

**National Outcome 6 – We live longer, healthier lives**

Local Outcome 12 – An increased number of elderly and vulnerable people will be able to sustain an independent quality of life

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| <b>KEY ACTION</b>  | <b>Improving Pathways</b> |             |
| <b>SMART Targets for Key Action</b>  |                           |             |
| <p>To measure the improvement in the pathway of older and vulnerable people the following targets have been agreed –</p> <p>Target:</p> <ul style="list-style-type: none"> <li>• NHS HEAT target T8: Increase the level of older people with complex care needs receiving care at home.</li> <li>• NHS HEAT target T10: To support shifting the balance of care, NHS Boards will achieve agreed reductions in the rates of attendance at A&amp;E, between 2007/08 and 2010/11.</li> <li>• NHS HEAT target T12: By 2010/11, NHS Boards will reduce the emergency inpatient bed days for people aged 65 and over, by 10% compared with 2004/05.</li> </ul> <p><b>Faster Access</b></p> <ul style="list-style-type: none"> <li>• A1; Zero patients waiting in short stay settings, or for more than 28 days elsewhere for discharge to appropriate setting.</li> <li>• A2; Zero people waiting longer than 28 days for assessment, per 000 population.</li> </ul> |                           |             |
| <b>Quarter 1 Milestone</b>   |                           | <b>Date</b> |
| ○ Implement Grampian discharge Policy and Procedure.   |                           | June 2009   |
| <b>Quarter 2 Milestone</b>   |                           | <b>Date</b> |
| ○ Effective utilisation of SPARRA data to support care case management of elderly and vulnerable people in Moray.  |                           | Sep 2009    |
| Define SPARRA  |                           |             |
| <b>Quarter 3 Milestone</b>   |                           | <b>Date</b> |
| ○ Implement intensive re-enablement programme in their home environment for people over 65 attending A&E.  |                           | Dec 2009    |

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| <b>Quarter 4 Milestone</b>   | <b>Date</b>          |
| <ul style="list-style-type: none"> <li>○ Implement home from hospital programme.</li> <li>○ Roll out of home from hospital team throughout Moray to provide early supported discharge at home with a flexible, enabling approach which will enable older people to remain independent and living at home.</li> </ul> | March 2010           |
| <b>Expected outcome/contribution to the local and national outcome</b>   |                      |
| A shift in the balance of care from institutional to home based care with 1% of the current budget for residential care shifted to home care.  |                      |
| <b>Resources</b>   |                      |
| Within existing resources.   |                      |
| <b>Lead Officer, including contact details</b>   | <b>Andrew Fowlie</b> |

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| <b>KEY ACTION</b>  | <b>Adult Support and Protection</b> |             |
| <b>SMART Targets for Key Action</b>  |                                     |             |
| <p>As part of the development of adult support and protection in Moray the following actions have been identified for 2009/10 –</p> <p>Actions:</p> <ul style="list-style-type: none"> <li>• Establish the representation and focus of the Moray Adult Protection Group</li> <li>• Undertake a training needs analysis for all agencies involved in supporting vulnerable adults</li> <li>• Establish a training programme for all identified practitioners and support staff</li> <li>• Develop a suite of performance information to monitor progress and effectiveness of work being taken forward by the Adult Protection Group</li> </ul> |                                     |             |
| <b>Quarter 1 Milestone</b>   |                                     | <b>Date</b> |
| ○ Launch of the Grampian Interagency Adult Protection Policy   |                                     | 28 May 2009 |
| <b>Quarter 2 Milestone</b>   |                                     | <b>Date</b> |
| <ul style="list-style-type: none"> <li>○ Strengthen the effectiveness of Moray Adult protection group by ensuring appropriate attendance and representation by all agencies. To be evidenced through minutes and attendance at meetings</li> <li>○ Agree and confirm the reporting arrangements of this Group to existing Community Planning Structures.</li> <li>○ Appoint and induct an Independent Chair along with 2 other associated posts</li> </ul>   |                                     | Sept 2009   |
| <b>Quarter 3 Milestone</b>   |                                     | <b>Date</b> |
| <ul style="list-style-type: none"> <li>○ Conduct a training needs analysis for all agencies involved in supporting vulnerable adults</li> <li>○ Submit and approve a training plan with agencies.</li> </ul>   |                                     | Dec 2009    |

