

APPENDIX

SCOTTISH LOCAL AUTHORITIES: USE OF CITIZENS' PANELS

LOCAL AUTHORITY	USE OF CITIZENS' PANEL	USE OF EXTERNAL CONSULTANCY
Aberdeen City	Yes - They have an editorial board that ideas for survey topics are put to for agreement.	Yes - For analysis only.
Aberdeenshire	Yes	Yes
Angus	No - A review was undertaken in 2005, and the Panel opened up to all citizens. Now rely on 1-1 engagement methods with different groups of interest. Also Community Learning and Development teams – community capacity building.	-
Argyll + Bute	Yes - At times they also commission additional research on top of their contract, as required.	Yes
Clackmannanshire	Yes	Yes
Dumfries and Galloway	Yes - This is an 'exchange forum'. More ad hoc than a programme of surveys. Use of a working group to determine what is appropriate for inclusion.	No - They have a post which is jointly funded with the NHS.
Dundee	No - Dundee does conduct an annual survey on eg customer satisfaction, but a random sample is used not a Panel. Uses Fairer Scotland Fund, local reps, and regeneration forums.	-
East Ayrshire	Yes - Used as and when need arises.	Yes - Used for management of the Panel ie recruitment/refreshment. Partners have their own expertise that can be tapped into for analysis of results.
East Dunbartonshire	Yes	Yes
East Lothian District	No - They do an 'omnibus' customer service survey every 3 years with a random sample of the population. This is done face-to-face.	-
East Renfrewshire	Yes - They will phone Panel members to ensure a minimum response rate.	Yes
Edinburgh City	No - Use Neighbourhood Forums, Equalities Network, Community Councils and Voluntary Sector for consultations. 2005 the Board rejected request for a Panel.	-
Falkirk	No - Carry out annual survey which is posted along with the Council Tax bills. Use community Councils, Area Forums and Local Community Planning for consultation. Will be using VOiCE (Visioning Outcomes in Community Engagement), an online consultation tool.	-
Fife	Yes - People's Panel. Steering Group meets monthly – council and partners attend – to discuss consultation topics.	No
Glasgow City	Yes - Is currently being revamped.	No

Highland	Yes - This has only very recently been agreed and the Panel is not yet established. It will be used in conjunction with Ward Forums, Community Councils etc.	No Existing staff resources will be used.
Inverclyde	Yes	Yes
Midlothian	Yes	Yes
Moray	Yes	Yes
North Ayrshire	Yes	Yes
North Lanarkshire	Yes - Postal, online and focus groups. Information sharing group meets regularly to discuss nature of consultations.	Yes
Orkney Islands	No - Community Councils, household survey, Community Engagement Strategy.	-
Perth and Kinross	Yes	No - This is under review.
Renfrewshire	Yes	Yes
Scottish Borders	Yes	Yes - Used for panel management ie recruitment and selection.
Shetland Islands	Yes	Yes
South Ayrshire	Yes	Yes - This is coming up for review.
South Lanarkshire	Yes	Yes - The department/partner commissioning the consultation pays for it. Depending on the finances available, the design and analysis may be done in-house.
Stirling	Yes	No
West Dunbartonshire	Yes	Yes
West Lothian	Yes	Yes - Used for panel management ie recruitment and selection.
Western Isles	*no info available at present	*no info available at present