

Appendix 2

Part 2 - Public suggestions relating to protection of services

This part of appendix 2 lists all the suggestions made by members of the public at the roadshows, the workshops and through the suggestion forms that related to the protection of services.

The suggestions are listed according to the service area to which they relate and the area of the roadshow or workshop at which they were made.

B = Buckie
ES = Elgin South
EN = Elgin North
F = Forres
K = Keith
L = Lossiemouth
M = Milne's
S = Speyside
P = Pupils
O = Suggestion form

PROPERTY & REGULATIONS

Property Services	Keep burnt out house in viewfield and tidy around it	K
Homelessness / Allocations	people from outside Moray should not be given priority when it comes to council house allocation	B
	most people who are homeless get brand new houses - this isn't right	B
	Council rents increased by 15% - possibly making a profit? Is it possible to put this profit into a different fund?	M
	Restrictions around council housing as not within	M
	Bigger picture – behaviour can continue to put some people in this situation	L
	only appear to help people with problems in giving houses – should be fairer process for everyone	P
	Must work as never seen a homeless person on the streets compared to bigger cities	P
Development Plans & Economic Development	More should be put into encourage tourism – need to spend more on tourism – cut red tape	P
	Continue – development for money	P
	Nothing in this town any more – needs brightened up a bit – work on this	P
	Budget should remain the same	K
Development Management	Strict regulations – do not understand why	P

SCHOOLS & LEISURE

Primary Schools	don't make any cuts at St. Peter's	B
	Concern over school moratorium	L
	Concerns raised regarding possible rural / smaller school closures	S
	Don't touch primary schools - consensus	EN
	Good foundation, properly educated population	P
Secondary Schools	Milne's HS needs better sports facilities	M
CLD	Don't cut cultural services – they are an investment for the future and part of the fabric	F
	More youth activities in Lhanbryde	ES
	This impressively large exercise club seems to me important to the long-term health and well-being of Moray's people. I hope the Council can protect such initiatives, stepping in as a last resort if the funding cannot be made up. www.northern-scot.co.uk/News/Walk-Jog-Run-Moray-plea-for-cash-18102012.htm	O
	Keep community centres and museums for tourism	ES
	community centre more important than museum	ES
	Engaging with youth – more wardens/youth workers	M
	Encourage youngsters eg bands interest helps address issues – events takes youngsters off the street, encourage businesses in Moray – places to go eg youth café	P
	Support adult learning	P

Leisure Services	Protect gym	K
	Do not close the swimming pool	K
	20 x Want a skate park	L
	Diving board for swimming pools (response by P4)	B
	Buckie golf course 18 holes	B
	I am aware of your 'spending priorities' and would like to offer views on Keith swimming pool, I am a swimmer and use swimming as one of my ways of keeping healthy, I moved to Scotland three years ago from Kent, and have been a member of 4 swimming pools since i was 20, I am now 51. Keith swimming pool is the cleanest, best run pool I have encountered and deserves a commendation. Whatever the council plans in the future, the pool and its excellent friendly staff should get your full support as it does from all those who get so much enjoyment from its use. I like many swimmers travel there from Dufftown and combine shopping in Keith with a swim, long may it continue .P.S. My wife and son often accompany me and they feel as strongly as I do about this excellent facility.	O
	Following on from attending one of the Roadshows I wish to put forward the following: Strong support for the retention of the leisure and community facilities that we currently have - this assists with and gives opportunities for people to stay active and generally require less support/funds if in good health.	O
	Please protect the Elgin skate rink in Moray Leisure Centre from closing down. There is so little for young people in this area to develop their skills and our area really need to preserve its assets. Can we lobby Holyrood and Westminster for a change in EU regulations, explaining our situation? I'm sure the EU realises how tight budgets are at the moment and they may be able to grant an extension, or look again at whether the change in refrigeration system is such a priority. Thank you.	O
	retain arts in Moray	ES
	move money from other areas into arts	ES
	arts can lead to more revenues/ spending money	B
	Concerns were raised regarding the transparency of figures being used and where savings/income coming from – what lies beneath these figures?	M
	Swimming pools – all can use – all ages – health benefits and social interaction	L
	Money spent on upgrade of MLC	EN
	Protect Moray Leisure Centre	EN
	Come to Elgin for leisure centre	P
	Keep medically necessary facilities	P
	Think important – use the leisure centre – preventative spend ie NHS spend in future	P
	Provides a place for people to go	P
	Something to do	P