| Quarter 4 Milestone  | Date  |
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| <ul style="list-style-type: none"> <li>○ Develop suite of management and performance information around supporting vulnerable adults to allow for future monitoring and evaluation of progress being made through the partnership working of the Moray Adult Protection Group.</li> </ul>                        | <p>March 2010</p>   |
| <p><b>Expected outcome/contribution to the local and national outcome</b></p>  |   |
| <p>The Key Action will aim to support the local outcome of increasing the number of vulnerable adults being able to sustain an independent quality of life through improved multiagency working and information sharing in relation to vulnerable adults that will lead to increased support and protection.</p> |   |
| <p><b>Resources</b></p>  |   |
| <p>All agencies to identify appropriate representative to participate and attend Adult protection Group.</p>   |   |
| <p><b>Lead Officer, including contact details</b></p>  | <p><b>Sharon Milton, Grampian Police</b><br/>Tel: 0845 6005700 / 01224 307050</p> |

**National Outcome 6 – We live longer, healthier lives**

Local Outcome 13 – The impact of alcohol and substance misuse in Moray will reduce

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| <b>KEY ACTION</b>   | <b>Implementation of Substance Misuse Strategy</b> |
| <b>SMART Targets for Key Action</b>   |  |
| <p>The reduction in alcohol and substance misuse in Moray will be measured through the following actions and targets –</p> <p>Actions:</p> <ul style="list-style-type: none"> <li>• Develop the Substance Misuse Strategy</li> <li>• Develop Moray Delivery plan</li> </ul> <p>Targets:</p> <ul style="list-style-type: none"> <li>• Achieve agreed number of screenings using setting appropriate screening tool and appropriate alcohol brief intervention, in line with Sign 74 guidelines by 2011.</li> <li>• Offer drug misusers faster access to appropriate treatment to support and recover.</li> </ul> <p>Under 2<sup>nd</sup> target what is defined as “faster” which can be delivered without an increase in budget</p> |  |
| <b>Quarter 1 Milestone</b>  | <b>Date</b>  |
| <ul style="list-style-type: none"> <li>○ Restructure Alcohol and Drug Action Team to form the Moray Alcohol and Drug Partnership in line with National Framework.</li> </ul>  | June 2009  |
| <b>Quarter 2 Milestone</b>  | <b>Date</b>  |
| <ul style="list-style-type: none"> <li>○ Evaluate assessment of drug and alcohol services</li> <li>○ Complete draft strategy</li> <li>○ Develop Performance Framework</li> <li>○ Launch Delivery Plan 2009/10</li> </ul>  | Sep 2009   |
| <b>Quarter 3 Milestone</b>  | <b>Date</b>  |
| <ul style="list-style-type: none"> <li>○ Launch Strategy</li> <li>○ Launch Performance Framework</li> </ul>   | Dec 2009   |
| <b>Quarter 4 Milestone</b>  | <b>Date</b>  |
| <ul style="list-style-type: none"> <li>○ Moray Delivery Plan Annual Report</li> <li>○ Look at Funding for 2010/11</li> <li>○ Launch Moray delivery Plan 2010/11</li> </ul>  | March 2010   |

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| <b>Expected outcome/contribution to the local and national outcome</b>  |  |
| <p>The following targets will be achieved in contributing to reduce the impact of alcohol and substance misuse in Moray and nationally:</p> <ul style="list-style-type: none"> <li>• Decrease the estimated number of problem drug users in Scotland by 2011.</li> <li>• Reduce alcohol related admissions by 2011.</li> <li>• Achieve agreed number of screenings using setting appropriate screening tool and appropriate alcohol brief intervention, in line with Sign 74 guidelines by 2011.</li> <li>• Offer drug misusers faster access to appropriate treatment to support and recover.</li> </ul> |  |
| <b>Resources</b>  |  |
| <ul style="list-style-type: none"> <li>• Ring Fenced money for ADP</li> <li>• Partner contributions</li> </ul>  |  |
| <b>Lead Officer, including contact details</b>  | <p><b>John Campbell</b><br/>Support Team Lead<br/>Moray Alcohol and Drug Partnership<br/>252 High Street<br/>Elgin<br/>IV30 1BE<br/>01343 551564</p> |

