



POLICE
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Keeping people safe

Police and Fire and Rescue Services Committee

**North East Division
Moray**

April - June 2017



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Introduction

I present the Police and Fire and Rescue Services Committee Report on behalf of Police Scotland, North East Division. This report provides a detailed account of Police Performance in Moray in support of agreed priorities, both local and national for a three month period during Quarter 1, 1 April to 30 June 2017.

I am pleased to advise that during this reporting period we have seen an overall drop in crime by almost 9% when compared with the Five Year Average and over 3% when compared with last year's already low figures. Despite less crime, detection rates have remained strong at almost 77% for all crimes and offences in Moray. It should also be noted that during this first quarter of the year several crimes reported are still within the forensic window of investigation and results will not be known until later in the reporting year. This can result in fluctuations in detection rates as the year progresses.

Our preventative work together with partners has had a continued positive impact on Acquisitive Crime and Vandalism with year on year reductions in the number of crimes and increased detection rates.

I am also delighted to present the 2017-20, three year, Local Policing Plan for Moray. This plan sets our priorities for the future and is aligned to the proposals for the Local Outcome Improvement Plan.

This Performance Report reflects the continued positive ongoing work within Moray and again I would commend the work of Chief Inspector Stewart Mackie and his team. However this would not be possible without the excellent support of partners and communities themselves.

Later this month Chief Inspector Mackie will leave Moray and transfer to Operational Support Division overseeing Road Policing operations for the North of Scotland, he will be replaced by Chief Inspector Maggie Miller. Chief Inspector Miller joins us from Northern Division where she has undertaken a number of Operational and CID functions.

Regards

Campbell Thomson
Chief Superintendent
North East Division
Police Scotland



Staffing

	Authorised Establishment	Current	Difference
Police Officers ¹	1115	1145.06	+30.06
	Jun 2017	Jun 2016	Difference
Police Staff ¹	136 (121.22)	139 (124.29FTE)	-3 (3.07FTE)

¹North East Division (Aberdeenshire, Moray and Aberdeen City) Full Time Equivalent (FTE)

Officer numbers within North East Division are at their highest level for some time, placing North East Division on its strongest footing for many years.

Between December 2016 and the end of July 2017 North East Division has recruited 118 Officers. This level of recruitment is projected to continue for the remainder of this calendar year.

During this period 14 Officers have been posted to Moray. In September 2017 a further 5 new Probationary Constables are due to start work in communities across Moray. These Officers have augmented the existing strength in Moray and replaced some Officers who have retired or have been developed into specialist roles within the organisation.

In addition to our new recruits we also have 3 Officers transferring into Moray during August 2017 from other Divisions across Scotland. These Officers have a wide range of policing experience and will be of great support to our new recruits and existing staff.



Complaints About The Police

Indicator	5 Year Average	Apr 2017 - Jun 2017	Apr 2016 - Jun 2016	Difference	% Change 2017 v 2016
Overall Satisfaction of How Police Dealt With Your incident ²	N/A	80.2%	86.9%		6.7%
Complaints Received About The Police	N/A	19	23	-4	-17.4%
Number of Complaints Per 10,000 Police Incidents	N/A	32.7	46.7	-14	-30.0%
On Duty Allegations Raised	N/A	31	23	8	+34.8%
Off Duty Allegations Raised	N/A	0	1	1	-100%
Quality of Service Allegations	N/A	4	6	2	-33.3%
Total Allegations	N/A	35	30	5	+16.6%

²North East Division (Moray, Aberdeenshire and Aberdeen City)

While there are slight fluctuations in figures relating to public confidence throughout the year, public satisfaction with the Police in the North East remains very positive at over 80%. We are never complacent and it is very important to us to provide an effective and reliable service to the public and as such we are keen to maintain, and where possible enhance, our levels of community service and engagement within the local authority area.

Over the period we have seen the number of Complaints About The Police fall by over 17%. We strive to provide the best possible service to the public in Moray. Where there is learning and areas for improvement we ensure these are shared with our staff to enhance the service we provide.

