Maintaining the cleanliness of parks, public open spaces and streets

Statistics for waste and litter are a Statutory Performance Indicator and are published annually by Audit Scotland.

Waste statistics are provided to SEPA using the on-line WasteDataFlow system and reported either monthly or quarterly as required with quarterly and annual outputs.

The targets set by Scottish Government for recycling and diversion of waste are not statutory, but there is an expectation that they will be met under the Scottish Government's Zero Waste Plan and each authority's Single Outcome Agreement. However the Zero Waste (Scotland) Regulations 2012 determine what local authorities must do by way of service provision to aid progress towards recycling targets.

Local Environmental Audit and Monitoring System (LEAMS) is used to supply data for the Statutory Performance Indicator for street cleanliness and is audited by Keep Scotland Beautiful.