

# FIT LIFE?



**EXERCISE FOR FUN, FITNESS & HEALTH**



**Pick up an information leaflet  
where you got this form.**



**moray**  
council

D-01727



# The Moray Council

## Corporate Services



### Instruction to your Bank or Building Society to pay by Direct Debit

Please fill in the whole form including official use box using a ball point pen

Send or return to  
your local facility  
along with your completed  
Fit Life? application form.

Originator's Identification Number

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FOR MORAY COUNCIL USE ONLY

This is not part of the instruction to your Bank or Building Society.

Your direct debit payment will be collected on the 10<sup>th</sup> day of the month following production of the invoice. Except when the 10<sup>th</sup> falls on a weekend or bank holiday, when they will be collected on the next working day.

FIT LIFE? MEMBERSHIP

Name(s) of Account Holder(s)


Bank/Building Society account number

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Branch Sort Code

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Name and full postal address of your Bank or Building Society

To: The Manager	Bank/Building Society
Address	
Postcode	

Instruction to your Bank or Building Society

Please pay The Moray Council Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with The Moray Council and, if so, details will be passed electronically to my Bank/Building Society.

Signature(s)

Date

Customer Number (Found on your invoice)

0	2	-								
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Banks and Building Societies may not accept Direct Debit Instructions from some types of account

This guarantee should be detached and retained by the Payer.

### The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit The Moray Council will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request The Moray Council to collect a payment, confirmation of the amount and date will be given to you at the time of the request
- If an error is made in the payment of your Direct Debit, by The Moray Council or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
- If you receive a refund you are not entitled to, you must pay it back when The Moray Council asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

# Membership Form

Please complete this form in BLOCK CAPITALS, then return it to your local facility.

Local Facility

Title

Forenames

Surname

☐ Male ☐ Female

Date of Birth

Age

Address

Post Code

Telephone

Mobile

Email Address

Signature

Date

For additional family members\* please complete the form opposite.

\*a family being upto 2 adults (aged over 18), and any number of children (aged under 18) all living at the same address.

## DATA PROTECTION:

The information you have supplied will be used for the purpose(s) for which you have provided it. Fit Life? will also use it to plan improvements and meet our obligations in delivering services on behalf of The Moray Council. This data will be maintained in accordance with the Data Protection Act 1998 and will not be passed on or sold to any other organisation without your prior approval, unless there is a legal requirement to do so.

Fit Life? would like to send you information about our own products and services and the benefits of being a Fit Life? member by post, telephone, email and SMS. If you agree to being contacted in this way, please tick the relevant boxes.

Post ☐ Phone ☐ Email ☐ SMS ☐

Declaration: I agree to the use of my personal data as detailed above.

Signature  Date

# FIT LIFE?

☐ **Membership for Individuals**

only £19 per month

or a single annual payment of £228

☐ **Membership for Families**

only £27 per month

or a single annual payment of £324

☐ **By monthly Direct Debit**

(first payment by Cash/Cheque/Credit or Debit Card) Complete the Direct Debit Form on the back page and return to your local facility

☐ **By a Single Annual Payment**

Cash/ Cheque/ Credit or Debit Card (You can pay at your local facility)

**[Turn page to add additional family members]**

## Additional Member

Full Name

Date of Birth  Age

☐ Male ☐ Female

Mobile

Email

Moray Council Use only

Fit Life? Membership Number

## Additional Member

Full Name

Date of Birth  Age

☐ Male ☐ Female

Mobile

Email

Moray Council Use only

Fit Life? Membership Number

## Additional Member

Full Name

Date of Birth  Age

☐ Male ☐ Female

Mobile

Email

Moray Council Use only

Fit Life? Membership Number

## Additional Member

Full Name

Date of Birth  Age

☐ Male ☐ Female

Mobile

Email

Moray Council Use only

Fit Life? Membership Number

## Membership Terms and Conditions

1. The cardholder must report to reception and show their card on every visit prior to participating in any activity otherwise the full price may be charged
2. Cards are not transferable and any use other than by the Cardholder will result in immediate cancellation of the card with no refund
3. The 'primary' applicant for membership is solely responsible for his/her payment and any family members linked to the application. In the event of non-payment all linked cards will be cancelled.
4. Cardholders from school age upwards are required to allow a facial photographic record to be stored with membership details
5. Moray Council reserve the right to refuse any application
6. Moray Council reserves the right to add/remove activities from the programme at any time
7. Moray Council reserves the right to charge additional fees for selected activities/classes. Additional charges will be clearly indicated at point of purchase
8. Moray Council reserves the right to review prices at any time. Members will be given 14 days notice of any proposed change.
9. If you wish to cancel your membership please complete a "Cancellation Form" available at any of our facilities or email [sportandleisure@moray.gov.uk](mailto:sportandleisure@moray.gov.uk) with your details. We cannot accept telephone cancellations or verbally at our Reception desks.
  1. Your card(s) will be valid up to the last day of the month that you have advised us of your cancellation and you will be liable for full payment for that month.
  2. It is your responsibility to cancel your Direct Debit with your Bank but please do not do that until your last month's payment (your cancellation month) has been collected. If your Direct Debit has been cancelled before collection of the fee you will be asked to pay this direct to our Finance department.
10. Please let us know if you lose or damage your card. We will arrange a new one for you for a £5.00 charge.
11. Facilities may on occasion be closed for repair and maintenance work, or in the event of unforeseen circumstances. However, if your nominated facility is closed for more than 2 weeks, credit will be given for every additional full week closed beyond the first two weeks
12. The Fit Life? card remains the property of the Moray Council.
13. On occasions activities are delivered by a third party which are not covered by the Fit Life? and these will incur a cost.
14. The two payment methods for Fit Life? are:
  1. Single annual payment by cash, cheque, credit or debit card.
  2. By monthly direct debit – with a minimum of one month after the first initial cash payment.
15. Moray Council reserves the right to review the terms and conditions at any point and to make reasonable changes.