**National Outcome 6 – We live longer, healthier lives**

Local Outcome 13 – The impact of alcohol and substance misuse in Moray will reduce

| KEY ACTION  | Evaluate clinical/social outcomes for service users |
|---|---|
| <b>SMART Targets for Key Action</b>   |   |
| <p>The following actions will be undertaken and targets achieved in the evaluation of clinical/social outcomes fro service users –</p> <p>Actions:</p> <ul style="list-style-type: none"> <li>• Full evaluation of all Drug and Alcohol Services</li> <li>• Measure Pathways for service users</li> <li>• Performance Management Structure</li> </ul> <p>Targets:</p> <ul style="list-style-type: none"> <li>• Decrease the estimated number of problem drug users</li> <li>• Reduce alcohol relating admissions</li> </ul> <p>What are the GP figures<br/>Add baselines to targets</p> |   |
| <b>Quarter 1 Milestone</b>  | <b>Date</b>   |
| ○ Restructure ADAT to ADP in line with National Framework   | June 2009   |
| <b>Quarter 2 Milestone</b>  | <b>Date</b>   |
| <ul style="list-style-type: none"> <li>○ Management and Performance Subgroup implemented</li> <li>○ Consultation with all key stakeholders</li> <li>○ ABI implementation</li> <li>○ Develop Framework for tracking pathways</li> </ul>  | Sep 2009  |
| <b>Quarter 3 Milestone</b>  | <b>Date</b>   |
| <ul style="list-style-type: none"> <li>○ Benchmark with other ADP's</li> <li>○ Implement tracking framework</li> <li>○ Develop Management and Performance Framework</li> </ul>  | Dec 2009  |
| <b>Quarter 4 Milestone</b>  | <b>Date</b>   |
| ○ Implement Management and Performance Framework  | March 2010  |

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Local Outcome 13 – The impact of alcohol and substance misuse in Moray will reduce

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| <b>KEY ACTION</b>   | <b>Review and Re-Design Local Substance Misuse Services</b> |             |
| <b>SMART Targets for Key Action</b>   |   |             |
| <p>The following actions will be undertaken and targets achieved in the review and re-design of local substance misuse services –</p> <p>Actions:</p> <ul style="list-style-type: none"> <li>• Evaluate Drug and Alcohol Services</li> <li>• Provider Consultation</li> <li>• Service User Consultation</li> <li>• Resource Allocation</li> <li>• Development of Strategy</li> </ul> <p>Targets:</p> <ul style="list-style-type: none"> <li>• Decrease in the estimated number of problem drug users.</li> <li>• Reduce alcohol related admissions.</li> </ul> <p>Add comment on multiple addiction<br/>Add baseline to targets</p> |   |             |
| <b>Quarter 1 Milestone</b>  |   | <b>Date</b> |
| ○ Restructure ADAT to Moray Alcohol and Drug Partnership (MADP)   |   | June 2009   |
| <b>Quarter 2 Milestone</b>  |   | <b>Date</b> |
| ○ Carryout scoping/mapping exercise of service users<br>○ Carryout provider benchmarking exercise<br>○ Work with Scottish Government/Health Scotland in structuring pathway for drug and alcohol services   |   | Sep 2009    |
| <b>Quarter 3 Milestone</b>  |   | <b>Date</b> |
| ○ Engage with senior staff/frontline staff in developing outcomes<br>○ Develop Commissioning Strategy<br>○ Implement Re-tendering Process   |   | Dec 2009    |
| <b>Quarter 4 Milestone</b>  |   | <b>Date</b> |
| ○ Implement Commissioning Strategy  |   | March 2010  |

