



REPORT TO: COMMUNITIES COMMITTEE ON 21 JUNE 2016

**SUBJECT: COMMUNITY SAFETY & ANTISOCIAL BEHAVIOUR
STRATEGY 2013-16 PERFORMANCE**

**BY: CORPORATE DIRECTOR (ECONOMIC DEVELOPMENT,
PLANNING AND INFRASTRUCTURE)**

1. REASON FOR REPORT

- 1.1 This report provides Committee with a review of the Community Safety & Antisocial Behaviour Strategy 2013-16 and also provides an update on actions undertaken by the Community Safety Partnership in relation to tackling Community Safety priorities. An overview of the Customer Satisfaction Survey results, for the Community Safety Service, is also provided for 2015/16.
- 1.2 This report is submitted to Committee in terms of Section III (F) (15) of the Council's Scheme of Administration relating to the developing and monitoring of the Council's Performance Management Framework for the Communities Services and Section III (F) (16) relating to contributing to public performance reporting.

2. RECOMMENDATION

2.1 It is recommended that the Committee:

- (i) welcomes performance against the outcomes performing well; and**
- (ii) notes the measures and activity being undertaken in relation to those requiring action.**

3. BACKGROUND

- 3.1 The Community Safety Partnership (CSP) comprises of The Moray Council, Scottish Fire & Rescue Service, Police Scotland, and NHS Grampian. On 23 April 2013 this Committee approved the Community Safety & Antisocial Behaviour Strategy 2013-16 (paragraph 13 of the minute refers). The Strategy sets out the business plans for the CSP and the performance framework. Performance against the outcomes and actions of the Strategy are reported to this Committee.

- 3.2 Following a review of housing services in 2014/15, a proposal was agreed by the Communities Committee on 31 March 2015 (item 12 of the minute refers) for changes to be implemented in relation to housing staffing structures and procedures. This included the transfer of duty to deal with antisocial behaviour, involving Housing tenants, to the Community Safety Team. As a result of this the Council's antisocial behaviour policy was reviewed (in line with the Scottish Housing Regulator descriptions of ASB) and in early October 2015, a new post of Housing Liaison Officer was created.
- 3.3 The Housing Liaison Officer, based within the Community Safety office has responsibility for dealing with all ASB related complaints involving Housing tenants. Support is provided by the Clerical Assistant of the Community Safety Team along with the Community Wardens when required. All complaints and updates are recorded in the database system Uniform. Performance relating to the resolution of Housing ASB cases within appropriate timescales will be included within a Performance report from Housing.
- 3.4 2015/16 is the final year of the current Community Safety Strategy. A review of the content, in line with Moray 2026 and other service priorities, will take place over the summer of 2016 with partners, community councils and members of the public. This will be through planned workshops and an online survey. It is anticipated a draft strategy will be ready for approval by quarter 3 2016/17.

4. SUMMARY OF PERFORMANCE

- 4.1 The Community Safety & Antisocial Behaviour Strategy 2013-16 focuses on 6 different themes; Partnership Working & Intervention, Antisocial Behaviour, Road Safety, Fire & Home Safety, Violence Reduction and Alcohol as a cause of Community Safety issues. Each theme has an associated outcome with priorities aimed at improving Community Safety in Moray.

Outcome 1: The Community Safety Partnership adds value to partners' work and delivers Community Safety outcomes for Moray.

- 4.2 To add value to work undertaken by the Partnership, four underlying priorities exist under Outcome 1:
1. Closer working between Community Safety Partners through the implementation of an integrated performance framework
 2. Early Intervention begins within 2 weeks of any young person being identified as at risk of offending
 3. Strong communities are able to contribute to tackling Community Safety issues and their causes
 4. Progress against community safety outcomes is communicated to local communities.