It is also worthy to note that during the three month reporting period, Officers in Moray attended 5820 calls to the public, not including the advice and support provided by our staff to members of the public at our public counters and through our ongoing community engagement at public meetings and events.



Antisocial Behaviour, Violence and Disorder

Indicator	5 Year Average	Apr 2017 - Jun 2017	Apr 2016 - Jun 2016	Difference	% Change 2017 v 5 Year Av
Serious Assault - Recorded ³		16	12		
Serious Assault - Detection Rate		118.8%	91.7%		
Common Assault - Recorded	236.0	267	260	31	+13.1%
Common Assault - Detection Rate	72.3%	75.7%	72.3%		3.4%
Robbery - Recorded	1.6	1	1	0.6	-37.5%
Robbery - Detection Rate	75.0%	100%	0%		+25%
Group 1 Crimes - Recorded ⁴		25	14		
Group 1 Crimes - Detection Rate		100.0%	85.7%		
Vandalism - Recorded	174.2	147	151	27.2%	-15.6%
Vandalism - Detection Rate	27.1%	32.0%	30.5%		+4.9%
Public Reports of Street Drinking	5.0	0	3	5	-100%
Licensed Premises Visits	518.4	636	688	117.6	22.7%
Indicator	5 Year Average	Apr 2017 - Jun 2017	Apr 2016 - Jun 2016	Difference	% Change 2017 v 2016
Number of Complaints of Disorder ⁵	N/A	780	703	+77	+11.0%

³ April 2016 - implementation of broader definition of what constitutes a Serious Assault.

⁴ Crimes of Violence include Murder, Attempted Murder, Culpable Homicide, Cruelty, Neglect and Un-natural Treatment of Children and Adults, Abduction, Robbery, Assault with intent to Rob, Serious Assault, and Threats and extortion.

⁵ Disorder includes Public Nuisance, Disturbance, Noise, Neighbour Dispute and Nuisance Phone Call incidents.

Detection rates for Violent Crime in Moray are at the highest level for many years with an overall Violent Crime detection rate of over 78%, 5% above the Five Year Average. Detections for Serious Violent Crime such as Serious Assaults and Robberies are currently over 100%. Our message is, Violence is wholly unacceptable and will not be tolerated. If you commit a Violent Crime in Moray you will be caught and brought to justice.

During the first quarter of this year there has been a slight increase in Assaults some of which can be attributed to potentially increased confidence in reporting of Domestic Incidents.

There is a clear link between alcohol consumption and violence both within the home and in public spaces in our towns and villages. We continue to work with our Community Planning Partners such as Moray Drug and Alcohol to reduce the effects of



alcohol related crime has on the community and individuals. This work is further enhanced by prevention work through our 'Weekend Policing Plan' and 'Safer Streets' which aims to reduce the number of victims of Violent Crime within Moray. Throughout this reporting period we have worked with the licenced trade to ensure responsible behaviour and alcohol consumption. Our Weekend Policing Plan has ensured we are visible within licenced premises and around our town centre pubs and clubs, this is reflected in a 23% increase in licence premises visits.

We maintain a strong governance structure to support investigation of all Violent Crime. We have dedicated staff in Moray to support our Community Policing Officers and maximise preventative and investigative opportunities. There is also a dedicated Violence Reduction Officer who provides guidance and support to ensure high standards of investigation are maintained and maximises opportunities presented through other legislation such as Antisocial Behaviour Orders.

Domestic Crime continues to be a high priority and we commit significant resources to prevent and detect these crimes which are further supported by partners. Through the Multi-Agency Tasking and Coordination (MATAC) process, Officers and partners identify prolific, persistent violent offenders and seek to deter, divert, disrupt and detect their activities through joint working. Similar partnership working also focuses on the victims of Domestic Crime where preventative work and support is delivered through the Multi-Agency Risk Assessment Conference (MARAC).

Our partnership work through Operation Regard and School Watch has been used to good effect in Moray during this reporting period and as such we have seen Vandalisms continue to fall well below both the Five Year Average and previous year's figures. Detection rates for this crime type are also very strong and well above the Five Year Average. One example of this work is in Lossiemouth where we have carried out joint work with Community Wardens and Lossiemouth Locality Management Group to reduce Antisocial Behaviour and Youth Annoyance in and around the Community Centre and library.

