

**REPORT TO: COMMUNITIES COMMITTEE ON 13 APRIL 2010**

**SUBJECT: CARE COMMISSION INSPECTIONS – YOUNG PERSONS PROJECT**

**BY: DIRECTOR OF COMMUNITY SERVICES**

**1. REASON FOR REPORT**

- 1.1 This report provides the Communities Committee with the details of the Care Commission's Inspection report on the Council's Young Persons Project.
- 1.2 This report is submitted to the Committee in terms of the Council's Administrative Scheme relating to homelessness.

**2. RECOMMENDATION**

- 2.1 It is recommended that the Communities Committee considers the Care Commission report on the Young Persons Project.**

**3. BACKGROUND**

- 3.1 The Care Commission was established in 2002 as a result of the Regulation of Care Act 2001 as a new independent body to regulate care services in Scotland. Services providing housing support had to register with the Care Commission by 1 April 2003. The Regulation of Care Act 2001 also made provision for the development of National Care Standards to form the basis for inspections of registered services by the Care Commission. The Young Persons Project is inspected in terms of the National Care Standards: Housing Support Services.
- 3.2 The Care Commission re-inspected the Young Persons Project on 19 November 2009. Copies of the inspection report have been made available in the Member's library. This report is also a public document and is published on the Care Commission's website and can be made available to service users :- <http://www.carecommission.com/index.php>

**4. THE INSPECTION PROCESS**

- 4.1 The Care Commission now requires each registered service to complete a self evaluation ahead of its inspection. As part of the evaluation, the registered service is asked to grade each inspection theme in line with the National Care Standards: Housing Support Services and provide evidence as to how this grade has been determined. The grades system within the evaluation process ranges from 1 (unsatisfactory) to 6 (excellent).

- 4.2 The Care Commission concentrated on three key themes for the Young Persons Project inspection: Quality of Care and Support, Quality of Staffing and Quality of Management and Leadership.
- 4.3 As part of the inspection, the Care Commission reviews the information, evidence and grading provided in the self evaluation and can raise or lower the grading of the service depending on what is found during the inspection. It can also make recommendations on how particular areas of the service could be improved or if it finds something more serious, it will make a requirement of the service to take immediate improvement action. Failure to comply with a requirement can lead to further enforcement action or if severe, a closure of the service.

## **5. OUTCOME OF THE INSPECTION**

- 5.1 The inspection report highlights a significant improvement across all of the key themes that the Care Commission inspected. The inspection also identified that the service worked well with partner organisations in the delivery of housing support and that young people were encouraged to participate in the development of the service.
- 5.2 There are no requirements or recommendations leading from this report
- 5.3 The report graded the service as follows:

<b>Theme</b>	<b>Grade</b>	<b>Outcome</b>
Quality of Care and Support	5	Very Good
Quality of Staffing	4	Good
Quality of Management and Leadership	4	Good

- 5.4 This compares with the previous inspection on 19 February 2009 when the service was graded as:

<b>Theme</b>	<b>Grade</b>	<b>Outcome</b>
Quality of Care and Support	4	Good
Quality of Staffing	3	Adequate
Quality of Management and Leadership	3	Adequate

## **6. IMPROVEMENT ACTIONS**

- 6.1 As part of the Homeless Improvement Plan, the Council will develop a Service User Framework to enable service users views to be sought and where appropriate to be acted upon. The Care Commission praised this approach and highlighted that it is likely to have a positive impact on any future inspections of the Young Persons Project.

- 6.2 A review of the Housing Support Services is also on this Communities Committee Agenda and makes specific recommendations on the future delivery of this service in Moray.

## **7. SUMMARY OF IMPLICATIONS**

### **(a) Corporate Development Plan/Community Plan/Service Improvement Plan**

Housing support services are an integral part of the homelessness service. Tackling homelessness is a priority identified in the Council's Single Outcome Agreement, the Moray Community Plan, the Council's Local Housing Strategy and Homelessness Strategy and the Community Services Department's Improvement and Development Plan.

### **(b) Policy and Legal**

There are no policy or legal implications associated with this report.

### **(c) Resources (Financial, Risks, Staffing and Property)**

There are no direct resource implications arising from this report.

### **(d) Consultations**

Consultations have taken place with the Director of Community Services, the Chief Housing Officer, the Housing Programmes Manager, the Housing Strategy & Development Manager, the Supported Accommodation Manager and the Principal Accountant (Deborah Bosworth).

## **8. CONCLUSION**

- 8.1 This report informs the Communities Committee of the details of the Care Commission's Inspection report on the Young Persons Project.**

Author of Report: Richard Anderson, Housing Needs Manager  
Background Papers: Held on file by Richard Anderson  
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