

## **The Moray Council Museums Service**

### **Collections Management**

# **Collection Care Strategy and Plan**

February 2010

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# Collections Management – Collections Care Strategy and Plan

#### Context

The Collections Care Strategy and Plan is part of the Collections Management Strategy for the Museums Service. It includes strategy documents covering Collections and Disposal; Conservation; Access and Education; Documentation.

The Key Purpose of the Museums Service is:

To collect; record; care for; promote understanding and appreciation of; and support the history, culture and heritage of Moray for the benefit of local communities, schools, and tourists.

The Council adopts the IIC definition of Conservation:

"All actions aimed at the safeguarding of cultural property for the future. Its purpose is to study, record, retain and restore the culturally significant qualities of the object with the least possible intervention".

#### 1 Background

- 1.1The Council has in place a Strategy for the care of its museums collections. The Strategy is subject to regular review and update, at least every five years.
- 1.2 This Strategy recognises the provisions of the Collection and Disposal Policy.
- 1.3 The Council meets or exceeds current standards of conservation and professional practice for museums collections, including museum archives, measured against appropriate standards such as the National Accreditation Scheme for Museums.
- 1.4 The Moray Council upholds the principle that all objects in the museums collections are held in perpetuity.
- 1.5 The Council takes measures to slow deterioration and prevent damage to objects, and carries out remedial approaches only where preventative measures have failed.
- 1.6 The Council provides systems to monitor, and takes measures to improve, the conditions of objects, and the environments and buildings in which they are housed whether for storage or display and interpretation.
- 1.7 The Council provides collections care advice and support to other organisations.

#### 2 Procedures

#### 2.1 Buildings

- 2.1.1 The Council provides suitably constructed and well-maintained buildings to secure fundamental protection of its museum collections. It maintains appropriate levels of care of building fabric and structure, undertaking essential repairs and maintenance.
- 2.1.2 The Council assesses and maintains appropriate levels of security and insurance, on all such buildings used for the storage, interpretation, research and conservation of museums collections.
- 2.1.3 Key control, security, fire and other protection systems are in place and regularly tested, inspected and serviced.
- 2.1.4 Arrangements exist, when necessary, for restricting access to all or parts of museum buildings to designated staff and volunteers; or for implementing appropriate supervision arrangements.

#### 2.2 Storage

- 2.2.1 The Council applies high standards of professional practice to all museums storage areas, equipment, materials and systems. It ensures that storage areas are kept clean; well organised and managed; and pest free; and where necessary protects collections with appropriate conservation-grade packaging and systems in the most cost-effective way to reduce damage arising from physical handling and environmental conditions.
- 2.2.2 Appropriate professional level advice is taken regarding the design and operation of storage areas, systems, materials and equipment.
- 2.2.3 Designated museums storage areas are not used for any other purpose.

#### 2.3 Housekeeping and cleaning

- 2.3.1 The Council applies effective management and monitoring procedures, and carries out appropriate cleaning to high standards, to minimise the potential damage from pests, dust, and other environmental factors.
- 2.3.2 The discovery of any active threat is treated with highest priority, to remove or minimise the risk of damage to collections.
- 2.3.3 Any chemical treatments carried out in relation to cleaning and housekeeping comply with the relevant health and safety legislation.

#### 2.4 Handling and use of collections

- 2.4.1 The Council ensures that all museum objects are subject to careful and appropriate handling, to minimise the risk of physical damage and to contribute to future accessibility, applying high standards of practice and supervision at all times.
- 2.4.2 All staff and volunteers working with or handling the collections are made aware of their responsibilities regarding the care of the Museum's collections. Written guidelines are made available to all staff and other users engaged in the handling, transportation, packaging, labelling, protection from the environment, research, loan, display, use and interpretation of museum objects.
- 2.4.3 Objects from the collections are loaned only to borrowers who can satisfy the appropriate conditions for their safe and secure storage, study, interpretation or display.

#### 2.5 Environmental Monitoring and Control

- 2.5.1 The Council takes the necessary steps, through use of appropriate monitoring and control practice, materials and equipment, to ensure that museums collections are not subjected, while in store or in use, to unsuitable environmental conditions in respect of temperature, relative humidity, light, and gaseous and particulate pollutants.
- 2.5.2 Monitoring and control equipment is inspected and tested, serviced and maintained in accordance with the manufacturer's instructions.