This work will continue across Moray for the forthcoming period. We will continue to work with our partners, focusing on prevention and target hardening of vulnerable areas.

We have recently introduced a new role dedicating a Community Beat Officer for Elgin Town Centre. Constable Jarrod Leach is part of the Elgin Community Policing Team and his role has been developed to support prevention in relation to Antisocial Behaviour, Violence and Acquisitive Crime within Elgin Town Centre. He works closely with Community Groups, Elgin Community Council and the Business Improvement District.



Acquisitive Crime

Indicator	5 Year Average	Apr 2017 - Jun 2017	Apr 2016 - Jun 2016	Difference	% Change 2017 v 5 Year Av
Crimes of Dishonesty - Recorded	332.4	275	264	-57.4	-17.3%
Crimes of Dishonesty - Detection Rate	37.6%	35.3%	47.7%		-2.3%
Housebreakings - Recorded	55.0	48	45	-7%	-12.7%
Housebreakings - Detection Rate	19.6%	22.9%	22.2%		3.3%
Motor Vehicle Crime - Recorded ⁶	45.0	38	22	7	-15.6%
Motor Vehicle Crime - Detection Rate	32.4%	31.6%	27.3%		-0.8%
Theft of Motor Vehicle - Recorded	11.2	12	4	0.8	+7.14%
Common Theft - Recorded	114.8	86	87	28.8	-25.1%
Common Theft - Detection Rate	23.7%	30.2%	31.0%		+6.5%

⁶ Theft from secure motor vehicle; Theft from insecure motor vehicle; Theft of a motor vehicle; Attempted Theft of a Motor Vehicle.

Acquisitive Crime in Moray remains very low when compared with other areas across Scotland and detection rates remain positive.

Operation Magpie is the Divisional response to Acquisitive Crime across Moray and North East Division. Over this reporting period our work under Operation Magpie has focused on preventing Acquisitive Crime in our communities. It is worthy of note that at this early stage in the performance year several crimes are still within the forensic examination window and results of examinations are ongoing.

Given strengthened local resources we have increased proactive crime patrols in areas where intelligence has indicated there have been victims of Acquisitive Crime. We have carried out a number of crime prevention surveys in Moray ensuring communities have the best advice to keep themselves safe from thieves.

We have worked with our partners in Elgin Business Improvement District and Retailers Against Crime to deliver crime prevention presentations to local businesses, we have also carried out crime prevention surveys on vulnerable premises and supported work to ban recidivist offenders from Town Centre shops.

Through our interaction with Community Councils and other Community Groups we have developed a Community Safety monthly report which, in addition to providing communities with up to date information on crime trends in their area, includes a monthly column from our local Crime Prevention Officer offering security advice on a range of issues.



To maintain the focus on this area of business we have in place strong governance processes to ensure we are continually reviewing crime trends and ensuring our resources are most effectively deployed to prevent and detect these crimes.



Road Safety and Road Crime

Indicator	5 Year Average	Apr 2017 - Jun 2017	Apr 2016 - Jun 2016	Difference	% Change 2017 v 2016
People Killed/Seriously Injured	N/A	10	10	0	0.0%
Children Killed/Seriously Injured	N/A	1	1	0	0.0%
People Killed	N/A	1	0	+1	+100.0%
Children Killed ⁷	N/A	1	0	+1	+100.0%
Road Safety Education Inputs	N/A	0	0	0	0
Advice/Education Given to Motorists ⁸	N/A	5477	7320	-1843	-25.2%
Indicator	5 Year Average	Apr 2017 - Jun 2017	Apr 2016 - Jun 2016	Difference	% Change 2017 v 5 Year Av
Mobile Phone Offences	74.6	34	37	-40.6	-54.4%
Speeding Offences	412.0	271	314	-141	-34.2%
Drink/ Drug Driving Offences	28.2	37	14	8.8	+31.2%
Dangerous Driving	8.6	14	10	5.4	+62.8%
Disqualified Driving	2.2	7	0	4.8	+218.2%
Reported	997.4	775	796	222.4	-22.3%
Parking Fixed Penalties Issued	152.6	185	59	32.4	+21.2%

⁷ Child is under 16 years of age.