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| <b>Expected outcome/contribution to the local and national outcome</b>  |  |
| <ul style="list-style-type: none"> <li>• Decrease the estimated number of problem drug users in Scotland by 2011.</li> <li>• Reduce alcohol related admissions by 2011.</li> <li>• Achieve agreed number of screenings using setting appropriate screening tool and appropriate alcohol brief intervention, in line with Sign 74 guidelines by 2011.</li> <li>• Offer drug misusers faster access to appropriate treatment to support and recover.</li> </ul> |  |
| <b>Resources</b>  |  |
| <ul style="list-style-type: none"> <li>• Ring Fenced ADP monies</li> <li>• Partner contributions</li> <li>• The Moray Council Contracts and Procurement (Community Services)</li> <li>• Scottish Drugs Forum</li> </ul>   |  |
| <b>Lead Officer, including contact details</b>  | <p><b>John Campbell</b><br/> Support Team Lead<br/> Moray Alcohol and Drug Partnership<br/> 252 High Street<br/> Elgin<br/> IV30 1BE<br/> 01343 551564</p> |

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| <b>Expected outcome/contribution to the local and national outcome</b>   |   |
| <ul style="list-style-type: none"><li>• Decrease the estimated number of problem drug users in Scotland by 2011.</li><li>• Reduce alcohol related admissions by 2011.</li><li>• Achieve agreed number of screenings using setting appropriate screening tool and appropriate alcohol brief intervention, in line with Sign 74 guidelines by 2011.</li><li>• Offer drug misusers faster access to appropriate treatment to support and recover.</li></ul> |   |
| <b>Resources</b>   |   |
| <ul style="list-style-type: none"><li>• ADP Ring fenced Funding</li><li>• Partner Contribution</li></ul>   |   |
| <b>Lead Officer,<br/>including contact<br/>details</b>   | <b>John Campbell</b><br>Support Team lead<br>Moray Alcohol and Drug Partnership<br>252 High Street<br>Elgin<br>IV30 1BE<br>01343 551564 |

**National Outcome 6 – We live longer, healthier lives**  
Local Outcome 17 – There is a reduction in alcohol related offending in Moray

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| <b>KEY ACTION</b>   | <b>Reduction in alcohol related offending</b> |             |
| <b>SMART Targets for Key Action</b>   |   |             |
| <p>The reduction in alcohol related offending in Moray will be measure through the following targets –</p> <p>Targets:</p> <ul style="list-style-type: none"> <li>• Reduction in adult alcohol related offending</li> <li>• Reduction in juvenile alcohol related offending</li> </ul> <p>Report progress to Safer and Stronger as well as Healthier theme groups</p> |   |             |
| <b>Quarter 1 Milestone</b>  |   | <b>Date</b> |
| <ul style="list-style-type: none"> <li>○ Complete and produce report on Problem Profile Serious and Violent Crime Moray Division 2008/09</li> <li>○ Carry out Operation Avon's in targeted areas</li> <li>○ Run one campaign targeting adult alcohol related offending</li> </ul>   |   | June 2009   |
| <b>Quarter 2 Milestone</b>  |   | <b>Date</b> |
| <ul style="list-style-type: none"> <li>○ Run Summer Violence Reduction campaign through utilising Taxi Marshalls and awareness raising posters</li> <li>○ Carry out Operation Avon's in targeted areas</li> </ul>   |   | Sep 2009    |
| <b>Quarter 3 Milestone</b>  |   | <b>Date</b> |
| <ul style="list-style-type: none"> <li>○ Run the Safer Streets campaign</li> <li>○ Carry out Operation Avon's in targeted areas</li> </ul>  |   | Dec 2009    |
| <b>Quarter 4 Milestone</b>  |   | <b>Date</b> |
| <ul style="list-style-type: none"> <li>○ Run the Warrants campaign</li> <li>○ Carry out Operation Avon's in targeted areas</li> </ul>   |   | March 2010  |

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| <b>Expected outcome/contribution to the local and national outcome</b>  |  |
| The work carried out through the Key Action will help meet the local outcome (17) of reducing the levels of alcohol related offending in Moray, through a programme of campaigns and operations targeting actual and potential offenders. |  |
| <b>Resources</b>  |  |
| There are no additional resource implications resulting from the key action milestones  |  |
| <b>Lead Officer,<br/>including contact<br/>details</b>  | <b>Adrian Moar, Grampian Police<br/>01343 563407</b> |