

REPORT TO: COMMUNITIES COMMITTEE ON 19 AUGUST 2008

SUBJECT: SERVICE IMPROVEMENT PLAN – HOUSING – 2008/09

BY: DIRECTOR OF COMMUNITY SERVICES

1. REASON FOR REPORT

- 1.1 This report presents progress on the achievement of priorities identified within the Community Services Improvement Plan as it relates to the Council's Housing Service.
- 1.2 This report is submitted to Committee in terms of the Council's Administrative Scheme relating to the Council's housing functions.

2. RECOMMENDATION

- 2.1 **It is recommended that the Communities Committee notes this report.**

3. BACKGROUND

- 3.1 The Service Improvement Plan relating to the Housing Service is part of the Community Services Department's Improvement Plan. With the introduction of the revised Committee arrangements earlier this year, housing matters now report to the Communities Committee.
- 3.2 At its meeting on 30 April 2008, the Policy Committee agreed the Service Improvement priorities for the Housing Service (paragraph 44 of the Minute refers).

4. COMMENT ON PROGRESS ACHIEVED IN QUARTER 1 2008/09

- 4.1 **APPENDIX I** details progress achieved to the end of June 2008.
- 4.2 At this stage of the year, there are no specific issues to draw to the Committee's attention. The Committee may wish to note that the Housing Inspection Pre-Inspection Submission was dispatched to the Scottish Housing Regulator to deadline. The forthcoming inspection of the Council's housing services is scheduled to commence on 22 September 2008.
- 4.3 The Committee is reminded that a briefing on the Council's Submission will be provided to the Communities Committee and the Housing Sub Committee on Friday 22 August 2008 at 2pm. It is also anticipated that the Inspection Manager from the Scottish Housing Regulator will attend the first part of the meeting to provide a briefing on the forthcoming inspection.

5. SUMMARY OF IMPLICATIONS

(a) Corporate Development Plan/Community Plan/Service Improvement Plan

The priorities identified within the Service Improvement Plan for housing broadly reflect priorities identified within the Community Plan, the Local Housing Strategy and related strategies.

(b) Policy and Legal

Various housing legislation sets out expectations for housing authorities. There are no policy or legal implications arising from this report.

(c) Resources (Financial, Risks, Staffing and Property)

There are no resource issues arising from this report.

(d) Consultations

Consultation on this report has been carried out with the Director of Community Services and Lead Officers identified within the Improvement Plan. All agree the content of this report.

6. CONCLUSION

6.1 This report presents progress achieved in the first quarter of 2008/09 to achieve the targets identified in the Service Improvement Plan 2008/09 for housing services. No specific issues are highlighted at this stage of the year.

Author of Report: Jill Stewart, Chief Housing Officer
Background Papers: Held by CHO
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