⁸ North East Division (figures area for Moray, Aberdeenshire and Aberdeen City) figures by Road Policing Officers.

Road Safety and Road Crime remains a priority in Moray.

Through our focused efforts we continue to see a generally downward trend in deaths and serious injuries in Moray, notwithstanding the tragic impact any one such incident brings.

During the reporting period, proactive work has been carried out across Moray by Community Policing Team Officers and Specialist Road Policing Officers. In response to community concerns and analytical data you will have seen Officers carry out speed enforcement work in Lossiemouth, Lhanbryde, Hopeman, Elgin, Forres, Buckie and Keith. We have also targeted antisocial drivers in our Town Centres including Elgin, Keith and Forres. During the reporting period we have reported 48 offences in Elgin alone, linked to Antisocial Driving.



We are committed to a cohesive partnership approach to tackle Road Safety within Moray and across the North East. We have very recently finalised a revised Road Casualty Reduction Strategy across the North East of Scotland. This Strategic and Operational Partnership, which includes representatives from across the North East including Moray, will focus on the key causation factors and reducing injuries and deaths on our roads giving consideration to our particular network of rural roads in Moray and the North East. When this strategy is published in September 2017 it will be provided to the Committee.



Protecting People at Risk of Harm

Indicator	5 Year Average	Apr 2017 - Jun 2017	Apr 2016 - Jun 2016	Difference	% Change 2017 v 5 Year Av
Group 2 Crimes - Recorded ⁹	45	38	72	7	-15.5%
Group 2 Crimes - Detection Rate	62.7%	55.3%	50.0%		-7.4%
Rape - Recorded	7.8	9	14	1.2	+15.4%
Rape - Detection Rate	66.7%	11.1%	71.4%		-55.6%
Indicator	5 Year Average	Apr 2017 - Jun 2017	Apr 2016 - Jun 2016	Difference	% Change 2017 v 2016
Domestic Abuse Incidents Reported	N/A	193	175	+18	+10.3%
Domestic Abuse Crimes - Detection Rate	N/A	66.0%	68.4%		-2.4%
Hate Crime - Recorded	N/A	4	8	-4	-50.0%
Hate Crime - Detection Rate	N/A	100.0%	87.5%		+12.5%

⁹ Group 2 Crimes of Indecency include Rape, Assault with intent to Rape, Indecent Assault, Sexual Assault, Prostitution related crime and others with an indecent element.

During this reporting period we have seen a significant reduction in overall reports of Sexual Crime in Moray. Whilst this is generally positive we continue to treat this as an absolute priority.

Extensive work continues to encourage and support the victims of Sexual Crime to come forward. This work continues to show an increase in the reporting of Sexual Crime nationally.

During the first quarter of this year we have seen the number of reports of Rape and Group 2 Crimes fall when compared to the same period in 2016. These crimes are frequently very complicated and often date back several decades. Many of these crimes are reported to the Police after the window for forensic capture has passed. Enquires of this nature are often protracted which require tracing witnesses, some of whom have moved away from the area. As part of the investigation we look at all possible lines of enquiry, including investigation into the previous history of offending by the suspect and previous partners of the suspect which may corroborate the account of the victim. Of the reported Rapes during this period several recorded crimes relate to multiple non-recent crimes against one victim.

Hate Crime is very low in Moray when compared with other areas across Scotland. The vast majority of these crimes relate to verbal remarks and there is no pattern which reflects any particular trend. Hate Crime in any form will not be tolerated and we will continue to monitor this situation to ensure the diverse population of Moray remains safe from this type of criminality.