Leisure Services	If you had to travel this would put people off going	P
	Keith pool is well used	P
	Keep – one of only things for this age range to go	P
	Important to supply children with correct amount of exercise – this has a knock on effect to their future and other departments budgets	K
Libraries	Improve reference provision in library	F
	Keep libraries and museums open	F
	Support libraries	ES
	Protect libraries	K
	Retain mobile library provision on a 3 week visitation basis	F
	2 x Protect	S
	Service is essential	S
	Do not cut library services.	O
	need to spend money on museums and libraries to bring money in tourism	ES
	Mobile libraries are good especially rural and isolated people	P
	Libraries should provide more e-books	P
Museums	Continue support for museums and heritage groups to bring visitors and support economic development	L
	Protect	S
	Spend more money on local heritage services to engender a greater income from more visitors to Moray.	O
ASN	Considered as very important to education system	S
Schools & Curriculum Development	Protect learning budget cuts would lead to concerns of class safety	K
School Strategic Management	More £ into curriculum development - £1m taken from strategic management	M
	Would have been better to merge Elgin High and Academy instead of 2 new schools	P
Instrumental Instruction Service	Don't cut the music provision/Saturday orchestra/ summer school, would be prepared to pay more for it	EN
	Protect	P
	Very good that it is free – good opportunities	P
General	Keep money for schools	EN
	Budgets should be maintained	S
	do not cut back in education -this is our future	O
	Don't take money from schools	M
	Education as a whole is a huge priority and would like monies reserved	S
	Look at efficiency / no cuts / sharing of resources / do not close rural schools.	S
	Education is a top priority	P

SOCIAL WORK

Fostering & Adoption	Foster care important	S
	Lot of money – but needed and good service	P
Throughcare / Aftercare	Keep these services	P
General	Child protection, social work & care for the most vulnerable in our communities needs to be prioritised. Early, thoughtful intervention in troubled situations can save huge amounts of money further down the line with improved outcomes for people all round. Less paperwork and more direct interaction with folks is really crucial.	O
	Ask front line staff where savings could be made	S
	Social work links to so many other areas, so it would be important to not cut much from this area – Table Consensus	P
	Essential to give all a fair chance	P
	Seems low funding anyway – keep	P
	The table didn't think any significant changes or savings could be made within Social Care Services	K

ROADS & REFUSE

Waste Management	lack of public toilets	ES
	Protect recycling	K
	Create a dog walking area	L
	Provide hot water in public toilets	EN
	not enough industrial recycling facilities	F
	No savings can be made but there are opportunities to make money including waste management charges for commercial waste – general consensus.	M
	No penalties yet	P
	The recycle bins are not emptied enough in the country	P
	Dont charge to empty bins you will encourage fly tipping and I pay my Council Tax for your services.	O
	I see you are considering a daft idea of possibly charging for refuse collection this will cost the council more money as you will get a number not paying and then there will be fly tipping and the council will have to clean it up costing more. I also object as we have no street lighting, we have our own septic tank and have never needed it emptying as it is very efficient, the council has not adopted our road we upkeep ourselves, we don't use the libery or the leisure centre so what is our rates for the only thing is refuse collections.	O

Grounds Maintenance	better to maintain children's play areas	B
	play parks should be kept and maintained to better standard	B
	However need area to be attractive to encourage visitors to stop eg main entrance to Elgin	P
	Part of healthy living for families	K
	Recreation spaces are good for health	K
Building Cleaning & Catering	Meals on wheels important	S
Harbours	Can be looked at as an asset eg maybe use for offshore wind farm maintenance	L
	Careful to avoid deterioration as will lead to accidents both commercial and social	P
	Utilise more sea transportation rather than road transportation for hauling goods	P
Roads Management & Maintenance	Improve cycling & walking facilities – save on health costs in long run	F
	Don't stop maintaining roads or stop cleaning roadsides	ES
	Maintain or increase spend on roads	S
	need to spend money to save money on maintaining the roads	ES
	Spend more on roads maintenance	P
	Spend more on snow ploughs etc	P
	High costs involved – surprised at costs	P
	Gritting – don't see them much	P
Traffic & Transportation Management	need more car parking spaces and lower parking charges	ES
	parking is restrictive and killing high street	ES
	western link road should go ahead	B
PTU	Put on more buses for secondary school pupils who live out with Elgin	ES
	Reinstate Forres town bus	F
	3 x Keep/Save Babs bus going	K
	need transport at work times so people can get to and from work using public transport	F
	Better transport in rural areas	S
	Bus paid for elderly, prices in general cut for children, and lower costs and more regular times	P
	Current service provided is not suitable especially the times and routes which are available especially in rural areas	P
	Not enough bus stops	P

