

Local Housing Strategy Outcomes	Performance Indicator	Source	2011/12	2012/13	2013/14	2014/15	2015/16	Target/ direction of travel	Time scale
Priority 1: To address housing need and improve access to housing									
There is an adequate supply of affordable housing	All Sectors New Build Completions	Moray Land Audit	418	342	315	309	337	increase	2018
	Number of new affordable houses provided	SHIP	143	172	40	68	96	increase	2018
	% of homeless households provided with permanent accommodation	HL1	91.3%	89.0%	93.4%	47.6%	49.9%	100%	2018
Owner occupied housing	Ratio between lower quartile house prices and lower quartile earnings (i.e. first time buyer mortgage multiplier)	HNDA/ASHE OR Datapack	5.28	5.34	5.34	5.40	5.40	reduction	2018
Private rented housing	Ratio between lower quartile private rents and lower quartile earnings	HNDA/ASHE	2.99	3.02	3.02	3.02	2.99	reduction	2018
Social rented housing	Ratio of households in housing need to affordable housing relets	HNDA	8.3	10.0	8.9	7.7	7.5	reduction	2018
	Council stock	STOCK1/ Moray Council ARC	5,819	5,937	5,933	5,996	6,062	increase	2018
	% of Moray Council tenants who have access to the RTB	Council Records	-	46.1%	43.2%	38.9%	36.9%	reduction	2018
Social rented housing is allocated equitably	% of Council stock sold through RTB	Council Records	0.36%	0.24%	0.42%	0.54%	0.42%	reduction	2017
	Moray Council Void Performance (% let within 0-4 wks)	Moray Council records	45.3%	64.0%	62.2%	52.2%	59%	increase	2018
	Moray Council Allocation Policy quotas	Council records	40.2%	41.5%	40.7%	42.4%	39.4%	HL 40% +/- 5% reducing	Annual review
Priority 2: To meet our statutory obligations to homeless households	No of households referred for housing options advice (completed enquiries)	Housing Support Annual Review	40.0%	38.4%	35.1%	37.4%	40.2%	WL 40% +/- 5%	2018
			19.9%	20.1%	24.3%	20.2%	20.4%	TL 20% +/- 5%	
			0%	0%	0%	0%	0%	reduction	
People at risk of losing their homes get advice on preventing homelessness	% of households referred to Homeless Assessment Team	Housing Support Annual Review	1,321	1,208	1,216	1,233	1,117	reduction	2018
People have access to a range of housing options	Homeless households in temporary accommodation as percentage of all households	HL2/HL3, NRS	36.26%	41.72%	41.52%	41.93%	48.43%	reduction	2018
There is an adequate and appropriate supply of temporary accommodation for homeless households	Average length of stay in temporary or emergency accommodation (nights)	Moray Homelessness Policy/HL3	93	127	157	103	n/a	reduction	2018
	Average length of stay in temporary or emergency accommodation (nights)	ARC Indicator 25	n/a	n/a	n/a	n/a	77	reduction	2018
	% of refusals of offers of temporary accommodation	Moray Council ARC/HL3	n/a	n/a	9.9%	18.50%	14.27%	reduction	2018
	% satisfaction with temporary accommodation standard	SHBVN Annual Return	75.0%	70.6%	81.3%	94.30%	94.44%	increase	2018

LHS Performance Framework 2015-16

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Priority 3: To assist people with particular housing needs									
There is an adequate supply of appropriately designed, or adapted, housing for people with particular needs	Ratio of households in housing need to affordable housing relets	HNDA	8.3	10.0	8.9	7.7	7.5	reduction	2018
	Ratio of affordable rented housing for older people (amenity and sheltered relets), to number of households aged 65+	HNDA, NRS	2.4	2.7	2.7	3.4	2.8	reduction	2018
There is an adequate supply of appropriate housing for people with disabilities	Ratio of Council Housing List applicants requiring wheelchair accessible housing to Council relets	HNDA	29.00	31.00	29.00	38.50	15.00	reduction	2018
	Number of Council major disabled adaptations completed	Council Records	48	67	53	39	38	n/a	
	Average time to design and install Council major disabled adaptations (median)(days)	Council Records	234	200	186	154	158	reduction	2018
	Number of major [private sector grant funded disabled adaptation works completed	PSHG records - UNIFORM	77	85	101	66	62	n/a	
There is an adequate supply of housing with support for people with particular needs i.e. for:	Average time to complete major private sector disabled adaptation grants (median)(days)	PSHG records - UNIFORM	202	303	295	110	90	reduction	2018
Older people	Ratio of households aged 75+ to extra care housing units	HNDA/ NRS	101	103	106	109	112	reduction	2018
	Median age of new sheltered Council housing tenants	Council Records	73 yrs	75 yrs	78 yrs	77 yrs	73 yrs	increase	2018
Women fleeing domestic abuse	Ratio of homeless presentations (reason = domestic violence or abuse) to supported relets	HL1/ Council records	n/a	n/a	3.3	4.5	4.2	reduction	2018
	Average length of stay in supported housing (Women's refuge)	HL2 /3	116	94	105	104	115	reduction	2018
Gypsies/ travellers have access to appropriate short and long term accommodation to meet their needs.	Number of unauthorised encampments	Council records	100	57	58	39	45	reduction	2018
	Average length (days) of unauthorised encampments	Council records	22	20	36	29	97	reduction	2018