- 4.3 The Community Safety Strategy 2013-16 provided an integrated performance framework between all relevant partners. During the three years of the Strategy the number of key indicators within this framework showing a positive trend improved each year; from 49% in 2013/14 to 58% in 2015/16.
- 4.4 To complement the framework and encourage closer working between partners, a Community Safety Hub was introduced in 2014. Representatives from the Community Safety Team, Police Scotland, Scottish Fire & Rescue Service (SFRS), NHS, Moray Alcohol and Drug Partnership (MADP), Registered Social Landlords and several Moray Council departments (including Housing, Adult and Child Protection and Trading Standards) have all continued to attend regularly throughout 2015/16 and as a result enjoy greater levels of information sharing and use of shared resources to assist in tackling a variety of Community Safety issues in Moray.
- 4.5 Early intervention has been the focus for all partners throughout the current Strategy and the Community Safety Hub allows for any emerging issues to be discussed and dealt with as soon as possible.
- 4.6 The Early Intervention Worker (EIW) has continued to work with children and young people at the early stages of their involvement in antisocial behaviour. Referrals to this service come from a variety of sources including the Warden team, Schools, A&E and via Op Avon work. The total number of referrals for 2015/16 was 231, an increase of 56 from the previous year. 97% of these commenced early intervention work within 2 weeks of the referral being made.
- 4.7 Wardens' attendance at Community Council meetings has fallen from 34% in 2014/15 to 17% in 2015/16 however it should be noted that during 2015/16, the Warden team faced a number of staff changes and for a period of time only 3 Wardens were available to cover the whole of Moray. Wardens have ensured communities have been kept updated through other methods; for example, Wardens liaised directly with Community Council Chairpersons and attended various other community groups and school meetings. Greater use has also been made of the Community Safety Moray Facebook page to ensure communities are aware of emerging issues and the work being undertaken to tackle them.

Outcome 2: Antisocial Behaviour in Moray is reduced.

- 4.8 Contributing to this strategic outcome was a commitment to reduce neighbourhood disputes, incidents of litter, dog fouling and fly tipping by 5% (from 2012/13 baseline) by March 2016.
- 4.9 This has been achieved across the majority of areas with significant reductions recorded for noise complaints, drinking in public, rowdy behaviour, litter and fly tipping.

Indicator	2012/13 (baseline)	2013/14	2014/15	2015/16	% change from baseline
Total Number of Noise Complaints	1,102	1,170	990	923	- 16%
Number of offences of drinking in a public place and underage drinking	54	22	9	18	- 66%
Number of Incidents of Rowdy Behaviour (Breach of the Peace, Urinating and Drunk & Incapable)	411	333	200	164	- 60%
Total Number of Incidents of Litter	181	129	106	95	- 48%
Number of reported incidents of Fly Tipping	327	329	329	193	- 41%

- 4.10 Partnership working has proven particularly effective with regards noise complaints. The Community Safety Hub meetings have ensured swift targeted action with offenders often receiving a joint visit from Community Wardens and Police or Housing. Work has also been undertaken with a number of private landlords to ensure noise issues have been addressed with several repeat offenders receiving warning letters.
- 4.11 During 2015/16, 38 'Operation Avons', were held throughout Moray; an increase of 9 from the previous year. Traditionally these partnership events have been used to target underage drinking and the associated ASB. The work undertaken has no doubt assisted in contributing to the fall in drinking in public and rowdy behaviour offences and the format has also proved particularly effective when dealing with youth disorder issues. However, both locally and nationally, trends have been identified that suggest a move away from alcohol by those aged under 18.
- 4.12 Local data collected during Operation Avon work shows the number of youngsters found under the influence is declining. In 2015/16, a total of 1,077 young people were engaged with during Operation Avon events with 33 found under the influence of alcohol. In 2014/15, the number of youngsters engaged with was significantly less at 624 and 50 were found under the influence. Nationally the most recent Scottish Schools Adolescents Lifestyle & Substance Use Survey (SALSUS) 2013 highlighted the steady decline in pupils (aged 13 and 15) drinking alcohol. It also stated that the number of pupils reporting never to have had an alcoholic drink was the highest since 1996.
- 4.13 Within the current Community Safety & Antisocial Behaviour Strategy, Rowdy Behaviour consists of Breach of the Peace, Urinating and Drunk & Incapable. Over the past few years, the number of incidents where Breach of the Peace can be liable has decreased, with the charge of Threatening or Abusive Behaviour (Section 38 Criminal Justice or Licensing Scotland Act 2010) more likely to be used. If offences of Threatening or Abusive Behaviour recorded by the Police were to be included, a significant increase would be noted in the overall figures however incidents have still decreased by 37% when compared to baseline figures in 2012/13;