Serious Organised Crime

Indicator	5 Year Average	Apr 2017 - Jun 2017	Apr 2016 - Jun 2016	Difference	% Change 2017 v 5 Year Av
Proceeds of Crime Act Seizures ¹⁰	£41,110.57	£52,424.52	£82,309.37	£11,313.95	+27.5%
Drug Possession Offences	63	99	89	36	+57.1%
Drug Supply Offences	10.2	17	16	6.8	+66.6%
Indicator	5 Year Average	Apr 2017 - Jun 2017	Apr 2016 - Jun 2016	Difference	% Change 2017 v 2016
Drug Deaths	N/A	1	1	0	0.0%
Educational Inputs	N/A	29	37	8	-21.6%

¹⁰ A Division (Moray, Aberdeenshire and Aberdeen City) reported seizures (reported figures only, this may mean that the money might finally be returned to the defender, forfeit at court or seized and remitted to Crown office Procurator Fiscal Service.

During the previous year we pledged to proactively tackle this threat in Moray, this will continue into 2018. As evidenced in the performance figures we have worked hard to tackle this issue over the past twelve months with many positive results and excellent support from communities themselves.

Between 1 April 2017 and 30 June 2017, under the banner of Operation Aspen, Moray Officers supported by Specialist Staff from across the region have had a significant effect on organised criminals operating within Moray.

As part of Operation Aspen and the ongoing work to disrupt Serious Organised Crime within Moray, 34 Drug Search Warrants were executed within the review period, this has resulted in the recovery of drugs with a potential value of almost £40,000. These warrants were executed in Elgin, Buckie, Keith, Cullen, Forres, Lossiemouth and Burghead.

This equates to 207 grams of Diamorphine with a potential value of £20,180, 40 grams of Cocaine with a potential value of £1300 and almost 5 kilograms of Cannabis with a potential revenue value of £17,605.

These recoveries have seen 16 persons being reported to the Crown Office and Procurator Fiscal Service for drug supply offences.

We, along with partners, will continue to robustly target the Serious Organised Crime Groups who prey on the most vulnerable in our communities to make Moray a hostile environment for them to operate.



Counter Terrorism and Domestic Extremism

This reporting period saw a continuation of high-profile terrorist activity across Europe, as well being felt directly closer to home, in London and Manchester. Following the incident in Manchester, on 23 May 2017 the UK saw its threat level for international terrorism increase to Critical (an attack is expected imminently) for the first time in 10 years. On 27 May 2017 the threat level returned to Severe (an attack is highly likely), where it remains. Whilst the terrible events elsewhere in the UK undoubtedly affected communities and individuals in the North East, throughout this period there was no specific threat to Scotland, however we urge the public to remain vigilant and to report any concerns to us.

National Security remains an ever present consideration and is very much day business for Police Scotland, with preventative messaging, reassurance patrols and education being routinely conducted at crowded places and iconic locations and with faith groups and the general public.

Such engagement within the North East has taken place for many years. In recognition, Aberdeen was selected to host the Scottish launch of the UK wide Counter Terrorism Awareness Week which commenced on Monday 12 June 2017. While Aberdeen was the initial focus, North East Division was keen that campaign activity be conducted throughout our territory. As such, the week saw Police Officers (the majority of them being Local CONTEST Liaison Officers) conduct high-visibility engagement with public and retailers in the 'High Streets' of the main towns in Moray and at the small ports along the Moray coastline, as well as messaging to our Counter Terrorism partners in Moray and 300+ businesses linked to the Moray Business Improvement District.

The feedback from all North East communities was that they understood why the campaign had been run and that they welcomed the opportunity to discuss recent events and how they could contribute to keeping their part of the country safe.

CONTEST continues to be the UK Government's strategy for Counter Terrorism and provides the framework for activity through the strands of Prevent, Protect, Prepare and Pursue. Moray remains an active partner within the CONTEST North East Multi-Agency Group, which benefits from links with all three Local Authority areas (Aberdeen City, Aberdeenshire and Moray) as well as with partners from the Emergency Services, Education, Resilience, the Third Sector and other arenas. This partnership work drives the local CONTEST Action Plans.

Within this local structure, further partnership working is seen within a Prevent Sub Group, which allows maximum benefit to be gained by all partners as each strives to prevent people becoming terrorists or supporting terrorism. Many members deliver the Prevent messaging to their own internal audiences, leaving Police Scotland to deliver related products to others, which has resulted in a far wider cascade than was previously achieved.



