

**REPORT TO: HEALTH & SOCIAL CARE SERVICES COMMITTEE ON
31 MARCH 2010**

SUBJECT: PROGRESSING PERSONALISATION

BY: DIRECTOR OF COMMUNITY SERVICES

1. REASON FOR REPORT

- 1.1 The report seeks Committee approval to progress the personalisation agenda by trialing alternative approaches to respite and short break services for adults with physical disabilities in Moray.
- 1.2 This report is submitted to Committee in terms of the Council's Administrative Scheme in relation to the function of the Council as Social Work Authority under the Social Work (Scotland) Act 1968.

2. RECOMMENDATION

2.1 It is recommended that Health and Social Care Services Committee:-

- **approves the planned progress of personalisation in Community Care; and**
- **agrees that a progress/outcome report on this trial will be brought to a future committee.**

3. BACKGROUND

- 3.1 On 1 July 2009, Committee approved the membership of In-Control Scotland in order to gain information, advice and support for the development of the personalisation agenda in Moray (para 9 of the minute refers). Personalisation has been defined by the Scottish Government in Personalisation: A Shared Understanding (April 2009) as "enabling the individual alone, or in groups, to find the right solutions for them to participate in the delivery of a service. From being a recipient of services, citizens can become actively involved in selecting and shaping the services they receive". It involves active dialogue between the Council Officers and the client about how to manage risks and how to use the money and support in the best way.
- 3.2 Three Officers have attended the training days operated by In-Control Scotland since July 2009. In addition, Officers have attended meetings of pilot authorities for personalisation facilitated by the Scottish Government.
- 3.3 Officers have formed a Self-Directed Care Steering Group to oversee the learning and development of personalisation in Moray. This is chaired by the Acting Head of Community Care.
- 3.4 Recommendations for progressing the personalisation agenda from both groups attended is to trial a development with a defined client group in order

to test out the methodology of personalisation and the receptiveness of clients to the opportunities provided by personalisation.

- 3.5 The Steering Group has identified an opportunity to consider the development of personalisation for people with a physical or sensory disability; specifically in relation to respite or short break provision.
- 3.6 Respite or short break provision for this group has been provided by Grampian Living Options at Taigh Farris, a Council owned property.
- 3.7 Usage of this facility has reduced and discussions are taking place with a view to potential retendering. An alternative to retendering may well be the offer of individual budget through self-directed care, which would enable those who attend Taigh Farris to explore alternative ways of gaining respite or short break provision.
- 3.8 Examples of these alternatives are:
- 24-hour care within their own home
 - choice of suitable alternative accommodation accessed via the private market e.g. disabled holiday accommodation
 - choice of living with a “host” family under shared lives programme
- 3.9 The indicative budget available for clients will be established through trialing a resource allocation methodology. This matches dependency levels established via questionnaire translated into points, for an allocation of available resource budget.
- 3.10 Through the resource allocation system it is possible to build in efficiency savings and/or contingency arrangements. The resource allocation system therefore, fairly distributes available resources, whilst giving clients greater control and choice over the services they receive.

4. SUMMARY OF IMPLICATIONS

(a) Single Outcome Agreement/Service Improvement Plan

The Council has made a commitment to developing Self-Directed Support as a means of promoting independent living and equalities. The independent living and equalities agenda cuts across all areas in the single outcome agreement.

(b) Policy and Legal

The Council has a legal duty under The Community Care and Health (Scotland) Act 2002 amended sections 12b and 12c of the Social Work (Scotland) Act 1968 to promote direct payments. Expenditure of this nature must promote independent living and equal opportunities.

(c) Resources (Financial, Risks, Staffing and Property)

The costs associated with this trial will be managed within available resources.

(d) Consultations

Acting Principal Solicitor (Litigation and Licensing); Deborah Bosworth, Principal Accountant; Charles McKerron, Service Manager; Payments (Procurement) Manager; Team Leader, Internal Audit.

5. CONCLUSION

- 5.1 It is recommended that Committee approves the planned progress of personalisation in Community Care.

Author of Report: Jane Mackie, Acting Head of Community Care

Background Papers:

Ref: