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Themes	Measure (those for 2007-08 in bold)	Type	Targets 2007-08 (all existing)
User satisfaction	% of community care service users feeling safe	Outcome	None
	% of users and carers satisfied with their involvement in the design of care package	Outcome	None
	% of users satisfied with opportunities for social interaction	Outcome	None
Faster access	No. of patients waiting more than 6 weeks for discharge to appropriate setting.	Output	Reduce no of patients delayed by 50% by 2007 and to nil by 2008. Same for short stay cases.
	No of people waiting longer than target for assessment, per 000 population	Output	None
	No of people waiting longer than target time for service, per 000 population	Output	None
Support for carers	% of carers who feel able to continue their role	Outcome	None
Quality of assessment and care planning	% of user assessments completed to national standard	Process	None
	% of carers' assessments completed to national standard	Process	None
	% of care plans reviewed within agreed timescale	Output	None
Identifying those at risk	No of emergency bed days in acute specialties for people 65+, per 100,000 pop	Output	Reduce emergency in patient days by 10% by 2008, against 2004-05
	No. of people 65+ admitted as an emergency twice or more to acute specialties, per 100, 000 pop.	Output	Reduce no. by 20%, compared to 2004-05
	No of people 65+ admitted twice or more as an emergency who have not had an assessment, per 100, 000 population.	Outcome	None
Moving services closer to users/patients	Shift in balance of care from institutional to 'home based' care	Input	None
	% of people 65+ with intensive needs receiving care at home	Outcome (proxy)	30% get care at home by 2008
	% of people 65+ receiving personal care at home	Outcome (proxy)	None

ANNEX B