Indicator	2012/13 (baseline)	2013/14	2014/15	2015/16	% change from baseline
Number of Incidents of Rowdy Behaviour (Breach of the Peace, Urinating and Drunk & Incapable)	411	333	200	164	- 60%
Number of Threatening or Abusive Behaviour offences	736	523	409	555	- 25%
Total	1147	856	609	719	-37%

- 4.14 Litter and fly tipping have decreased by 48% and 41% respectively and have been tackled through dedicated patrols in identified problem areas. Work to tackle litter has also involved Community Wardens engaging with schools; undertaking joint patrols with staff at key times and holding talks with pupils on the subject. Several litter picks with pupils and community groups have also been held.
- 4.15 In contrast, the total number of neighbour disputes has not achieved the 5% reduction target. Reported incidents this year have decreased by 11% from last year (515 in 2014/15 down to 460 in 2015/16) however, overall, they have significantly increased from the baseline year of 2012/13. Looking at the breakdown of agencies dealing with the complaints, it is clear that the Community Safety Team and Housing/RSLs have noted a significant increase while complaints to Police have declined.

Total Number of Neighbour Disputes	2012/13 (baseline)	2013/14	2014/15	2015/16	% change from baseline
Police Scotland	218	225	234	194	-11%
Community Safety/Housing (TMC/RSLs)	78	210	281	266	+241%
Total	296	435	515	460	+55%

- 4.16 This increase in complaints coincides with the Community Warden team's move from the Police to the Council in 2012. Community Wardens deal with all Neighbour Disputes reported to the Community Safety Team and also work closely with both Moray Council Housing and Registered Social Landlords. Public awareness of the service and the help it can provide has increased considerably in this time and as a result this has likely led to the rise in the number of complaints received. The 11% decrease reported this year is a positive reflection of the work undertaken by the Partnership to tackle neighbour disputes in Moray. It is anticipated that this will continue in 2016/17.
- 4.17 Despite a significant amount of time being spent on tackling the issue, dog fouling continues to be a problem throughout Moray with incidents increasing by 27% since 2012/13.

	2012/13 (baseline)	2013/14	2014/15	2015/16	% change from baseline
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Number of incidents of Dog Fouling	140	103	143	178	+27%
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- 4.18 The Community Warden team have undertaken patrols, both uniformed and plain clothes, targeting areas affected. Posters, leaflets drops and anti-dog fouling stencils have also been used. Wardens have continued to work on promoting the Green Dog Walker scheme and a recently launched anti-dog fouling poster design competition was held in conjunction with Findochty Primary School and the Northern Scot. Wardens have also used local and social media to raise awareness of the issue and promote the message of responsible dog ownership.
- 4.19 Wardens have enforced legislation by issuing Fixed Penalties whenever the required evidence and information is available. During 2015/16, 13 dog fouling Fixed Penalty Notices were issued, compared to 9 in 2014/15. As of 01 April 2016, dog fouling fines have doubled from £40 to £80. The public have been made aware of this increase during recent awareness raising media releases.
- 4.20 Dog Fouling will continue to be the subject of Community Warden work in 2016/17, starting with a planned 2 week initiative in May organised in response to complaints from community groups and individuals.

Outcome 3: Road Casualties and Fatalities in Moray are reduced.