### 2.6 Surrogate Copies and New Media

- 2.6.1 The Council undertakes to provide, where possible and most appropriate, surrogate copies of original items and material to reduce the level of handling and risk of physical damage to originals. Copies so provided are of the necessary quality for their intended use.
- 2.6.2 The production of copies of any object is subject to prior assessment of the capability of the object to withstand the copying process.

#### 2.7 Emergency Preparedness

2.7.1 The Council maintains advance plans, appropriate to the collections and buildings, to provide an effective emergency response and salvage of collections following a disaster such as fire, flood or other major incident.

2.7.2 All incidents which threaten the collections or buildings, however small, are recorded and reported, with recommendations, to inform future response planning.

### 3 Conservation Plan

#### 3.1 Principles of Conservation

- 3.1.1 The Council undertakes to stabilise all museums objects both chemically and physically, to contribute to their continuing survival and the accessibility of its collections.
- 3.1.2 Suitably trained and qualified professionals assess and document the condition of museum objects, and make recommendations as to their future care and treatments.
- 3.1.3 A combination of preventive and interventive treatments, by suitably trained and accredited staff, is used to stabilise objects.
- 3.1.4 All conservation treatments, and materials used on objects, are recorded, including before and after photographs where appropriate, and constitute a part of that object's permanent record.
- 3.1.5 Interventive and destructive techniques of study are undertaken only when no suitable alternatives exist.
- 3.1.6 There is a conservation plan to improve the long-term care and condition of the collections

#### 3.2 Rolling programme of inspections

- 3.2.1 There is a rolling programme of collections inspection, as specified in MLAC standards for curation and conservation, under the supervision of the Officer(s) with responsibility for collections management.
- 3.2.2 When the condition of any object gives rise to concern, this is noted and the advice of an appropriate conservation specialist sought for report, recommendations and cost for treatment and / or storage.
- 3.2.3 Objects identified as requiring treatment are listed, prioritised, and (subject to financial and other resources) entered into the rolling programme of conservation treatments.

#### 3.2 Rolling Programme of conservation treatments

- 3.2.1 Objects requiring conservation are prioritised according to a number of factors, including but not restricted to:
- nature and severity of their current condition and stability
- possible threat to rest of collections
- requirement for loan, display or interpretation
- requirements for research
- conservation cost in relation to availability of budget and other resources.
- 3.2.2 When an object is identified for conservation, it is passed to an appropriately experienced and qualified conservator for up-to-date detailed survey and costs.
- 3.2.3 As and when all resources are in place, including external and matching funding where appropriate, conservation work is instructed, and reports sought, during and after completion, in accordance with best conservation practice.
- 3.2.4 Following conservation treatment, objects are returned to the appropriate storage or display environment, and details of conservation treatments recorded as part of the object's permanent record.
- 3.2.5 Objects continue to be monitored, following conservation, through the rolling programme of inspections.

Appendix I Conservation Plan – Timetable for Implementation.

| Activity                         | Expected<br>Outcomes  | Start date     | Completion Date | Staff / volunteers responsible             | Costs other than time | Completion / progress |
|----------------------------------|---|----------------|-----------------|--|-----------------------|-----------------------|
| Rolling programme of inspections | Identify & agree areas<br>for inspection (store<br>and display areas)   | October 2008   | November 2008   | MOs, SMO                                   |                       | completed             |
|                                  | Create an object condition reporting template   | October 2008   | October 2008    | SMO  |                       | completed             |
|                                  | Schedule inspections  | November 2008  | November 2008   | MOs; Volunteers (training may be required) |                       | completed             |
|                                  | Begin routine inspections and data / condition recording  | December 2008  | Ongoing 2012    | MOs, Volunteers (for data input?)          |                       | begun                 |
|                                  | Note any<br>housekeeping or<br>maintenance defects<br>on survey forms; pass<br>to Maintenance or<br>otherwise rectify | December 2008  | Ongoing 2012    | ALL staff and volunteers,                  |                       | ongoing               |
|                                  | Monitor progress and adjust inspection programme accordingly  | February 2009  | Ongoing 2012    | MOs  |                       | ongoing               |
|                                  | Create lists of objects at risk / needing conservation  | September 2010 | June 2013       | MOs  |                       | ongoing               |
|                                  | Pass lists to rolling programme of conservation work  | September 2010 | Ongoing 2012    | MOs  |                       | ongoing               |
|                                  | Agree and schedule repeat surveys of collection at regular intervals  | September 2010 | November 2010   | MOs  |                       | ongoing               |
|                                  |   |                |                 |  |                       |                       |

