

EXCLUSIONS FROM CRISIS AND COMMUNITY CARE GRANTS¹

A person should not be awarded a Crisis Grant or Community Care Grant for a range of excluded needs:

Excluded Item	Alternative Source(s) of Assistance
1. A need which occurs outside the United Kingdom.	https://www.gov.uk/browse/abroad/living-abroad https://www.gov.uk/browse/visas-immigration
2. An educational or training need including: clothing and tools, distinctive school uniform or sports clothes for use at school, equipment to be used at school, travelling expenses to or from school, school meals taken during school holidays by children who are entitled to free school meals.	School meals and clothing grants – contact your council regarding criteria and eligibility.
3. Expenses in connection with court (legal proceedings) such as legal fees, court fees, fines, costs, application costs for bankruptcy/sequestration, damages, subsistence or travelling expenses.	https://www.scotcourts.gov.uk/rules-and-practice/forms/fee-exemption-forms http://www.slab.org.uk/public/index.html
4. Removal or storage charges if the person is being re-housed following a compulsory purchase order, a redevelopment or closing order or a compulsory exchange of tenancies.	Budgeting Loans can help with removal costs. https://www.gov.uk/budgeting-help-benefits Local charitable organisations.
5. A television or a radio (except where the applicant has a particular need for one, for example, because of limited mobility or isolation) or a licence, aerial or rental costs, costs of purchasing, renting or installing a telephone (unless this is for the purpose of a personal alarm), mobile phones and any call charges.	n/a.

¹ The Welfare Funds (Scotland) Regulations 2016 s.11

6. Repair to local authority property or the property of social landlords who maintain property on behalf of the tenant.	Approach your landlord/council regarding any repairs required.
7. Rent in advance, which can be provided by a Budgeting Loan or discretionary housing payments.	Budgeting Loan (https://www.gov.uk/budgeting-loans/overview), or contact your council for a discretionary housing payment.
8. Debts (excluding pre-paid fuel meters), debt interest, application costs for bankruptcy/sequestration debts to government departments or local authority tax, Scottish Water water and waste charges, arrears of local authority tax or community water charges.	Contact your council, a national organisations such as debt advice, or the Citizens Advice Bureau. http://www.cosla.gov.uk/councils http://www.stepchange.org/DebtadviceinScotland.aspx https://www.citizensadvice.org.uk/scotland/debt-and-money/help-with-debt/
9. Any expense which the local authority or other organisation has a statutory duty to meet, for example regular costs for care or housing.	Contact your council.
10. A medical, surgical, optical, aural or dental item or service (note that needs under all of these headings can be provided free of charge by the National Health Service, if you are getting Income Support, income-based Jobseeker's Allowance, Employment and Support Allowance (income-related), or Pension Credit). Medical expenses, treatments, items and medications. The cost of repairs to any item obtained from the NHS are also excluded. Any item which fulfils a medical function or helps a customer with on-going treatment such as a hospital bed for a person being cared for in their own home, would be considered to be a medical item. Where it is unclear whether an item is considered a medical item clarification should be sought via Occupational Health, doctor, nurse or similar bodies.	Contact NHS Scotland. (http://www.gov.scot/Publications/2011/03/30092604/0)
11. Domestic assistance and respite care.	Contact your council or Care Information Scotland. (http://www.careinfoscotland.scot/)
12. Work related expenses.	Contact your employer.
13. Investments.	n/a.

14. Holidays.	n/a.
15. On-going needs which are, or are likely to become, a feature of expenditure.	On-going expenses fall out-with the scope of assisting with one-off needs.
16. Travelling expenses, with the exception of one-off expenses relating directly to the qualifying criteria, for example travelling expenses to help someone move to a new home where that move is essential to their re-integration in the community, or if a journey is essential in connection with a crisis, exceptional pressure or in support of independent living.	If travelling for medical reasons, assistance can be awarded through the NHS. (http://www.gov.scot/Publications/2011/03/30092604/0)
17. Maternity expenses covered by a Sure Start Maternity Grant.	Information on how to access help with a sure start maternity grant can be found on the gov.uk website: https://www.gov.uk/sure-start-maternity-grant
18. Any costs related to a person's funeral.	Information on how to access help with funeral costs can be found on the gov.uk website: https://www.gov.uk/funeral-payments/overview
19. Expenses to meet the needs of people who have no recourse to public funds.	Contact the Home Office for further information.
20. Costs associated with repatriation of a person from Scotland to their home country.	Contact the Consulate or Embassy for the relevant country. http://europa.eu/youreurope/citizens/national-contact-points/embassies/index_en.htm Contact the British Consulate in the relevant country for advice. People who are in the UK unlawfully or their leave has expired should contact the central voluntary departures team to find out what help they can get. https://www.gov.uk/budgeting-help-benefits Tel: 0300 004 0202 Assisted voluntary return. http://www.refugee-action.org.uk/choices Home Office – Central Voluntary Departures Team. https://www.gov.uk/return-home-voluntarily

21. Substantial Improvements to private property, for example, external or internal building work, structural work, major roof repairs, central heating installations or replacements, double glazed windows, complete rewiring, external work to link a house up to gas or electricity networks, replacement plumbing, replacement bathrooms, kitchens and any extensive work of a cosmetic nature. This list is not to be considered exhaustive.

Substantial repairs fall out-with the scope of the SWF.
Check whether there are other grants or sources of help available via the local authority such as:
Local Authority Scheme of Assistance.
(<http://www.gov.scot/Topics/Statistics/Browse/Housing-Regeneration/HSfS/SoA>)
Social Work Services.
Occupational Health.
Other sources of help available:
Help to adapt scheme.
(<http://linkhousing.org.uk/what-we-do/help-to-adapt/>)
Care and Repair.
(<http://www.careandrepairsotland.co.uk/>)

Energy grants and ways to improve energy efficiency.
(<https://www.gov.uk/energy-grants-calculator>)
Shelter Scotland.
(http://scotland.shelter.org.uk/get_advice/advice_topics/repairs_and_bad_conditions/repairs_if_you_own_your_home)
Insurance provider.
Mortgage lender.

22. Gardening tools.

Budgeting Loans may be able to help with the cost of gardening tools if required to maintain home.
(<https://www.gov.uk/budgeting-help-benefits>)