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Priority 4: To improve the energy efficiency of housing and contribute to addressing climate change, and address fuel poverty									
People live in energy efficient housing that minimises greenhouse gas emissions	Average Energy Efficiency Rating (SAP) - private sector	Annual/ SHCS/ large confidence intervals (+/- 10%)/ annual, 36 month time lag to publication		59.1	n/a	n/a	n/a	increase	2018
	Average Energy Efficiency Rating (SAP) - public sector			61.1	n/a	n/a	n/a	increase	2018
	% Council Properties achieving EESSH standard	EESSH Return		n/a	n/a	n/a	49.8%	increase	2018
	% NHER <5 - Council housing		n/a	n/a	16.6%	15.6%	n/a	n/a	n/a
	Median NHER - Council housing	Council records	n/a	n/a	7.2	7.3	n/a	n/a	n/a
	% of new affordable housing incorporating micro-renewables	Annual/Social Landlords/SHIP	100%	100%	100%	100%	91.6%	90%	2018
	% of new affordable housing completions EPC Rating B+	Annual/Social Landlords/SHIP	0%	9.10%	95%	100%	100%	increase	2018
	Proportion of Moray Council stock passing the SHQS NHER requirements	Council Asset Management Strategy	n/a	n/a	92%	100%	96%	n/a	n/a
	% of Households in Fuel Poverty - private sector	Annual/ SHCS/ large confidence intervals (+/- 10%)/ annual, 36 month time lag to publication	31%	38%	n/a	n/a	n/a	reduction	2018
	% of Households in Fuel Poverty - social sector			47%	n/a	n/a	n/a	reduction	2018
People live in housing that they can afford to heat	No of households accessing energy efficiency measures to their homes via Home Energy Efficiency Programme Scotland	HEEPS Monitoring Reports	n/a	n/a	507	207	178		2018

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Priority 5: To improve the condition of Moray's housing stock									
People live in houses of good quality	% dwellings with any urgent disrepair - Private	Annual/ SHCS/ large confidence intervals (+/- 10%)/ annual, 36 month time lag to publication	32%	32%	n/a	n/a	n/a	reduction	
	% dwellings with any urgent disrepair - Public		34%	34%	n/a	n/a	n/a	reduction	
	No of requests for SofA assistance	SofA monitoring/ NRS	308	292	403	295	467	reduction	2018
	Proportion of Moray Council stock passing the SHQS	ARC	-	86.0%	90.0%	95%	96%	increase	2015
	Proportion of RSL stock passing the SHQS	APSR/ARC	-	78.6%	n/a	n/a	n/a	n/a	n/a
	Ratio of known BTS properties, to all Moray properties	Environmental Health records/ Council Tax Register	0.932%	0.923%	0.916%	0.995%	0.990%	reduction	2018
	Ratio of Closing Orders/Maintenance orders, to all Moray Properties	Council Tax Register				0.26%	0.25%	reduction	2018
	Ratio of planned maintenance to response repairs expenditure in Council houses	SHBVN Annual Return	1.3	1.6	2.0	2.1	1.9		2018
	No of HMO licences in force		46	46	46	33	32		
	% of empty homes (including second/holiday homes)	Council Tax Register	8.1%	8.0%	4.9%	4.5%	5.0%	reduction	2018
Management standards in the private rented sector are improved	% of empty homes within the scope of the Empty Homes Strategy (empty 6 months or more)	Council Tax Register	n/a	n/a	1.5%	1.3%	1.2%	reduction	2018
	Ratio of number of privately rented properties to number of properties on the Private Landlords Registration database	Private Landlord Registration records, Census 2011 (available in 2014)	77.4%	n/a	n/a	n/a	n/a	reduction	2018
Priority 6: To promote successful, safe, sustainable communities and social inclusion									
People live in attractive, socially balanced neighbourhoods, with good access to services	Percentage of upheld complaints relating to neighbourhood problems and anti social behaviour	Annual/ Council/ SSHC Monitoring	0	0	0	0	0	tba	2018
	% of Council tenants seeking a transfer at year end	Council Housing List	6.7%	8.3%	7.7%	7.7%	7.7%	tba	2018
	% of tenants who feel their landlord is good at keeping them informed about their services and decisions	Moray Council ARC (indicator 3)	n/a	n/a	86.0%	86.0%	77.7%	tba	
	% of tenants satisfied with the management of the neighbourhood they live in	Moray Council ARC (indicator 17)	n/a	n/a	86.9%	86.9%	76.0%	tba	2018
Communities play an active role in setting and delivering local priorities	% of tenants satisfied with opportunities given to them to participate in landlords decision making process	Moray Council ARC (indicator 6)	n/a	n/a	73.2%	73.2%	60.3%	tba	2018
	Number of RTOs	Annual/RTO Register	3	2	1	1	1	tba	2018
	Number of Community Councils/Local Area Forums	SOA	15	15	15	15	15	tba	2018