| Activity   | Expected Outcomes  | Start date     | Completion Date | Staff / volunteers responsible | Costs other than time   | Completion / progress       |
|--|--|----------------|-----------------|--------------------------------|---|-----------------------------|
| Plan and implement rolling programme of conservation | Assess prioritised lists of objects requiring conservation, from rolling programme of inspections            | September 2010 | ongoing         | MOs                            |   |                             |
|  | Reconcile along with object lists for forthcoming exhibitions  | September 2010 | ongoing         | MOs                            |   |                             |
|  | Identify highest priority objects for conservation   | July 2013      | August 2013     | MOs                            |   | Completed/Tomintoul<br>Coat |
|  | Identify / assign conservators; commission surveys where appropriate   | September 2013 | November 2013   | MOs                            |   | completed                   |
|  | Re-evaluate priorities against costs and budget  | September 2013 | October 2013    | MOs                            |   |                             |
|  | Identify and agree cost and budget for each conservation job, including grant applications where appropriate | January 2010   | ongoing         | MOs                            | Conservation budget;<br>grant aid; matching<br>funding and external<br>sources as appropriate |                             |
|  | Agree objects for conservation; commission work  | January 2010   | ongoing         | MOs                            |   |                             |
|  | Document conservation treatments from conservator records  | January 2010   | Ongoing         | MOs, Volunteers (Data input?)  |   |                             |
|  | Evaluate progress and re-prioritise programme  | March 2010     | Ongoing         | MOs                            |   |                             |
|  | Establish regular cleaning programme for Museum Store  | March 2011     | Ongoing         | MOs                            |   |                             |

| Activity   | Expected Outcomes  | Start date  | Completion Date | Staff / volunteers responsible   | Costs other than time                                       | Completion / progress   |
|--|--|---|-----------------|----------------------------------|---|---|
|  | Undertake basic cleaning where appropriate   | June 2011   | ongoing         | MOs, volunteers (training given) |   |   |
|  |  |   |                 |                                  |   |   |
| Review pest monitoring and control contract etc  | Review RENTOKIL contract for pest monitoring and control in store                          | October 2012  | November 2012   | MOs                              | Conservation budget<br>Provision by<br>Environmental Health | Rodent control added<br>to Greshop, contracts<br>in place and operating                                   |
|  | Identify any revised arrangements necessary; implement                                     | October 2012  | ongoing         | MOs                              | Conservation budget; property maintenance if appropriate    | See above re. Rodent controls.  |
|  | Monitor effectiveness  | Ongoing and annually;<br>look for evidence of<br>pests during routine<br>inspections and<br>condition reports |                 | All staff and volunteers         | Conservation budget   | Rentokil continue to monitor regularly. No serious infestation being found — see Rentokil report sheets.  |
| Review environmental monitoring systems and data | Review current implementation in museums and stores  | April 2012  | November 2012   | MOs                              |   | ongoing   |
|  | Identify and agree any changes and improvements to equipment and procedures; identify cost | April 2012  | September 2012  | MOs                              | Conservation and equipment budgets                          | Implement Tinytag in Falconer Store.  |
|  | Carry out any agreed changes   | October 2012  | November 2012   | MOs                              |   | Tinytag system increased to include Falconer Store.   |
|  | Monitor incoming data from systems   | November 2012   | Ongoing         | MOs                              |   | Data flow from Tinytag systems monitored on a monthly basis. Some on-site work still needed in Tomintoul. |

| Activity | Expected               | Start date    | Completion Date | Staff / volunteers | Costs other than time | Completion / progress |
|----------|------------------------|---------------|-----------------|--------------------|-----------------------|-----------------------|
|          | Outcomes               |               |                 | responsible        |                       |                       |
|          | Analyse data, and      | November 2012 | Continuous      | MOs                |                       | Ongoing               |
|          | identify / carry out   |               |                 |                    |                       |                       |
|          | any environmental      |               |                 |                    |                       |                       |
|          | adjust m ents required |               |                 |                    |                       |                       |