

(Appendix 5)

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Analyse

Record: 1

Title: Service user involvement in long term conditions

Start Date: 13/05/2010

Review Date: 12/08/2010

Background:

Copy and paste info from Project Proposal - Background to long term conditions and pilot summary

Contact:

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Our purpose for engagement is:

To influence service delivery and future planning of services

Which is the right level for your purposes?:

Engage: To take shared decisions - long term conditions service users influence choices and options for action.

Before we plan the process of engagement - what do we need to think about?:

What we know:

See background proposal in relation to:

– need

-proposed structure, elements of which have already been/currently being established

- voluntary groups already exist in relation to long term condition self management

-that NHS Grampian Patient Focus Public Involvement toolkit to enable staff to engage patients is currently being updated

What we need to know:

- If the PFPI Toolkit meets the needs of the pilot project's aim

- Who and where the voluntary groups/ peer support provision is

- What these voluntary groups are doing

Who has an interest in our focus of engagement?:

Agency Stakeholders

Voluntary Organisations

Social Work

Health Board

Community Health Partnership

Community Stakeholders?

People with disabilities
Older people
Local community organisations
Patients

Who needs encouragement?:

Patients
Health & Social Care Staff
Carers
Support Groups

Are there any conflicts of interest that might emerge?:

Service Users might object to the change in culture of self care and care in the community

What locality or thematic group is this engagement targeted at?:

Long term condition service users within Moray

Postcode(s):

What is the engagement theme?:

Health and Wellbeing

What is the purpose of the engagement?:

Influence future planning of service delivery

What level of engagement are you seeking?:

Engage