Protect and Prepare based work streams continue with close links between Police, local authorities and other partners through events planning and resilience functions.

Within Moray there are now eight Police Officers based with Community Policing Teams (CPTs) at Elgin, Buckie, Keith, Forres and Lossiemouth who have been identified to undertake the additional role of Local CONTEST Liaison Officer. The essence of this role is to raise the profile of CONTEST within their CPT and in their local community and to act as a contact point for any CONTEST related matters.



Miscellaneous

Stop and Search

Indicator	Apr 2017 - Jun 2017	Apr 2017 - Jun 2017 (positive)
Consensual	0	0
Legislative	130	36
Number of Consensual Stop and Searches Refused	0	N/A
Number of Seizures ¹¹	3	N/A

¹¹The 3 seizures recorded in Moray over this time are accurate but not related to and are separate from Stop and Search. A seizure is when an officer has seized alcohol (having requested its surrender under Section 61 Crime and Punishment (Scotland) Act 1997, or, having issued a Fixed Penalty Notice for Street Drinking where applicable), or has seized cigarettes from under 18s having requested their surrender using the associated police powers under the Tobacco and Primary Medical Services (Scotland) Act 2010.

Response Times

Additional Indicators - Response Times (Grade 1 Calls ¹²)		
Indicator	Apr 2017 - Jun 2017	Apr 2016 - Jun 2016
Response Time	00:14:20	00:11:20
Call Handling	00:01:15	00:00:54
Incident Dispatch	00:01:54	00:02:32
Resource Deployment	00:11:11	00:07:59

¹²Grade 1 Call = an emergency that must be answered within 5 minutes

The Control Room function moved from Aberdeen to Dundee on 01/04/2017 as a result of this a number of processes have changed, some of which are explained herein and a representative from C3 will attend Scrutiny Board to fully update members.

The analytical and performance data that was provided previously is no longer available within the new system.

Response times for reporting periods were extracted from the previous system - STORM Multi-Agency (MA) using the following indicators:



- Overall Response Time = Initial Input to At Scene
- Call Handling = Initial Input to Unactioned
- Incident Dispatch = Unactioned to Dispatch
- Resource Deployment = Dispatch to At Scene

Response times for reporting periods extracted from the current STORM Unity system now use the following indicators:

- Overall Response Time = Incident created to At Scene
- Call Handling = Incident Created to Transfer Accepted
- Incident Dispatch = Incident Created to Resource Dispatched
- Resource Deployment = Resource Dispatched to Arrive at Scene

In order to provide some context to the variations in performance figures between Quarter 1 2016 and Quarter 1 2017, the following points are of note:

Call Handling Times – The slight variation in this statistic is potentially as a result of the Call Handling processes now adopted in the Police Scotland Service Centre in respect of ensuring locus confirmation. The variation is also attributed to the fact that on STORM MA the timer would stop on incident creation whereas on STORM Unity this timer continues until the incident is transferred and accepted with the Area Control Room.

Resource Deployment Time – This figure will always be variable in as far as it requires Officers to acknowledge attendance at the incident. On STORM MA this process was a variation between soft key usage and Officer radio transmissions, whereas the process on STORM Unity is primarily soft key.

Quarter 1 (2017) v Quarter 1 (2016)

Total number of Grade 1 incidents in Moray for 01/04/2017 - 30/06/2017 = 165

Total number of Grade 1 incidents in Moray for 01/04/2016 - 30/06/2016 = 51

Grade 1 Incident Volume – The increase in Grade 1 incident volume is as a result of a further change in process in as far as previously in the Aberdeen Service Centre incidents were grade assessed at First Point of Contact whereas now in the Police Scotland Service Centre, incidents are graded as per the specific incident type, which is a change on the previous process.

Previous Full Year Totals

Total number of Grade 1 incidents in Moray for 01/04/2016 - 31/03/2017 = 217

Total number of Grade 1 incidents in Moray for 01/04/2015 - 31/03/2016 = 219

In conclusion the figures reported previously cannot now be provided and therefore it is respectfully requested that the figures / performance statistics submitted to the Scottish Police Authority on a quarterly basis be produced for North East Division and Moray in particular moving forward.



