

(Appendix 1)

**Date Printed**

**29-Apr-10**

## **Analyse**

**Record:** 1

**Title:** Involving and Empowering Carers in Health and Social Care Services

**Start Date:** 29/04/2010

**Review Date:** 10/12/2010

### **Background:**

Informal carers are recognised as our single biggest care provider and to replace the care that they provide in the UK is estimated at £87billion.

By creating a structure and engaging carers in Health and Social Care service delivery and strategy development, working relationships will be developed in which carers are routinely involved, supported and valued for the care that they provide.

### **Contact:**

Pauline Knox  
Carers Strategy and Development Officer

Ann Griffin,  
Public Involvement Officer

Irena Paterson  
Better Community Engagement Steering Group Member

Gill Stewart  
Better Community Engagement Steering Group Member

Sheila Bruce  
Patient Participation Forum

Hugh Williams  
Patient Participation Forum

Heather Shaw  
Community Support Officer

### **Our purpose for engagement is:**

Improve policy and practice  
Plan or rationalise services  
Involve the community in meeting need  
Gain new understanding

**Which is the right level for your purposes?:**

Engage - to take shared decisions and actions and to support community led action by the involvement of carers

**Before we plan the process of engagement - what do we need to think about?:**

**What we know:**

Present Carers Strategy needs updating. While some information contained within could be useful, new legislation and the need to determine the views of carers needs to be taken into account.

**What we need to know:**

Does existing NHS training toolkits meet needs of project?

How Carers would like to be involved

**Who has an interest in our focus of engagement?:**

**Agency Stakeholders**

Social Work

Health Board

Community Health Partnership

**Community Stakeholders?**

Community Groups

Carers

Local community organisations

**Who needs encouragement?:**

Carers need encouragement and support to engage

Staff need encouragement and process to involve

**Are there any conflicts of interest that might emerge?:**

**What locality or thematic group is this engagement targeted at?:**

**Postcode(s):**

**What is the engagement theme?:**

**What is the purpose of the engagement?:**

**What level of engagement are you seeking?:**