COMMUNITY CARE

Specialist Services - Learning Disabilities	3 x Day services is vital to learning disability people; don't cut learning disabilities services	F
	Keep money for community care	EN
	this should have a light touch	ES
Specialist Services - Mental Health	Service is important 0- new issues and they need social interaction	S
	Very important to sustain and support	P
Drug & Alcohol Services	Very important – supporting people with problems	P
	Make sure this is budget is efficient – don't cut it but provide more awareness	P
Access & Fieldwork Teams & Adult Protection	Council priorities should include adult protection and not just child protection	F
Joint Equipment Store / Community Alarm	Roll out more telehealth and telecare options for the elderly	F
Care at Home	Don't cut home care budget	L
	reductions would need to be sensitive	ES
Care Purchasing	Investment in care homes and care for the elderly. Make sure MC owns care homes	F
	Discussion on expenses of care homes – and they are likely to grow	P
	Needed	P
	Do not touch – Community Care Purchasing	K
Management, Strategy & Support and Change Fund	Idea of service is good but seems a lot of money to provide them. After discussion it was decided costs were of value	P
Day Care Services	Protect	S
General	Child protection, social work & care for the most vulnerable in our communities needs to be prioritised. Early, thoughtful intervention in troubled situations can save huge amounts of money further down the line with improved outcomes for people all round. Less paperwork and more direct interaction with folks is really crucial.	O
	Overspend – setting up to fail if reduce further	L
	Increase in elderly	L
	Elderly is a top priority	P
	Elderly care needs to be kept	P

CENTRAL SUPPORT SERVICES

Legal Services	Keep	P
Committee, Election and Members Support	Keep	P
Payments & Procurement	Need to ensure value for money in tendering and contractors	EN
Finance Management & Administration	Public information on where money goes – don't know how money is being spent	EN
	Need to keep financial services – essential	P
Human Resources	Saving £30m – how can we cope with e.g. wage rises	M
ICT Application	Does amount include external IT costs?	M
ICT Infrastructure	Why so much spent on PCs? Cost of maintenance.	F
	Technology can play important role but needs to be focused and reliable. User friendly	B
Chief Exec, Policy & Governance	CSU budget should not be reduced further	S
	Increase the CSU because good engagement in things like assets could well save money overall	O

OTHER

General	Do not cut services to elderly, disabled, mental health, education, public transport, roads & pavements	F
	Protect front line services where at all possible- cut central services where they duplicate work done by others	M
	Avoid reducing rural services and buildings	S
	Staff should be asked where cuts could be made and how services can be run more efficiently with less money	F
	we don't want our children to be forced to travel by bus to school. We want our children to gain independence by walking to school	B
	Why is moray not preparing for expansion in terms of providing employment	B
	Money being paid to external bodies, i.e. SQA for exam fees, crazy that we pay money to other government bodies	M
	Budget cuts 'shunt' problems – someone loses their job and becomes a burden on another budget area	M
	Council cannot do everything for you	L
	Public – Private Partnership – costly	S
	Is there any way to alleviate problems at grassroots to reduce costs later – 'investing in the future" (1 person in group). General agreement in the group that preventative measures are needed e.g. in social care, and that co-ordinated services would help more and save money.	EN
	Invest in preventative measures – make people more independent	K

General	Careful of general cuts to budgets due to the knock on effect – should be more about preventative and early intervention.	K
	Do not want to lose services or quality	K
Partners	Police are not paid enough	M
	Do not touch Police	K