- 4.21 The Community Safety Strategy for 2013-16 included the aim to reduce collisions and inappropriate driving by 3%. This has been achieved for Serious and Slight Injuries (Adults) and Serious Injuries (Child). Child Fatalities have remained at zero throughout the term of the strategy.
- 4.22 Unfortunately, to the end of March 2016, there were 5 fatalities involving adults in Moray, an increase of 1 from the first year of the strategy and an increase of 3 compared to 2014/15.
- 4.23 Drink/Drug driving offences have also not achieved the target of a 5% reduction. The number of offences in Moray during 2015/16 was 116, an increase of 5% from the 110 offences in 2012/13. In December 2014, the drink driving limit in Scotland reduced from 35micrograms per 100ml of breath to 22micrograms per 100ml of breath. Available statistics suggest that this reduction has had minimal affect on those being caught over the limit.
- 4.24 Police Scotland continues to undertake national high profile Road Safety campaigns with local initiatives in place including Operation CEDAR. Road Safety Education inputs are also undertaken along with extra patrols in identified ASB driving hot spot areas.
- 4.25 Partnership work in relation to Road Safety includes targeted Car Seat Clinics. These clinics provide members of the public the opportunity to have car seats checked and to receive advice on correct fitting. Since 2013/14 the percentage of seats found to be unsafe during these clinics has fallen from 80% to 66%.

- 4.26 Other partnership work includes continued support of the Safe Drive, Stay Alive campaign for all S5 pupils in Moray, Bikeability lessons in primary schools and road safety talks at both primary and secondary schools. Wardens have also undertaken work with primary pupils encouraging drivers to slow down around schools.

Outcome 4: Fire and Home Safety in Moray is improved.

- 4.27 Two priorities contribute the above outcome;
1. We protect our communities by actively preventing the occurrence of fire and other emergencies through the review of risk plans, maintenance of asset database and data sharing
 2. Health & Home Safety in the community is enhanced
- 4.28 Over the course of the Strategy, significant improvements in Fire Safety in Moray have been recorded. Accidental fires in Moray reduced from 232 in 2013/14 to 180; dwelling fires from 104 to 50 and the number of casualties as a result of accidental fires from 23 to 9. Over the three year period, there has also only been 1 fatality (in 2014/15) due to an accidental dwelling fire.
- 4.29 This improvement can be linked to the sustained focus placed on early intervention and prevention through Home Fire Safety Visits undertaken by the Scottish Fire and Rescue Service (SFRS). These visits aim to highlight any potential fire hazards and address them with the offer of practical help and advice (for example, the installation of smoke alarms and the offer of fire resistant bedding). The number of visits undertaken has increased steadily during each year of the Strategy and compared to the baseline year of 2012/13 have increased by 240%.
- | | 2012/13
(baseline) | 2013/14 | 2014/15 | 2015/16 | % change
from
baseline |
|-----------------------------------|-----------------------|---------|---------|---------|------------------------------|
| Number of Home Fire Safety Visits | 260 | 647 | 728 | 884 | +240% |
- 4.30 SFRS also work closely with partner agencies via the Community Safety Hub, sharing information on possible fire and home safety issues and undertaking joint visits at a number of vulnerable households in the area.
- 4.31 Deliberate secondary fires (wilful fires) in Moray have also decreased over the past three years; down by 28% from 72 in 2013/14 to 52 in 2015/16. Again, pro-active work undertaken by SFRS has assisted in addressing this problem. Schools in key areas have been targeted with fire talks and leaflet drops in surrounding areas have assisted in raising awareness amongst householders. Community Wardens also assist with patrols of hot spot areas.
- 4.32 Performance indicators relating to Home Safety were amended for 2014/15 (item 8 of the Community Safety and Antisocial Behaviour Performance report 2013/14, Communities Committee, 24 June 2014 refers). Data available for the past two years shows the number of under 5s attending at Dr Grays has fallen by 19% between 2014/15 and 2015/16; from 577 attendances to 465.

