

PERFORMANCE INDICATORS – COMMUNITY CARE SERVICES

SUMMARY OF CHANGES FOR INTRODUCTION FROM QUARTER 1 of 2010 ONWARD

SERVICE	PERFORMANCE INDICATOR	CHANGE PROPOSED
Mental Health	Indicator CommS530 - 'Reduce the annual rate of defined daily dose of anti-depressants by 10%'	Since this HEAT target was established, it has now been acknowledged that the prescription of antidepressants in combination with psycho-analytical therapies represents the best form of treatments for most service users. Consequently, HEAT target (T3) has now been withdrawn from the suite of HEAT targets for the current year 2010/11. In light of this change it is proposed that this performance indicator should continue to be used as management information but can either reported on an 'information only basis' to members of this committee or not as members advise.
Older People	Indicator CommS539 – '100% of 65+ service users will receive an annual review within 12 months of their care plan being agreed (Cumulative)'	Following comments from Members on the feasibility of doing 2289 reviews over one year, it is proposed that performance will be monitored on an "information only" basis for 2010/11 (see Appendix 4 for PI changes).