

**REPORT TO: HEALTH & SOCIAL CARE SERVICES COMMITTEE ON
26 MAY 2010**

SUBJECT: UPDATE ON PROGRESSING PERSONALISATION

BY: DIRECTOR OF COMMUNITY SERVICES

1. REASON FOR REPORT

- 1.1 The report provides Committee with an update on the personalisation agenda currently being trialed within physical disability services in Moray.
- 1.2 This report is submitted to Committee in terms of the Council's Administrative Scheme in relation to the function of the Council as Social Work Authority under the Social Work (Scotland) Act 1968.

2. RECOMMENDATION

2.1 It is recommended that Health and Social Care Services Committee:-

- (i) approves the planned progress of personalisation in Community Care;**
- (ii) notes the feedback from early consultation re the Grampian Living Options facility in Forres and agrees the way forward detailed in paragraph 4.2; and**
- (iii) agrees that the trial development of personalisation for people with a physical or sensory disability is to be widened to include all service users who have a physical disability.**

3. BACKGROUND

- 3.1 On 31 March 2010, Committee approved the planned progress on personalisation in Community Care (para 7 of the minute refers).
- 3.2 It was agreed at this Committee that an update on progress of the trial would be provided at each Health & Social Care Services Committee.
- 3.3 In February 2010, the Scottish Government published a Draft Strategy entitled, 'Self-directed support: A National Strategy for Scotland'. The strategy has been developed with the support of a National Reference Group and through extensive discussion with other stakeholders. The strategy aims to set out and drive a cultural shift around the delivery of care and support. It will be a long term strategy, spanning 10 years, and is a framework for significant changes. The consultation period ends on the 7 May 2010 and a final report will be produced in August 2010.
- 3.4 One of the key themes of the strategy is supporting choice and control through a shift to outcomes focused assessment, review and commissioning.

The strategy also recommends action to assess the role and funding of support organisations, including disability led organisations.

- 3.5 The report to Committee on 31 March 2010, sought approval to pilot the development of personalisation for people with a physical disability with respite or short break provision and in particular with the utilisation of Taigh Farris the Grampian Living Options (GLO) respite facility in Forres.

4. UPDATE / PROGRESS

- 4.1 Initial consultation with service users in Moray has led to concern being expressed about the future of the GLO organisation and further discussion and consultation is required before agreeing how best to meet the needs of service users and also to achieve best value for the Council. GLO is a small organisation which also provides services in Aberdeenshire and Aberdeen City and such a pilot may have a disproportionate impact upon the organisation.
- 4.2 A meeting has been arranged with Aberdeenshire and Aberdeen City to discuss the role and funding of GLO. This is in line with one of the key themes of the draft strategy as noted at paragraph 3.4 above. Further consultation with service users will take place after this meeting. A separate report about GLO will be presented to a future Committee when consultation is completed.
- 4.3 The pilot development of personalisation for people with a physical disability is to be widened to all service users who have a physical disability to consider creative ways of supporting these individuals to make use of a personalised budget in a range of services. Service users with a physical disability represent a small and discrete group. This will enable the methodology to be tested over a wider range of users, thereby providing more representative results, whilst still keeping the trial small enough to be effectively progressed within existing resources.
- 4.4 Local Authorities are expected to develop up-front and transparent methods for the allocation of resources to eligible people. The indicative budget available for clients will be established through trialing a resource allocation system. This system calculates dependency levels via a questionnaire which is then translated into points, for an allocation of available resource budget.
- 4.5 Through a co-production approach to agreeing individual outcomes with service users, options are considered for ways in which available resources can be used so that people can have greater levels of control over how their support needs are met and by whom.
- 4.6 Through the resource allocation system it is possible to build in efficiency savings and/or contingency arrangements. The resource allocation system therefore equitably distributes available resources.

- 4.7 Work is underway by members of the Self-Directed Care Steering Group along with carers representatives and with representatives from Finance to formulate a self assessment questionnaire and to explore indicative amounts for points in the Resource Allocation System.

5. SUMMARY OF IMPLICATIONS

(a) Single Outcome Agreement/Service Improvement Plan

The Council has made a commitment to developing Self-Directed Support as a means of promoting independent living and equalities. The independent living and equalities agenda cuts across all areas in the single outcome agreement.

(b) Policy and Legal

The Council has a legal duty under The Community Care and Health (Scotland) Act 2002 amended sections 12b and 12c of the Social Work (Scotland) Act 1968 to promote direct payments. Expenditure of this nature must promote independent living and equal opportunities.

(c) Resources (Financial, Risks, Staffing and Property)

The costs associated with this trial will be managed within available resources.

(d) Consultations

Consultations have taken place with Acting Principal Solicitor (Litigation and Licensing); Deborah Bosworth, Principal Accountant; Payments (Procurement) Manager; Team Leader, Internal Audit, who agree with the sections of the report relating to their areas of responsibility.

6. CONCLUSION

- 6.1 **This report to Committee updates the progress of personalisation in Community Care, and with Committee approval, focuses the work to be undertaken to progress personalised budgeting for the physical sensory disability service.**

Author of Report: Charles McKerron, Service Manager.

Background Papers: There are no background papers.

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