- 4.33 Those attending in relation to a fall or collision decreased by 9% from 138 in 2014/15 to 125 in 2015/16 while those attending through injuries received while playing fell by 54% from 48 to 22. Attendance due to injuries from accidents in the home also declined by 17% from 23 to 19. These notable decreases are believed to be linked to work undertaken over the past year by NHS staff including a programme of Home Safety and play@home sessions delivered on a one to one basis or with local parent groups. Home Safety Packs also continue to be issued to vulnerable families.

Outcome 5: Incidences of violence in Moray are reduced.

- 4.34 The Community Safety & ASB Strategy 2013-16 aims to reduce both domestic abuse and the risk of violence in Moray by 5% from the 2012/13 baseline.
- 4.35 Statistics from Police Scotland on domestic abuse up to the end of March 2016 show that there has been a slight decrease from 2014/15 figures.

	2012/13 (baseline)	2013/14	2014/15	2015/16	% change from baseline
Domestic Abuse crimes	636	657	746	740	+16%

- 4.36 It is clear from the above table that domestic abuse has not reduced by 5% as planned over the three years of the Strategy, however it is likely that the focus on Domestic Abuse and the proactive work undertaken, by both Police Scotland and partner agencies, has led to a higher number of incidents being reported.
- 4.37 Domestic abuse perpetrators continue to be targeted via Police Scotland's dedicated Domestic Abuse Unit (now part of the Public Protection Unit) and through a number of action days. The Domestic Abuse Partnership (bringing together Police Scotland, Moray Woman's Aid, NHS, Moray Council, Moray Alcohol & Drug Partnership and Army Welfare), tackles Domestic Abuse by raising awareness through an extensive training programme, promotional materials and via an annual conference. The 2015 conference was attended by over 100 delegates and covered a wide range of topics from Police Scotland's Right to Ask disclosure scheme, forced marriages and domestic violence against men.
- 4.38 Tackling domestic abuse continues to be a priority within the Moray Local Policing Plan 2014-17 and Moray 2026 – a plan for the future. A new Violence and Domestic Abuse Strategic framework has also been created for the Domestic Abuse Partnership. This identifies the future aim, objectives and work to be undertaken by the Partnership to address the issue of Domestic Abuse in Moray.
- 4.39 Serious and common assaults have both recorded an increase this year and are 11% above the 2012/13 baseline.

Indicator	2012/13	2013/14	2014/15	2015/16	% change
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	(baseline)				from baseline
Number of recorded incidents of Serious Assault	36	20	30	40	+11%
Number of recorded incidents of Common Assault	907	993	946	1011	+11%

- 4.40 At the Police, Fire & Rescue Committee on 05 May 2016, (item 10 refers), Police stated recent changes to the recording of Serious Assaults had accounted for the increases noted. For 2015/16, detection rates continue to remain positive and over the 5 year average; 95% for Serious Assaults against the five year average of 93.9%, 78.1% for Common Assaults against a five year average of 69.2%. This infers that whilst recorded incidents have increased, those involved are more likely to be caught and charged.

Outcome 6: Alcohol and drugs have a reduced impact on community safety in Moray.

- 4.41 During 2015/16, incidents of Common Assault and Rowdy Behaviour where alcohol or drugs were a factor, have both recorded decreases of 21%, well above the 5% reduction target for Outcome 6 of the current Community Safety & Antisocial Behaviour Strategy. Although there has been no change in the number of Serious Assaults involving alcohol or drugs, this has come at a time when Serious Assaults have increased by 11% and therefore this should be viewed as good performance.

Indicator	2012/13 (baseline)	2013/14	2014/15	2015/16	% change from baseline
No of recorded incidents of Serious Assault with alcohol/drugs a factor	17	14	16	17	0%
No of recorded incidents of Common Assault with alcohol/drugs a factor	294	528	283	232	-21%
No of recorded incidents of Rowdy Behaviour with alcohol/drugs a factor	n/a	154	124	122	-21% (from 2013/14)

- 4.42 The 21% decrease in Rowdy Behaviour incidents involving alcohol or drugs is, as stated, well above the target of 5% however this has come at a time when the total number of Rowdy Behaviour incidents has also fallen significantly. As a result, the percentage of Rowdy Behaviour incidents involving alcohol has increased from 46% in 2013/14 to 74% in 2015/16. Therefore, although there have been less incidents of Rowdy Behaviour, they are now more likely to involve alcohol.

Indicator	2012/13 (baseline)	2013/14	2014/15	2015/16	% change from baseline
Number of recorded incidents of Rowdy Behaviour where alcohol/drugs were a factor	n/a	154	124	122	-21% (from available baseline)
Number of Rowdy Behaviour	411	333	200	164	- 60%

Incidents (Breach of the Peace, Urinating and Drunk & Incapable)					
% of Rowdy Behaviour incidents involving alcohol	n/a	46%	62%	74%	

- 4.43 As stated in paragraphs 4.11 and 4.12, drinking in public has declined by 66% and evidence suggests that those under 18 are now less likely to be consuming alcohol. Therefore it can be assumed that those involved in Rowdy Behaviour where alcohol is a factor are aged 18 and over and probably drinking at home or in licensed premises.
- 4.44 This view has recently been strengthened by a report published by NHS Scotland, highlighting an increase in alcohol consumption by adults in Scotland. This report also stated that more alcohol than ever before is being purchased from supermarkets or off-licences and consumed at home. This is an issue that will be analysed in more detail for 2016/17 with Moray Alcohol & Drug Partnership already identifying the need to work closer with the Licensing Forum.
- 4.45 During 2015/16, incidents of violence involving alcohol or drugs have been targeted via two Safer Streets initiatives in the High Street area of Elgin; one during the summer holiday period and one focusing on the run up to the festive period. As in previous years, each campaign involved various partner agencies, taxi marshals and press releases highlighting the campaign to the public. For the winter 2015 campaign, additional police patrols were also included, allowing for a greater police presence in the area and a focus on licensed premises visits.
- 4.46 Looking at data for Domestic Abuse, it is clear that the target of a 5% reduction in the number of incidents where alcohol or drugs were a factor has been achieved.

Indicator	2012/13 (baseline)	2013/14	2014/15	2015/16	% change from baseline
Number of Domestic Abuse incidents where alcohol/drugs were a factor	515	368	316	364	-29%

- 4.47 Through Police Scotland, those involved in Domestic Abuse incidents, both victims and perpetrators, are signposted to support services for alcohol or drug issues as soon as possible. Reducing alcohol as a risk to Domestic Abuse is also an objective of the Domestic Abuse Partnership with plans in place to ensure better access and delivery of support services to those requiring help.
- 4.48 The Community Safety Partnership has continued to address the issue of alcohol and drug misuse in Moray through the funding of Alcohol Brief Interventions (ABIs) at A&E at Dr Gray's. The Partnership covers 4hrs per week allowing time for a dedicated nurse to undertake ABIs with patients admitted due to alcohol or drug issues. These ABIs provide help, advice and signposting of support. With patients' approval, information on attendances

are shared with partners via the Community Safety Hub, ensuring all partners are aware and appropriate support is in place.

- 4.49 The funding of this additional time has also allowed more in depth statistics and information to be gathered on the problem of alcohol or drug related hospital admissions. As a result, Moray Alcohol & Drug Partnership has the data needed to assist in planning for work specifically targeting the problem in 2016/17.

5 CUSTOMER SATISFACTION SURVEY RESULTS 2015/16

- 5.1 A Customer Satisfaction Survey is sent out by the Community Safety Team with all complaint closure letters. This survey assists in highlighting where the service is working well and where any improvements could be made.
- 5.2 During 2015/16, a return rate of 28% was achieved with 92 returned surveys out of a total of 331 issued. This compares to a return rate of 37% in 2014/15 when 78 surveys were returned out of 213 issued. The increase in the total number issued, reflects the addition of named complaints dealt with by the Housing Liaison Officer since October 2015 when all Housing ASB complaints moved to the Community Safety Team (paragraphs 3.2 and 3.3 refer).
- 5.3 **Appendix 1** - Community Safety Customer Satisfaction Survey Results provides a comparison between 2014/15 and 2015/16 data however a summary of the main points are provided below;
- The completed surveys for 2015/16 show a greater number of complaints being made using the online reporting form via The Moray Council's website – 27% compared to 18% in 2014/15.
 - 98% of respondents stated they were either Very Satisfied or Satisfied with the action taken to resolve their complaint while 97% stated they were Very Satisfied or Satisfied with the overall service provided. An increase of 3% and 2% respectively compared to the previous year.
 - Areas noted for improvement as a result of the survey are the initial advice given and updates on the progress of the complaint. During 2015/16, 84% of respondents rated the initial advice given as Excellent or Good. This compares to 95% the previous year. With regards to progress updates, 79% stated they had been kept adequately informed, compared to 87% in 2014/15.
- 5.4 The Customer Satisfaction Survey has been reviewed and updated for 2016/17 to ensure clearer feedback is received for both the Community Warden Team and the Housing Liaison Officer. Greater use of issuing the surveys via email and providing a direct link to Survey Monkey will also be made during 2016/17 in an effort to increase the return rate.

6. SUMMARY OF IMPLICATIONS

(a) Moray 2026 - A Plan for the Future

Moray 2026 identifies that Moray is a safe place to live, though more should be done to protect those vulnerable and at risk and that a proactive approach is taken to ensure communities feel safe in the years ahead. Reporting performance against the outcomes and actions of the Community Safety & Antisocial Behaviour Strategy allows partners to ensure activity is targeted correctly and that any emerging issues relating to Community Safety are addressed promptly.

(b) Policy and Legal

The Antisocial Behaviour (Scotland) Act 2004 places a statutory obligation on The Moray Council to implement the range of antisocial behaviour measures and continue joint working as necessary to tackle such behaviour.

(c) Financial implications

None.

(d) Risk Implications

None.

(e) Staffing Implications

None.

(f) Property

None.

(g) Equalities

There are no Equalities implications because the report is about performance.

(h) Consultations

Lead officers from the Community Safety Partnership have contributed to the production of this report.

The Corporate Director (Economic Development Planning & Infrastructure), The Head of Development Services, Senior Solicitor (Property & Contracts), The Equal Opportunities Officer, and Lissa Rowan (Committee Services Officer) have been consulted, and comments received have been incorporated into the report.

7. CONCLUSION

- 7.1 The current Community Safety & Antisocial Behaviour Strategy set out the strategic direction, outcomes and priorities aimed at improving Community Safety in Moray during the period 2013-16. Throughout the term of the Strategy, the Community Safety Partnership has worked together to achieve these outcomes. Good performance is evident with a number of Antisocial Behaviour issues achieving planned targets along with major improvements noted in Fire & Home Safety. Available data also shows the impact of alcohol and drugs is reducing for some Community Safety issues. Although there are targets that have not been met, the work of the partnership and the recording methods used for the data, have perhaps attributed to this. This is particularly true for Domestic Abuse and Serious Assaults. The next Community Safety Strategy will build on the work and progress made during the past three years and will focus on the ongoing issues relevant to the local community. Identified emerging issues and trends will also be incorporated to ensure Moray remains a safe place to live and work.**
- 7.2 Customer Satisfaction Survey results for the Community Safety Service show users continue to be Very Satisfied or Satisfied with the service provided. Areas highlighted for improvement have been noted and will be addressed by the Community Safety Team in 2016/17.**

Author of Report: Suzanne Wilson, Research & Information Officer
Background Papers: Held with author